

2017/0237(COD)

# **COLUMN TABLE FOR INTERINSTITUTIONAL NEGOTIATIONS – WORKING DOCUMENT**

Proposal for a regulation of the European Parliament and Council on rail  
passengers' rights and obligations (recast)  
(COM(2017)0548 – C8-0324/2017 – 2017/0237(COD))

Date of the trilogue: 1.10.2020

**Committee on Transport and Tourism – Negotiating team**

NB: this cover page has been added for technical reasons only.



	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
1.	2017/0237 (COD) Proposal for a <b>REGULATION OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL</b> on rail passengers' rights and obligations (recast)			
2.	THE EUROPEAN PARLIAMENT AND THE COUNCIL OF THE EUROPEAN UNION,			
3.	<p>Having regard to the Treaty on the Functioning of the European Union, and in particular Article 91(1) thereof,            Having regard to the proposal from the European Commission,            After transmission of the draft legislative act to the national parliaments,            Having regard to the opinion of the European Economic and Social Committee<sup>1</sup>,            Having regard to the opinion of the Committee of the Regions<sup>2</sup>,            Acting in accordance with the ordinary legislative procedure,</p> <p>Whereas:            -----</p> <p><sup>1</sup> OJ C [...], [...], p. [...].  <sup>2</sup> OJ C [...], [...], p. [...].</p>			

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
4.		Amendment 1 Recital 1		
5.	<p>(1) A number of amendments are to be made to Regulation (EC) No 1371/2007 of the European Parliament and of the Council<sup>4</sup>. In the interests of clarity, that Regulation should be recast.</p> <p>----- <sup>4</sup> Regulation (EC) No</p>	<p>(1) A number of amendments are to be made to Regulation (EC) No 1371/2007 of the European Parliament and of the Council<sup>4</sup> <b><i>in order to provide improved protection for passengers and encourage increased rail travel, with due regard to Articles 11, 12 and 14 of the Treaty on the Functioning of the European Union in particular. In view of these amendments and</i></b> in the interests of clarity, that Regulation <b><i>(EC) No 1371/2007</i></b></p>	<p>(1) A number of amendments are to be made to Regulation (EC) No 1371/2007 of the European Parliament and of the Council<sup>4</sup>. In the interests of clarity, that Regulation should be recast.</p> <p>----- <sup>4</sup> Regulation (EC) No 1371/2007 of the European Parliament and of the Council of 23 October 2007 on rail passengers' rights and obligations (OJ L 315,</p>	<p><b><i>B, PCY compromise proposal (June):</i></b></p> <p><b><i>Accept EP amendment</i></b></p>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	1371/2007 of the European Parliament and of the Council of 23 October 2007 on rail passengers' rights and obligations (OJ L 315, 3.12.2007, p. 14).	should <i>therefore</i> be recast. ----- <sup>4</sup> Regulation (EC) No 1371/2007 of the European Parliament and of the Council of 23 October 2007 on rail passengers' rights and obligations (OJ L 315, 3.12.2007, p. 14).	3.12.2007, p. 14).	

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
6.	(2) In the framework of the common transport policy, it is important to safeguard users' rights for rail passengers and to improve the quality and effectiveness of rail passenger services in order to help increase the share of rail transport in relation to other modes of transport.		(2) In the framework of the common transport policy, it is important to safeguard users' rights for rail passengers and to improve the quality and effectiveness of rail passenger services in order to help increasing the share of rail transport in relation to other modes of transport.	<b><i>A, PCY compromise proposal (June):</i></b>  <b><i>Maintain GA</i></b>
7.		Amendment 2 Recital 3		
8.	(3) Despite considerable progress made in protecting consumers in the Union, further improvements in protecting the rights of rail passengers are	(3) Despite considerable progress made in protecting consumers in the Union, further improvements <b><i>are still to be made</i></b> in protecting the rights	(3) Despite considerable progress made in protecting consumers in the Union, further improvements in protecting the rights of rail passengers are still	<b><i>B, PCY compromise proposal (June):</i></b>  <b><i>Maintain GA</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	still to be made.	of rail passengers <b>and in ensuring they are compensated for delays, cancellations and any material damage.</b>	to be made.	
9.	(4) Since the rail passenger is the weaker party to the transport contract, passengers' rights in this respect should be safeguarded.		(4) Since the rail passenger is the weaker party to the transport contract, passengers' rights in this respect should be safeguarded.	[same recital]
10.		Amendment 3 Recital 5		
11.	(5) Granting the same rights to rail passengers taking international and domestic journeys should raise the level of consumer protection in the Union, ensure a level	(5) Granting the same rights to rail passengers taking international and domestic journeys should raise the level of <del>consumer protection</del> <b>passenger rights</b> in the Union, ensure a level <del>playing field for railway undertakings and</del>	(5) Granting the same rights to rail passengers taking international and domestic journeys <del>should</del> <b>seeks to</b> raise the level of consumer protection in the Union, ensure a level playing-field for railway	<b>C, PCY compromise proposal:</b> Granting the same rights to rail passengers taking international and domestic journeys <del>should</del> <b>seeks to</b> raise the level of consumer protection in the Union, ensure a level playing-field for railway undertakings and guarantee a uniform level of rights for

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	playing-field for railway undertakings and guarantee a uniform level of rights for passengers.	guarantee a uniform level of rights for <i>in particular as regards their access to information and compensation in case of delay or cancellation.</i> Passengers <i>should receive as precise information as possible on their rights.</i>	undertakings and guarantee a uniform level of rights for passengers.	passengers. Passengers <b><i>should receive as precise information as possible on their rights.</i></b>  + Add a new recital, as agreed on the second trilogue, as part of the negotiated line 393  <b><u>Certain modern formats of tickets do not allow physically printing information on them. In such cases it should be possible to provide the information prescribed in this Regulation by other means.</u></b>
12.		Amendment 4 Recital 5 a (new)		
13.		<b><i>(5a) This Regulation should not adversely affect the ability of the Member States or competent authorities to establish social tariffs for services regulated under a</i></b>		<b><i>C, PCY compromise proposal (June):</i></b>  <b><i>Maintain GA, see line 32</i></b>



	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
		<b><i>public service obligation, and for commercial services.</i></b>		
14.		Amendment 136 Recital 6		
15.	(6) Urban, suburban and regional rail passenger services are different in character from long-distance services. Member States should therefore be allowed to exempt urban, suburban and regional rail passenger services which are not cross border services within the Union from certain provisions on passengers' rights.	(6) Urban, <del>suburban and regional</del> rail passenger services are different in character from long-distance services. Member States should therefore be allowed to exempt urban, <del>suburban and regional</del> rail passenger services <del>which are not cross-border services within the Union</del> from certain provisions on passengers' rights.	(6) Urban, suburban and regional rail passenger services are different in character from long-distance services. Member States should therefore be allowed to exempt urban, suburban and regional rail passenger services, <b>as well as such cross-border services, which are not cross-border services</b> within the Union from certain provisions on passengers' rights.	<b><i>C, PCY compromise proposal (June):</i></b>  <b><i>Maintain GA</i></b>
16.	(7) It is an aim of this Regulation to improve		(7) It is an aim of this Regulation to improve rail passenger services within	<b><i>C, PCY compromise proposal (June):</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<p>rail passenger services within the Union . Therefore, Member States should be able to grant exemptions for services in regions where a significant part of the service is operated outside the Union, provided that an adequate level of passenger rights is ensured on the part of such services provided on those Member States' territory, in accordance with their national law.</p>		<p>the Union. Therefore, Member States should be able to grant exemptions for services in regions where a significant part of the service is operated outside the Union; <del>provided that an adequate level of passenger rights is ensured on the part of such services provided on those Member States' territory, in accordance with their national law.</del></p>	<p><b><i>Maintain GA</i></b></p>
17.			<p><b>(7a) Furthermore, to allow a smooth transition from the framework established pursuant to Regulation (EC) 1371/2007 to the one</b></p>	<p><b><i>C, PCY compromise proposal (June):</i></b></p> <p><b><i>Maintain GA</i></b></p>

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			<b>under this Regulation, earlier national exemptions should be phased out gradually to maintain necessary legal certainty and continuity.</b>	
18.		Amendment 6 Recital 8		
19.	(8) However, the exemptions should not apply to the provisions of this Regulation that facilitate the use of rail services by persons with disabilities or persons with reduced mobility. Furthermore, exemptions should not apply to the rights of those wishing to purchase tickets for travel by rail to do so without undue	<b><i>deleted</i></b>	(8) However, The exemptions <del>should not apply to the provisions of this Regulation that relating</del> to facilitate the use of rail services by persons with disabilities or persons with reduced mobility <b>should be phased out in certain domestic services which were earlier nationally exempted.</b> Furthermore, exemptions should not apply to the rights of those wishing to purchase tickets for travel by rail to do so without undue difficulty, to the	<b><i>C, PCY compromise proposal (June):  Maintain GA</i></b>

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	difficulty, to the provisions on railway undertakings' liability in respect of passengers and their luggage, to the requirement that railway undertakings be adequately insured, and to the requirement that they take adequate measures to ensure passengers' personal security in railway stations and on trains and to manage risk.		provisions on railway undertakings' liability in respect of passengers and their luggage, to the requirement that railway undertakings be adequately insured, and to the requirement that they take adequate measures to ensure passengers' personal security in railway stations and on trains and to manage risk.	
20.			<b>(8a) Where there are several station managers responsible for one station, the Member States should have the possibility to designate the body in</b>	<b><i>B, PCY compromise proposal (June):</i></b>  <b><i>Maintain GA</i></b>

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			<b>charge for the responsibilities referred to in this Regulation.</b>	
21.		Amendment 7 Recital 9		
22.	(9) Users' rights to rail services include the receipt of information regarding the service both before and during the journey. Whenever possible, railway undertakings and ticket vendors should provide this information in advance and as soon as possible. That information should be provided in accessible formats for persons with disabilities or persons with reduced	(9) Users' rights to rail services include the receipt of information regarding the service <b>those services and related matters</b> both before and during the journey. <del>Whenever possible,</del> Railway undertakings and ticket vendors should provide this information <del>in advance and</del> as soon as possible, <b>in advance, or at least at the start of the journey.</b> That information should be provided in accessible formats for persons with disabilities or persons	[deleted]	<b><i>B, PCY compromise proposal (June):</i></b>  <b><i>Maintain GA, see line 36</i></b>

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
	mobility.	with reduced mobility <i>and should be publicly available. Railway undertakings should provide this information to ticket vendors and other railway undertakings selling their services.</i>		
23.		Amendment 8 Recital 9 a (new)		
24.		<i>(9a) Access to all real-time operational data and tariffs on non-discriminatory and viable terms makes rail travel more accessible to new customers and provides them with a wider range of journey possibilities and tariffs to choose from. Railway undertakings should</i>		<i>B, PCY revised compromise proposal (June): "Access to real-time <u>travel information, including that on tariffs</u> makes rail travel more accessible to new customers and provides them with a wider range of journey possibilities and tariffs to choose from. Railway undertakings should provide ticket vendors and tour operators with <u>the access to travel information and the possibility to make and cancel reservations in order to facilitate rail travel</u></i>

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		<p><i>provide ticket vendors with their operational and tariff data in order to facilitate rail travel. Efforts should be made to allow passengers to book through-tickets and optimal single rail journeys.</i></p>		<p><b><u>Also, where this is technically feasible, infrastructure managers should distribute real-time data relating to the arrival and the departure of trains to railway undertaking and station managers, as well as [...] to ticket vendors and tour operators in order to facilitate rail travel. [...]</u></b></p> <p><i>(see also line 40)</i></p>

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25.		Amendment 9 Recital 9 b (new)		
26.		<b><i>(9b) Intensive multimodal passenger transport will help to achieve climate goals. Railway undertakings should also therefore advertise combinations with other modes of transport so that rail users are aware of them before making their travel reservations.</i></b>		<b><i>C, PCY compromise proposal (June):</i></b>  <b><i>Maintain GA – no such obligation in the articles</i></b>
27.		Amendment 10 Recital 9 c (new)		
28.		<b><i>(9c) Well-developed multimodal passenger transport systems will help to achieve climate goals. Railway</i></b>		<b><i>C, PCY compromise proposal (June):</i></b>  <b><i>Maintain GA</i></b>



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		<p><i>undertakings should therefore also advertise combinations with other modes of transport so that rail users are aware of them before making their travel reservations.</i></p>		<p><i>(N.B. lines 26 and 28 are very similar)</i></p>

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29.	<p>(10) More detailed requirements regarding the provision of travel information are set out in the technical specifications for interoperability (TSIs) referred to in Commission Regulation (EU) No 454/2011<sup>6</sup>.</p> <p>-----</p> <p><sup>6</sup> Commission Regulation (EU) No 454/2011 of 5 May 2011 on the technical specification for interoperability relating to the subsystem 'telematics applications for passenger services' of the trans-European</p>		<p>(10) More detailed requirements regarding the provision of travel information are set out in the technical specifications for interoperability (TSIs) referred to in Commission Regulation (EU) No 454/2011<sup>6</sup>.</p> <p>-----</p> <p><sup>6</sup> Commission Regulation (EU) No 454/2011 of 5 May 2011 on the technical specification for interoperability relating to the subsystem 'telematics applications for passenger services' of the trans-European rail system (OJ L 123, 12.5.2011, p.11).</p>	[ <i>same recital</i> ]

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	rail system (OJ L 123, 12.5.2011, p.11).			
30.	(11)Strengthening of the rights of rail passengers should build on the existing international law contained in Appendix A — Uniform rules concerning the Contract for International Carriage of Passengers and Luggage by Rail (CIV) to the Convention concerning International Carriage by Rail (COTIF) of 9 May 1980, as modified by the Protocol for the modification of the Convention		(11)Strengthening of the rights of rail passengers should build on the existing international law contained in Appendix A — Uniform rules concerning the Contract for International Carriage of Passengers and Luggage by Rail (CIV) to the Convention concerning International Carriage by Rail (COTIF) of 9 May 1980, as modified by the Protocol for the modification of the Convention concerning International Carriage by Rail of 3 June 1999 (1999 Protocol).	[ <i>same recital</i> ]

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	concerning International Carriage by Rail of 3 June 1999 (1999 Protocol). However, it is desirable to extend the scope of this Regulation and protect not only international passengers but domestic passengers too. On 23 February 2013, the Union acceded to the COTIF.		However, it is desirable to extend the scope of this Regulation and protect not only international passengers but domestic passengers too. On 23 February 2013, the Union acceded to the COTIF.	
31.		Amendment 11 Recital 12		
32.	(12) In the context of the sale of tickets for the transport of passengers, Member States should take all necessary measures to prohibit	(12) In the context of the sale of tickets for the transport of passengers, Member States should take all necessary measures to prohibit discrimination on the basis of nationality or	(12) <b>Member States should prohibit discrimination on the basis of the nationality of the passenger or the place of establishment of the railway undertaking, ticket vendor or tour</b>	<b><i>C, PCY compromise proposal:</i></b> (12) <b>Member States should prohibit discrimination on the basis of the nationality of the passenger or the place of establishment of the railway undertaking, ticket vendor or tour operator within the Union. However, social tariffs and encouragement of</b>

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	<p>discrimination on the basis of nationality or residence, regardless whether the passenger concerned is present, permanently or on a temporary basis, in another Member State. Those measures should cover all covert forms of discrimination which, by the application of other criteria, such as residence, physical or digital location, may have the same effect. In light of the development of online platforms selling passenger transport tickets, Member States</p>	<p>residence, regardless whether the passenger concerned is present, permanently or on a temporary basis, in another Member State. Those measures should cover all covert forms of discrimination which, by the application of other criteria, such as residence, physical or digital location, may have the same effect. In light of the development of online platforms selling passenger transport tickets, Member States should pay special attention to ensuring that no discrimination occurs during the process of accessing online interfaces or purchasing tickets. However, transport</p>	<p><b>operator within the Union. However, social tariffs should not be prohibited, provided that they are proportionate and independent of the nationality of the passenger concerned. Railway undertakings, ticket vendors and tour operators are free to determine their commercial practises, including special offers and promotion of certain sales channels.</b> <del>In the context of the sale of tickets for the transport of passengers, Member States should take all necessary measures to prohibit discrimination on the basis of nationality or residence, regardless whether the passenger concerned is present, permanently or on a</del></p>	<p><b><u>wider use of public transport should not be prohibited, provided that such measures are proportionate and independent of the nationality of the passenger concerned. Railway undertakings, ticket vendors and tour operators are free to determine their commercial practices, including special offers and promotion of certain sales channels.</u></b> In light of the development of online platforms selling passenger transport tickets, Member States should pay special attention to ensuring that no discrimination occurs during the process of accessing online interfaces or purchasing tickets. <b><u>Furthermore, regardless of how a certain type of a ticket is purchased, the level of protection of the passenger should be the same.</u></b></p>

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	<p>should pay special attention to ensuring that no discrimination occurs during the process of accessing online interfaces or purchasing tickets. However, transport schemes involving social tariffs should not be automatically precluded, provided that they are proportionate and independent of the nationality of the persons concerned.</p>	<p>schemes involving social tariffs should not be automatically precluded, provided that they are proportionate and independent of the nationality of the persons concerned.</p>	<p><del>temporary basis, in another Member State. Those measures should cover all covert forms of discrimination which, by the application of other criteria, such as residence, physical or digital location, may have the same effect.</del> In light of the development of online platforms selling passenger transport tickets, Member States should pay special attention to ensuring that no discrimination occurs during the process of accessing online interfaces or purchasing tickets. However, transport schemes involving social tariffs should not be automatically precluded, provided that they are proportionate and</p>	

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
			independent of the nationality of the persons concerned.	
33.		Amendment 12 Recital 13		
34.	(13) The increasing popularity of cycling across the Union has implications for overall mobility and tourism. An increase in the use of both railways and cycling in the modal split reduces the environmental impact of transport. Therefore, railway undertakings should facilitate the combination of cycling and train journeys as much as possible, in particular by allowing the	(13) The increasing popularity of cycling across the Union has implications for overall mobility and tourism. An increase in the use of both railways and cycling in the modal split reduces the environmental impact of transport. Therefore, railway undertakings should facilitate the combination of cycling and train journeys as much as possible, in particular <del>by allowing</del> <b>they should provide sufficient bicycle stands for the carriage of assembled bicycles in</b>	(13) The increasing popularity of cycling across the Union has implications for overall mobility and tourism. An increase in the use of both railways and cycling in the modal split reduces the environmental impact of transport. Therefore, railway undertakings should facilitate the combination of cycling and train journeys as much as possible, in particular by allowing the carriage of bicycles on board trains.	<b><i>C, PCY compromise proposal:</i></b> (13) The increasing popularity of cycling across the Union has implications for overall mobility and tourism. An increase in the use of both railways and cycling in the modal split reduces the environmental impact of transport. Therefore, railway undertakings should facilitate the combination of cycling and train journeys as much as possible. In particular, <b><u>when acquiring new rolling stock they should provide adequate number of spaces for bicycles. The adequate number should be determined taking into consideration the train composition size, the type of service and the demand for</u></b>

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	carriage of bicycles on board trains.	<i>areas intended for that purpose on board all types of passenger trains, including high speed, long distance, cross-border and local services. Passengers should be informed of the space available for bicycles. These requirements should apply to all railway undertakings from ... [two years after the date of entry into force of this Regulation].</i>		<b>transport of bicycles. Passengers should be informed of the space available for bicycles.</b>
35.			<b>(13a)The rights and obligations regarding carriage of bicycles on trains should apply to bicycles that can be readily ridden prior to and after the rail journey. Carriage of bicycles in packages and bags, where</b>	<b><i>C, PCY compromise proposal (June):  Maintain GA</i></b>



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			<b>applicable, is covered by the provisions of this Regulation relating to luggage.</b>	
36.			(13b) Users' rights to rail services include the receipt of information regarding the service both before and during the journey. Whenever possible, railway undertakings and ticket vendors should provide this information in advance and as soon as possible. <b>Ticket vendors should provide the relevant information prior to the journey.</b> That information should be provided in accessible formats for persons with disabilities or persons with reduced mobility.	<i>C, PCY revised compromise proposal (June):</i>  <b>Users' rights to rail services include the receipt of information regarding the service both before and during the journey. Railway undertakings, ticket vendors and <u>tour operators</u> should provide general information on the rail service in advance. That information should be provided in accessible formats for persons with disabilities or persons with reduced mobility.</b>  <b><u>Railway undertakings and, where possible, ticket vendors and tour operators, should provide the passenger during the journey with</u></b>

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				<p><b><u>further information prescribed in this Regulation. Where a station manager [...] has such information, it should also provide the information to the passengers.</u></b></p> <p><i>(Consequential to line 194)</i></p>
37.			<p>(13c) The size of ticket vendors varies substantially from micro to large enterprises and some of them offer their services only off- or on-line. Thus the obligation to provide travel information to passengers should be proportional to the capacity of the ticket vendor.</p>	<p><b><i>C, PCY compromise proposal (June):</i></b></p> <p><b><i>Maintain GA and add recital (13d) agreed on the second trilogue as a part of the negotiated text on line 186:</i></b></p> <p><b><u>"This Regulation should not limit railway undertakings, tour operators or ticket vendors from offering more favourable conditions for the passenger than the ones laid down in this Regulation.</u></b></p> <p><b><u>However, this Regulation should not lead to a railway undertaking being bound by more favourable contractual conditions offered by a tour operator or ticket vendor, unless an</u></b></p>

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				<u>arrangement between the railway undertaking and the tour operator or the ticket vendor so provides.”</u>

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38.		Amendment 13 Recital 14		
39.	(14) Railway undertakings should facilitate the transfer of rail passengers from one operator to another by the provision of through tickets, whenever possible.	(14) Railway undertakings should facilitate the transfer of rail passengers from one operator to another by the provision of through-tickets, <del>whenever possible.</del>	[deleted]	<b><i>C, PCY compromise proposal (June):</i></b>  <b><i>Maintain GA, see line 40</i></b>
40.			(14a) Through-tickets allow seamless journeys for passengers and thus reasonable efforts should be made to offer such tickets for domestic, international, urban, suburban and regional services, including also rail services exempted in this Regulation. For the calculation of the period of delay for compensations, for such rail services, delays occurred during the parts	<b><i>C, PCY compromise proposal (June):</i></b>  <b>(14a) Through-tickets allow seamless journeys for passengers and thus reasonable efforts should be made to offer such tickets for domestic, international, urban, suburban and regional services, including also rail services exempted in this Regulation. For the calculation of the period of delay for compensations, delays occurred during the parts of the journey relating to rail services</b>

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			of the journey outside the scope of this Regulation should be possible to be excluded.	<u>exempted from</u> this Regulation should be possible to be excluded.

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
41.			(14aa) Regarding services operated by the same railway undertaking the transfer of rail passengers from one service to another should be facilitated by the provision of through-tickets, since no commercial agreements between railway undertakings are needed.	<b><i>C, PCY compromise proposal (June):</i></b>  <b><i>Maintain GA</i></b>
42.			(14ab) Passengers should be clearly informed whether tickets sold by a railway undertaking in a single commercial transaction constitute a through-ticket. Where passengers are not correctly informed, the railway undertaking should be liable as if those tickets were a through-ticket.	<b><i>C, PCY compromise proposal (June):</i></b>  <b><i>Maintain GA</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
43.			<p>(14b) The offer of through-tickets should be promoted. However, correct information concerning the rail service is essential also when passengers buy tickets from a ticket vendor or a tour operator. Where the ticket vendors or the tour operators sell, as a bundle, separate tickets, they should clearly inform the passenger that those tickets do not offer the same level of protection as through-tickets. In case the tickets do not constitute a through-ticket and ticket vendors or tour operators fail to comply with this requirement, they should carry a proportionate liability, going beyond the</p>	<p><b><i>C, PCY compromise proposal (June):</i></b></p> <p>(14b) The offer of through-tickets should be promoted. However, correct information concerning the rail service is essential also when passengers buy tickets from a ticket vendor or a tour operator. Where the ticket vendors or the tour operators sell, as a bundle, separate tickets, they should clearly inform the passenger that those tickets do not offer the same level of protection as through-tickets <u>and that those tickets have not been issued as through-tickets by the railway undertaking or railway undertakings providing the service</u>. In case ticket vendors or tour operators fail to comply with this requirement, they should carry a proportionate liability, going beyond the reimbursement of the tickets.</p>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
			reimbursement of the tickets.	



	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
44.		Amendment 14 Recital 15		
45.	(15) In the light of the United Nations Convention on the Rights of Persons with Disabilities and in order to give persons with disabilities and persons with reduced mobility opportunities for rail travel comparable to those of other citizens, rules for non-discrimination and assistance during their journey should be established. Persons with disabilities and persons with reduced mobility, whether caused by disability, age or any other	(15) In the light of the United Nations Convention on the Rights of Persons with Disabilities and in order to give persons with disabilities and persons with reduced mobility opportunities for rail travel comparable to those of other citizens, rules for non-discrimination and assistance during their journey should be established. Persons with disabilities and persons with reduced mobility, whether caused by disability, age or any other factor, have the same right as all other citizens to free movement and to non-discrimination. Inter	(15) In the light of the United Nations Convention on the Rights of Persons with Disabilities and in order to give persons with disabilities and persons with reduced mobility opportunities for rail travel comparable to those of other citizens, rules for non-discrimination and assistance during their journey should be established. Persons with disabilities and persons with reduced mobility, whether caused by disability, age or any other factor, have the same right as all other citizens to free movement and to non-discrimination. Inter alia,	<b><i>C, PCY compromise text (June): Maintain GA + add EP text from line 388:</i></b>  <b><i>“It is important that railway undertakings and station managers actively cooperate with organisations representing people with disabilities to improve the quality of accessibility of transport services.”</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<p>factor, have the same right as all other citizens to free movement and to non-discrimination. Inter alia, special attention should be given to the provision of information to persons with disabilities and persons with reduced mobility concerning the accessibility of rail services, access conditions of rolling stock and the facilities on board. In order to provide passengers with sensory impairment with the best information on delays, visual and audible systems</p>	<p>alia, special attention should be given to the provision of information to persons with disabilities and persons with reduced mobility concerning the accessibility of rail services, access conditions of rolling stock and the facilities on board. In order to provide passengers with sensory impairment with the best information on delays, visual and audible systems should be used, as appropriate. <del>Persons with disabilities and persons with reduced mobility should be enabled to buy tickets on board a train without extra charges.</del> <b>which are appropriate and comprehensible to</b></p>	<p>special attention should be given to the provision of information to persons with disabilities and persons with reduced mobility concerning the accessibility of rail services, access conditions of rolling stock and the facilities on board. In order to provide passengers with sensory impairment with the best information on delays, visual and audible systems should be used, as appropriate. Persons with disabilities <del>and persons with reduced mobility</del> should be enabled to buy tickets on board a train without extra charges <b>where there is no accessible means to buy a ticket prior to boarding the train. Furthermore, there</b></p>	

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<p>should be used, as appropriate. Persons with disabilities and persons with reduced mobility should be enabled to buy tickets on board a train without extra charges. Staff should be adequately trained to respond to the needs of persons with disabilities and persons with reduced mobility, notably when providing assistance. To ensure equal travel conditions, such persons should be provided with assistance at stations and on board at all times when trains</p>	<p><b><i>those passengers.</i></b> Staff should be adequately trained to respond to the needs of persons with disabilities and persons with reduced mobility, notably when providing assistance. To ensure equal travel conditions, such persons should be provided, <b><i>free of charge,</i></b> with assistance <del>at stations and on</del> <b><i>to board at all times when trains operate and not only at certain times of the day and disembark.</i></b></p>	<p><b>should be a possibility to limit this right in circumstances relating to security or compulsory train reservation.</b> Staff should be adequately trained to respond to the needs of persons with disabilities and persons with reduced mobility, notably when providing assistance. To ensure equal travel conditions, such persons should be provided with assistance at stations and on board <b>or, in the absence of trained accompanying staff on board the train and at the station, all reasonable efforts should be taken to allow access to travel by train.</b> <del>at all times when trains operate and not only at certain times of the day.</del></p>	

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	operate and not only at certain times of the day.			
46.		Amendment 15 Recital 15 a (new)		
47.		<b><i>(15a) If no accessible ticket vending facilities are available at the station, persons with disabilities and persons with reduced mobility should be able to purchase tickets on board the train.</i></b>		<b><i>C, PCY compromise proposal (June):</i></b>  <b><i>Maintain GA, see line 45</i></b>
48.			<b>(15a) In order to facilitate access to rail services for persons with disabilities and persons with reduced mobility, Member States should have the possibility to require railway undertakings and station managers to set up national Single Points of Contact to coordinate</b>	<b><i>C, PCY compromise proposal (June):</i></b>  <b><i>Maintain GA</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
			<b>information and assistance.</b>	
49.		Amendment 16 Recital 16		
50.	(16) Railway undertakings and station managers should take into account the needs of persons with disabilities and persons with reduced mobility, through compliance with the TSI for persons with reduced mobility. In addition, in accordance with Union public procurement rules, in particular Directive 2014/24/EU of the European Parliament and of the Council <sup>8</sup> , all buildings and rolling stock should	(16) Railway undertakings and station managers should take into account the needs of persons with disabilities and persons with reduced mobility, through compliance with the TSI for persons with reduced mobility <del>for persons with reduced mobility</del> <b>Commission Regulation (EU) No 1300/2014 (TSI)<sup>7a</sup> and Directive XXX when complementing TSI.</b> In addition, in accordance with Union public procurement rules, in particular Directive 2014/24/EU of the European Parliament and of the Council <sup>8</sup> , all buildings	(16) Railway undertakings and station managers should take into account the needs of persons with disabilities and persons with reduced mobility, through compliance with the TSI for persons with reduced mobility. [deleted]  ----- [deleted]	<b><i>C, PCY compromise proposal (June):</i></b>  (16) Railway undertakings and station managers should take into account the needs of persons with disabilities and persons with reduced mobility, through compliance with <b>Directive EU) 2019/882 and Commission Regulation (EU) No 1300/2014. Where this Regulation refers to provisions of Directive 2019/882, those provisions are to be applied by the Member States from 28 June 2025 and in accordance with the transitional measures in Article 32 of that Directive. With regard to rail passenger services, the scope of those provisions is set out in Article 2(2)(c) of that Directive.</b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<p>be made accessible through the progressive elimination of physical obstacles and functional hindrances when acquiring new material or carrying out construction or major renovation work.</p> <p>-----</p>	<p>and rolling stock should be made accessible through the progressive elimination of physical obstacles and functional hindrances when acquiring new material or carrying out construction or major renovation work.</p> <p>-----</p> <p><sup>7a</sup> <b><i>Commission Regulation (EU) No 1300/2014 of 18 November 2014 on the technical specifications for interoperability relating to accessibility of the Union's rail system for persons with disabilities and persons with reduced mobility (OJ</i></b></p>		<p>+ add new recital (16a):</p> <p><b><u>“(16a) Certain animals are trained to assist persons with disabilities to bring about independent mobility. For such mobility it is essential that those animals can be taken on board trains. This Regulation establishes common rights and obligations as regards assistant dogs. However, Member States should have the possibility to conduct trials using other mobility assistance animals and allow them on board trains in their domestic rail services. It is important that the Commission monitors the development regarding this matter in view of future work on mobility assistance animals.”</u></b></p>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<p><sup>8</sup> Directive 2014/24/EU of the European Parliament and of the Council of 26 February 2014 on public procurement and repealing Directive 2004/18/EC (OJ L 94, 28.3.2014, p. 65).</p>	<p><b><i>L 356, 12.12.2014, p. 110).</i></b></p> <p><sup>8</sup> Directive 2014/24/EU of the European Parliament and of the Council of 26 February 2014 on public procurement and repealing Directive 2004/18/EC (OJ L 94, 28.3.2014, p. 65).</p>		
51.		Amendment 17 Recital 17		
52.	(17) It is desirable that this Regulation create a system of compensation for passengers in the case of delay which is linked to the liability of the railway undertaking, on the same basis as the	(17) It is desirable that this Regulation create a system of compensation for passengers in the case of delay which is linked to the liability of the railway undertaking, on the same basis as the international system provided by the COTIF and in particular CIV	(17) It is desirable that this Regulation create a system of compensation for passengers in the case of delay, <b>including in cases where the delay is caused by a cancellation of a service or a missed connection.</b> <del>which is linked to the liability of the railway undertaking,</del>	<b><i>C, PCY compromise proposal (June):</i></b>  <b><i>Maintain GA</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	international system provided by the COTIF and in particular CIV Uniform Rules thereto relating to passengers' rights. In the event of a delay of a passenger service, railway undertakings should provide passengers with compensation based on a percentage of the ticket price.	Uniform Rules thereto relating to passengers' rights. <b>Purchased tickets should be fully refundable.</b> In the event of a delay of a passenger service, railway undertakings should provide passengers with compensation based on a percentage <b>up to 100%</b> of the ticket price.	<del>on the same basis as the international system provided by the COTIF and in particular CIV Uniform Rules thereto relating to passengers' rights.</del> In the event of a delay of a passenger service, railway undertakings should provide passengers with compensation based on a percentage of the ticket price.	



	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
53.		Amendment 18 Recital 18		
54.	(18) Railway undertakings should be obliged to be insured, or to make equivalent arrangements, for their liability to rail passengers in the event of accident. Where Member States set a maximum amount for compensatory damages in the event of death or personal injury to passengers, that amount should be at least equivalent to the amount set out in the CIV Uniform Rules.	(18) Railway undertakings should be obliged to be insured, or to make equivalent arrangements, for their liability to rail passengers in the event of accident. Where Member States set a maximum amount for compensatory damages in the event of death or personal injury to passengers, that amount should be at least equivalent to the amount set out in the CIV Uniform Rules. <b>Member States should have the possibility to increase the amount for compensatory damages in the event of death or personal injury to</b>	(18) Railway undertakings should be obliged to be insured, or to <b>have adequate guarantees</b> <del>make equivalent arrangements,</del> for their liability to rail passengers in the event of accident. <del>Where Member States set a maximum amount for compensatory damages in the event of death or personal injury to passengers, that amount should be at least equivalent to the amount set out in the CIV Uniform Rules.</del>	<b><i>B, PCY compromise proposal (June):</i></b>  <b><i>Maintain GA</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
		<i>passengers at any time.</i>		
55.	(19) Strengthened rights of compensation and assistance in the event of delay, missed connection or cancellation of a service should lead to greater incentives for the rail passenger market, to the benefit of passengers.		(19) Strengthened rights of compensation and assistance in the event of delay, missed connection or cancellation of a service should lead to greater incentives for the rail passenger market, to the benefit of passengers.	[ <i>same recital</i> ]
56.		Amendment 19 Recital 20		
57.	(20) In the event of delay, passengers should be provided with continued or re-routed transport options under comparable transport conditions. The needs of persons with disabilities and	(20) In the event of delay, passengers should be provided with continued or re-routed transport options under comparable transport conditions. The needs of <b>appropriate information for</b> persons with disabilities and persons with reduced	(20) In the event of delay, passengers should be provided with continued or re-routed transport options under comparable transport conditions. The needs of persons with disabilities and persons with reduced mobility should be taken into account in such an event.	<b><i>B, PCY compromise proposal (June):</i></b>  <b><i>Maintain GA</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	persons with reduced mobility should be taken into account in such an event.	mobility should <i>in particular</i> be taken into account in such an event.		
58.		Amendment 137 Recital 20 a (new)		
59.		<b><i>(20a) The interpretation of journey or combined journey should include all situations with realistic or applicable minimum connection times when originally booked, taking into account any relevant factors such as the size and location of the respective stations and platforms concerned.</i></b>		<b><i>C, PCY compromise proposal (June):</i></b> Recital 14c (together with through-ticket recitals)  <b><i>“(14c) When offering through-tickets, it is important that the railway undertakings take into account realistic and applicable minimum connection times when originally booked, as well as any relevant factors such as the size and location of the respective stations and platforms.”</i></b>
60.		Amendment 20 Recital 21		
61.	(21) However, a railway undertaking should not be obliged to pay	<b><i>deleted</i></b>	(21) However, a railway undertaking should not be obliged to pay	<b><i>C, PCY compromise proposal (June):</i></b> “However, a railway undertaking should not be obliged to pay compensation if it

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<p>compensation if it can prove that the delay was caused by severe weather conditions or major natural disasters endangering the safe operation of the service. Any such event should have the character of an exceptional natural catastrophe, as distinct from normal seasonal weather conditions, such as autumnal storms or regularly occurring urban flooding caused by tides or snowmelt. Railway undertakings should prove that they could neither foresee nor prevent the delay</p>		<p>compensation if it can prove that the delay was caused by <b>events such as severe extreme</b> weather conditions or major natural disasters endangering the safe operation of the service. Any such event should have the character of an exceptional natural catastrophe, as distinct from normal seasonal weather conditions, such as autumnal storms or regularly occurring urban flooding <del>caused by tides or snowmelt.</del> <b>Furthermore, where the delays are caused by the passenger or by certain acts by third parties, the railway undertaking should not be obliged to compensate the delay.</b> Railway undertakings</p>	<p>can prove that the delay was caused by <b>events such as extreme</b> weather conditions or major natural disasters endangering the safe operation of the service, <b><u>or major public health crises, including pandemics.</u></b> Any such event should have the character of an exceptional natural catastrophe, as distinct from normal seasonal weather conditions, such as autumnal storms or regularly occurring urban flooding caused by tides or snowmelt. <b>Furthermore, where the delays are caused by the passenger or by certain acts by third parties, the railway undertaking should not be obliged to compensate the delay.</b> Railway undertakings should prove that they could neither foresee nor <b>avoid such events</b> nor prevent the delay even if all reasonable measures had been taken, <b>including appropriate preventive maintenance of their rolling stock. Strikes by the personnel of the railway undertaking, and action, or lack of that, by other railway operators using the same infrastructure,</b></p>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	even if all reasonable measures had been taken.		should prove that they could neither foresee nor prevent the delay even if all reasonable measures had been taken, <b>including appropriate preventive maintenance of their rolling stock. Strikes by the personnel of the railway undertaking, and action, or lack of that, by other railway operators using the same infrastructure, infrastructure manager or stations managers should not relieve from the liability for delays.</b>	<b>infrastructure manager or stations managers should not relieve from the liability for delays.”</b>
62.			<b>(21b) Railway undertakings should be encouraged to simplify the procedure for passengers to apply for compensation or reimbursement. In particular, Member States should have the possibility to require that</b>	<b><i>C, PCY compromise proposal (June): Maintain GA for recital 21b and add new recital 21c:</i></b>  <b><u>“(21c) In order to facilitate passengers in requesting compensation in accordance with this Regulation, a common form for such requests should be established. Passengers should have</u></b>

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
			railway undertakings accept applications by certain means of communication, such as on web-sites or using mobile applications, provided that such requirements are not discriminatory.	<u>the possibility to submit their requests by using such a form.”</u>
63.		Amendment 21 Recital 22		
64.	(22) In cooperation with infrastructure managers and railway undertakings, station managers should prepare contingency plans to minimise the impact of major disruptions by providing stranded passengers with adequate information and care.	(22) In cooperation with infrastructure managers and railway undertakings, station managers should prepare <b>and make publicly available</b> contingency plans to minimise the impact of major disruptions by providing stranded passengers with adequate information and care.	(22) In cooperation with infrastructure <b>and station</b> managers, railway undertakings, <del>station</del> managers should prepare contingency plans to minimise the impact of major disruptions by providing stranded passengers with adequate information and care.	<b><i>C, PCY compromise proposal (June):</i></b>  <b><i>Maintain GA</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
65.		Amendment 22 Recital 23		
66.	(23) This Regulation should not restrict the rights of railway undertakings to seek compensation from any person, including third parties, in accordance with applicable national law.	(23) This Regulation should not restrict the rights of railway undertakings, <b>ticket vendors, railway station or infrastructure managers</b> to seek compensation, <b>where applicable</b> , from any person, including third parties, <del>in accordance with applicable national law</del> <b>for meeting their obligations to passengers under this Regulation.</b>	[deleted]	<b><i>B, PCY compromise proposal (June):</i></b>  <b><i>Maintain GA (no provisions in articles on B2B; nonetheless this a matter of course even without being explicitly said here)</i></b>
67.	(24) Where a Member State grants railway undertakings an exemption from the provisions of this Regulation, it should encourage railway undertakings, in consultation with		[deleted]	<b><i>C, PCY compromise proposal (June):</i></b>  <b><i>Maintain GA</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	organisations representing passengers, to put in place arrangements for compensation and assistance in the event of major disruption to a rail passenger service.			
68.	(25) It is also desirable to relieve accident victims and their dependants of short-term financial concerns in the period immediately after an accident.		(25) It is also desirable to relieve accident victims and their dependants of short-term financial concerns in the period immediately after an accident.	[ <i>same recital</i> ]
69.	(26) It is in the interests of rail passengers that adequate measures be taken, in agreement with public authorities, to ensure their personal		(26) It is in the interests of rail passengers that adequate measures be taken, in agreement with public authorities, to ensure their personal security at stations as	[ <i>same recital</i> ]



	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	security at stations as well as on board trains.		well as on board trains.	
70.		Amendment 23 Recital 27		
71.	(27) Rail passengers should be able to submit a complaint to any railway undertaking involved regarding the rights and obligations conferred by this Regulation, and be entitled to receive a response within a reasonable period of time.	(27) Rail passengers should be able to submit a complaint to any railway undertaking, <b><i>ticket vendor, railway station or infrastructure manager</i></b> involved regarding the rights and obligations conferred by this Regulation, and be entitled to receive a response within a reasonable period of time.	(27) Rail passengers should be able to submit a complaint to any railway undertaking involved, <b><i>or to the station managers of certain stations, regarding their respective fields of responsibilities on</i></b> and the rights and obligations conferred by this Regulation, <del>and</del> . <b><i>Rail passengers should</i></b> be entitled to receive a response within a reasonable period of time.	<b><i>C, PCY compromise proposal (June):</i></b>  “Rail passengers should be able to submit a complaint to any railway undertaking involved, <b><i>or to the station managers of certain stations, or, where appropriate, ticket vendors and tour operators,</i></b> regarding <b><i>their respective fields of responsibilities on</i></b> and the rights and obligations conferred by this Regulation, <del>and</del> . <b><i>Rail passengers should</i></b> be entitled to receive a response within a reasonable period of time.”
72.			<b><i>(27a) In the interest of efficient handling of complaints, railway undertakings and station managers should have the right to establish joint</i></b>	<b><i>B, PCY compromise proposal (June):</i></b>  <b><i>Maintain GA + add new sentence, as agreed on the second trilogue as a part of negotiated line 380:</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
			customer services and complaint handling mechanisms.	<b>“Information on the complaint handling procedures should be publicly available and easily accessible to all passengers.”</b>
73.			(27b) The provisions of this Regulation should not affect the rights of passengers to file a complaint to a national body or to seek legal redress under national procedures.	<b><i>B, PCY compromise proposal (June):</i></b>  <b><i>Maintain GA</i></b>
74.		Amendment 24 Recital 28		
75.	(28) Railway undertakings and station managers should define, make publicly available, manage and monitor service quality standards for rail passenger services.	(28) Railway undertakings and station managers should define, make publicly available, manage and monitor service quality standards for rail passenger services <b><i>including those for persons with disabilities and persons with</i></b>	(28) Railway undertakings and station managers should define, <del>make publicly available,</del> manage and monitor service quality standards for rail passenger services. <b>Railway undertakings should also make such standards publicly available.</b>	<b><i>C PCY compromise proposal (June):</i></b>  <b><i>Maintain GA, see also line 480</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
		<i>reduced mobility.</i>		

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
76.		Amendment 25 Recital 29		
77.	(29) To maintain a high level of consumer protection in rail transport, Member States should be required to designate national enforcement bodies to monitor closely and enforce this Regulation at national level. Those bodies should be able to take a variety of enforcement measures. Passengers should be able to complain to those bodies about alleged infringements of the Regulation. To ensure the satisfactory handling of such	(29) To maintain a high level of consumer protection in rail transport, Member States should be required to designate national enforcement bodies to monitor closely and enforce this Regulation at national level. Those bodies should be able to take a variety of enforcement measures <b>and to provide the option for passengers of binding alternative dispute resolution in accordance with Directive 2013/11/EU<sup>1a</sup></b> . Passengers should be able to complain to those bodies about alleged infringements of the Regulation, <b>and to</b>	(29) To maintain a high level of consumer protection in rail transport, Member States should be required to designate national enforcement bodies to monitor closely and enforce this Regulation at national level. Those bodies should be able to take a variety of enforcement measures. Passengers should be able to complain to those bodies about alleged infringements of the Regulation. To ensure the satisfactory handling of such complaints, the bodies should also cooperate with each other.	<b><i>C, PCY compromise proposal (June):</i></b>  <b><i>Maintain GA</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<p>complaints, the bodies should also cooperate with each other.</p>	<p><i>use online dispute resolution established under Regulation 524/2013/EU<sup>1b</sup> where agreed. It should also be provided that complaints may be made by organisations representing groups of passengers. To ensure the satisfactory handling of such complaints, the bodies should also cooperate with each other <b>and this Regulation should continue to be listed in the Annex to the Regulation 2017/2394/EU of the European Parliament and of the Council<sup>1c</sup>. Each year national enforcement bodies should publish reports with statistics on their websites detailing the</b></i></p>		

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
		<p><i>number and type of complaints that they have received, and detailing the outcome of their enforcement actions. In addition, those reports should be made available on the website of the European Union Agency for Railways.</i></p> <p>-----</p> <p><b>1a</b> <i>Directive 2013/11/EU of the European Parliament and of the Council of 21 May 2013 on alternative dispute resolution for consumer disputes and amending Regulation (EC) No 2006/2004 and Directive 2009/22/EC (OJ L 165, 18.6.2013, p. 14).</i></p> <p><b>1b</b> <i>Regulation 524/2013/EU of the European Parliament</i></p>		

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
		<p><i>and of the Council of 21 May 2013 on online dispute resolution for consumer disputes and amending Regulation (EC) No 2006/2004 and Directive 2009/22/EC (OJ L 165, 18.6.2013, p. 1).</i></p> <p><b>1c Regulation 2017/2394/EU of the European Parliament and of the Council of 12 December 2017 on cooperation between national authorities responsible for the enforcement of consumer protection laws and repealing Regulation (EC) No 2006/2004 (OJ L 345, 27.12.2017, p. 1).</b></p>		
78.			(29a) Member States which have no railway system, and no immediate prospect of having one,	<b><i>C, PCY compromise proposal (June):</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
			would bear a disproportionate and pointless burden if they were subject to the enforcement obligations as regards railway undertakings, station managers and infrastructure managers provided for by this Regulation. Therefore, such Member States should be exempted from this obligation.	Member States which have no railway system, and no immediate prospect of having one, would bear a disproportionate and pointless burden if they were subject to the enforcement obligations as regards station managers and infrastructure managers provided for by this Regulation. <u>The same applies to enforcement obligations as regards railway undertakings for as long as a Member State has not licensed any railway undertaking.</u> Therefore, such Member States should be exempted from <u>these obligations.</u>
79.	(30) Processing of personal data should be carried out in accordance with Union law on the protection of personal data, in particular with Regulation (EU) 2016/679 of the European Parliament		(30) Processing of personal data should be carried out in accordance with Union law on the protection of personal data, in particular with Regulation (EU) 2016/679 of the European Parliament and of the Council <sup>9</sup> .	[ <i>same recital</i> ]



	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	and of the Council <sup>9</sup> . ----- <sup>9</sup> Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) (OJ L 119, 4.5.2016, p. 1).		----- <sup>9</sup> Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) (OJ L 119, 4.5.2016, p. 1).	
80.		Amendment 26 Recital 31		
81.	(31) Member States should lay down penalties applicable to infringements of	(31) Member States should lay down penalties applicable to infringements of this Regulation and ensure	(31) Member States should lay down penalties applicable to infringements of this	<b><i>C, PCY compromise proposal (June):</i></b>  <b><i>Maintain GA</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<p>this Regulation and ensure that these penalties are applied. The penalties, which might include the payment of compensation to the person in question, should be effective, proportionate and dissuasive.</p>	<p>that these penalties are applied. The penalties, which might include the payment of compensation to the person in question, should be effective, proportionate and dissuasive <b><i>and should include, but not be limited to, a minimum fine or a percentage of the relevant undertaking's or organisation's annual turnover, whichever is the higher.</i></b></p>	<p>Regulation and ensure that these penalties are applied. The penalties, which might include the payment of compensation to the person in question, should be effective, proportionate and dissuasive.</p>	
82.	<p>(32) Since the objectives of this Regulation, namely the development of the Union's railways and the introduction of passenger rights, cannot be sufficiently achieved by the</p>		<p>(32) Since the objectives of this Regulation, namely the development of the Union's railways and the introduction of passenger rights, cannot be sufficiently achieved by the Member States, and can therefore be</p>	<p><b><i>A, PCY compromise proposal (June):</i></b></p> <p><b><i>Maintain GA</i></b></p>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	Member States, and can therefore be better achieved at Union level, the Union may adopt measures, in accordance with the principle of subsidiarity as set out in Article 5 of the Treaty. In accordance with the principle of proportionality, as set out in that Article, this Regulation does not go beyond what is necessary in order to achieve those objectives.		better achieved at Union level, the Union may adopt measures, in accordance with the principle of subsidiarity as set out in Article 5 of the Treaty <b>on European Union</b> . In accordance with the principle of proportionality, as set out in that Article, this Regulation does not go beyond what is necessary in order to achieve those objectives.	
83.	(33) In order to ensure a high level of passenger protection, the power to adopt acts in accordance with Article 290 of the		(33) In order to ensure a high level of passenger protection, the power to adopt acts in accordance with Article 290 of the Treaty on the Functioning of the European Union	<b><i>C, PCY compromise proposal (June):</i></b>  <b><i>Maintain GA</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<p>Treaty on the Functioning of the European Union should be delegated on the Commission to amend the Annexes I, II, and III in respect of the CIV Uniform Rules, the minimum information to be provided by railway undertakings and ticket vendors, on minimum service quality standards, and to adjust, in the light of inflation, the financial amounts referred to in the Regulation. It is of particular importance that the Commission carry out appropriate consultations during</p>		<p>should be delegated on the Commission to amend <del>the Annexes I, II, and III</del> in respect of the CIV Uniform Rules, <del>the minimum information to be provided by railway undertakings and ticket vendors, on minimum service quality standards,</del> and to adjust <b>the amount of the advance payment in the event of death of a passenger in view of changes in the EU-wide Harmonised Index of Consumer Prices,</b> <del>in the light of inflation, the financial amounts referred to in the Regulation.</del> It is of particular importance that the Commission carry out appropriate consultations during its preparatory work, including at expert level, and that those consultations be conducted</p>	

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<p>its preparatory work, including at expert level, and that those consultations be conducted in accordance with the principles laid down in the Interinstitutional Agreement of 13 April 2016 on Better Law-Making<sup>11</sup>. In particular, to ensure equal participation in the preparation of delegated acts, the European Parliament and the Council receive all documents at the same time as Member States' experts, and their experts systematically have access to</p>		<p>in accordance with the principles laid down in the Interinstitutional Agreement of 13 April 2016 on Better Law-Making. In particular, to ensure equal participation in the preparation of delegated acts, the European Parliament and the Council receive all documents at the same time as Member States' experts, and their experts systematically have access to meetings of Commission expert groups dealing with the preparation of delegated acts.</p> <p>-----  <sup>11</sup> OJ L 123, 12.5.2016, p. 1</p>	

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<p>meetings of Commission expert groups dealing with the preparation of delegated acts.</p> <p>----- <sup>11</sup> OJ L 123, 12.5.2016, p. 1</p>			
84.		<p>Amendment 27 Recital 33 a (new)</p>		
85.		<p><b><i>(33a) In order to ensure uniform conditions for the implementation of this Regulation, implementing powers should be conferred on the Commission to adopt a standardized Union complaint form that passengers may use to apply for compensation in accordance with this Regulation. Those powers should be exercised in accordance</i></b></p>		<p><b><i>C, PCY compromise proposal (June):</i></b></p> <p><b><i>“(33a) In order to ensure uniform conditions for the implementation of this Regulation, implementing powers should be conferred on the Commission. Those powers should be exercised in accordance with Regulation (EU) No 182/2011 of the European Parliament and of the Council.”</i></b></p>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
		<p><i>with Regulation (EU) No 182/2011 of the European Parliament and of the Council<sup>1a</sup>.</i></p> <p>-----</p> <p><b>1a</b> <i>Regulation (EU) No 182/2011 of the European Parliament and of the Council of 16 February 2011 laying down the rules and general principles concerning mechanisms for control by the Member States of the Commission's exercise of implementing powers (OJ L 55, 28.2.2011, p. 13).</i></p>		
86.	(34) This Regulation respects fundamental rights and observes the principles recognised in the Charter of Fundamental Rights		(34) This Regulation respects fundamental rights and observes the principles recognised in the Charter of Fundamental Rights of the European Union, in	[ <i>same recital</i> ]

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	of the European Union, in particular Articles 21, 26, 38 and 47 concerning, respectively, the prohibition of any form of discrimination, the integration of persons with disabilities, a high level of consumer protection, and the right to an effective remedy and to a fair trial. The Member States' courts must apply this Regulation in a manner consistent with these rights and principles,		particular Articles 21, 26, 38 and 47 concerning, respectively, the prohibition of any form of discrimination, the integration of persons with disabilities, a high level of consumer protection, and the right to an effective remedy and to a fair trial. The Member States' courts must apply this Regulation in a manner consistent with these rights and principles,	
87.	HAVE ADOPTED THIS REGULATION:			



	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
88.	<b>Chapter I General provisions</b>		<b>Chapter I General provisions</b>	
89.		Amendment 28 Article 1 – title		
90.	Article 1 <b>Subject matter</b>	Subject matter <i>and objectives</i>	Article 1 <b>Subject matter</b>	<b><i>B, PCY compromise proposal:</i></b> Article 1 Subject matter <i>and objectives</i>
91.		Amendment 29 Article 1 – paragraph 1 – introductory part		
92.	This Regulation establishes rules applicable to rail transport as regards the following:	This Regulation establishes rules applicable to rail transport <b><i>to provide for effective protection of passengers and encourage rail travel</i></b> as regards the following:	This Regulation establishes rules applicable to rail transport as regards the following:	<b><i>C, PCY compromise proposal:</i></b> <b><i>To provide for effective protection of passengers and encourage rail travel,</i></b> this Regulation establishes rules applicable to rail transport as regards the following:
93.		Amendment 30 Article 1 – paragraph 1 – point a		
94.	(a) non-discrimination between passengers with regard to transport conditions;	(a) non-discrimination between passengers with regard to transport <b><i>and ticketing</i></b> conditions;	(a) non-discrimination between passengers with regard to transport conditions;	<b><i>B, Tentatively agreed text:</i></b> (a) non-discrimination between passengers with regard to transport conditions <b><i>and provision of tickets;</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
95.	(b) the liability of railway undertakings and their insurance obligations for passengers and their luggage;		(b) the liability of railway undertakings and their insurance obligations for passengers and their luggage;	<b><i>Tentatively agreed text:</i></b> (b) the liability of railway undertakings and their insurance obligations for passengers and their luggage;

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
96.	(c) passengers' rights in the event of an accident arising from the use of railway services and resulting in death, personal injury or loss of, or damage to, their luggage;		(c) passengers' rights in the event of an accident arising from the use of railway services and resulting in death, personal injury or loss of, or damage to, their luggage;	<b><i>Tentatively agreed text:</i></b> (c) passengers' rights in the event of an accident arising from the use of railway services and resulting in death, personal injury or loss of, or damage to, their luggage;
97.		Amendment 31 Article 1 – paragraph 1 – point d		
98.	(d) passengers' rights in the event of cancellation or delay;	(d) passengers' rights <b>and compensation</b> in the event of <b>disruption, such as</b> cancellation or delay;	(d) passengers' rights in the event of cancellation or delay;	<b><i>B, Tentatively agreed text:</i></b> (d) passengers' rights <b>including compensation</b> in the event of <b>disruption, such as</b> cancellation or delay;
99.		Amendment 32 Article 1 – paragraph 1 – point e		
100.	(e) minimum information to be provided to passengers;	(e) minimum, <b>accurate and timely</b> information to be provided <b>in accessible format</b> to passengers,	(e) minimum information to be provided to passengers;	<b><i>B, Earlier tentatively agreed text:</i></b> (e) minimum, <b>accurate and timely</b> information to be provided <b>in accessible format</b> to passengers, <b>including on the</b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
		<i>including the conclusion of transport contracts and the issuing of tickets;</i>		<i>issuing of tickets;</i>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
101.		Amendment 33 Article 1 – paragraph 1 – point f		
102.	(f) non-discrimination against, and mandatory assistance for, persons with disabilities and persons with reduced mobility;	(f) non-discrimination against, and mandatory assistance <b>by trained staff</b> , for persons with disabilities and persons with reduced mobility;	(f) non-discrimination against, and mandatory assistance for, persons with disabilities and persons with reduced mobility;	<b>C, PCY compromise proposal:</b>  maintain GA
103.	(g) the definition and monitoring of service quality standards and the management of risks to the personal security of passengers;		(g) the definition and monitoring of service quality standards and the management of risks to the personal security of passengers;	<b>Tentatively agreed text:</b> (g) the definition and monitoring of service quality standards and the management of risks to the personal security of passengers;
104.		Amendment 34 Article 1 – paragraph 1 – point h		
105.	(h) the handling of complaints;	(h) <del>the</del> <b>proper procedures for filing and</b> handling of complaints;	(h) the handling of complaints;	<b>B, Tentatively agreed text:</b> (h) the handling of complaints;

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
106.	(i) general rules on enforcement.		(i) general rules on enforcement.	<b><i>Tentatively agreed text:</i></b> (i) general rules on enforcement.
107.	<i>Article 2</i> <b>Scope</b>		<i>Article 2</i> <b>Scope</b>	
108.	1. This Regulation shall apply to domestic and international rail journeys and services throughout the Union provided by one or more railway undertakings licensed in accordance with Directive 2012/34/EU of the European Parliament and of the Council <sup>13</sup> .  ----- <sup>13</sup> OJ L 343, 14.12.2012, p. 32.		1. This Regulation shall apply to domestic and international rail journeys and services throughout the Union provided by one or more railway undertakings licensed in accordance with Directive 2012/34/EU of the European Parliament and of the Council <sup>13</sup> .  ----- <sup>13</sup> OJ L 343, 14.12.2012, p. 32.	<b><i>Tentatively agreed text:</i></b> 1. This Regulation shall apply to domestic and international rail journeys and services throughout the Union provided by one or more railway undertakings licensed in accordance with Directive 2012/34/EU of the European Parliament and of the Council <sup>13</sup> .  ----- <sup>13</sup> OJ L 343, 14.12.2012, p. 32.
109.			<b>1a. Member States may exempt from the scope of this Regulation, with the exception of Articles 11 and 12, services which</b>	<b><i>B (see line 124), Earlier tentatively agreed text:</i></b>  <b>1a. Member States may exempt</b>

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			are operated strictly for their historical interest or their tourist value.	<b>from the <u>application</u> of this Regulation, with the exception of Articles 11 and 12, services which are operated strictly for historical or <u>touristic</u> use.</b>
110.			1b. Exemptions granted in accordance with paragraphs 4 and 6 of Article 2 of Regulation 1371/2007 before [OJ: add the date of entry into force] shall remain valid until the date they expire. Exemptions granted in accordance with paragraph 5 of Article 2 before [OJ: add the date of entry into force] shall remain valid until [OJ: add the date of application].	<i>C (see line 118)</i> <b><i>PCY compromise proposal (June): Maintain GA (necessary for legal certainty of existing contracts).</i></b>
111.			1c. Where a Member State has granted an exemption to its domestic rail passenger	<i>C</i> <b><i>PCY compromise proposal (June): Maintain GA, see compromise in line 122</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
			services pursuant to paragraph 4 of Article 2 of Regulation 1371/2007, it may renew that exemption up to two times for a maximum period of five years on both occasions.	
112.	2. Subject to paragraph 4, Member States may exempt the following services from the application of this Regulation:		2. Subject to paragraph 4, Member States may exempt the following services from the application of this Regulation:	<b><i>Tentatively agreed text.</i></b> 2. Subject to paragraph 4, Member States may exempt the following services from the application of this Regulation:
113.		Amendment 138 Article 2 – paragraph 2 – point a		
114.	(a) urban, suburban and regional rail passenger services as referred to in Directive 2012/34/EU, except cross-border services within the Union;	(a) urban, <del>suburban and regional</del> rail passenger services as referred to in Directive 2012/34/EU, except cross-border services within the Union;	(a) urban, suburban and regional rail passenger services as referred to in Directive 2012/34/EU, except, including such cross-border services within the Union;	<b><i>C</i></b> <b><i>PCY compromise proposal (June):</i></b> <b><i>Maintain GA</i></b> <b><i>(no basis for separating urban and suburban transport, cross-border services need to be included in order to have the same conditions for different sections of the same</i></b>



	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
				<i>cross-border urban, sub-urban or regional services), see compromise in line 122</i>
115.		Amendment 36 Article 2 – paragraph 2 – point b		
116.	(b) international rail passenger services of which a significant part, including at least one scheduled station stop, is operated outside the Union, provided that passengers' rights are adequately ensured under relevant national law on the territory of the Member State granting the exemption.	(b) international rail passenger services of which a significant part, including at least one scheduled station stop, is operated outside the Union, <del>provided that passengers' rights are adequately ensured under relevant national law on the territory of the Member State granting the exemption;</del>	(b) international rail passenger services of which a significant part, including at least one scheduled station stop, is operated outside the Union, <del>provided that passengers' rights are adequately ensured under relevant national law on the territory of the Member State granting the exemption.</del>	<b><i>Tentatively agreed text.</i></b> (b) international rail passenger services of which a significant part, including at least one scheduled station stop, is operated outside the Union

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
117.		Amendment 37 Article 2 – paragraph 2 – point b a (new)		
118.		<b>(b a) domestic rail passenger services where such exemption was granted by Member States under Regulation (EC) No 1371/2007 for a maximum of 12 months after ... [date of entry into force of this Regulation].</b>		<b>C (see line 110) PCY compromise proposal (June): Maintain GA.</b>
119.		Amendment 38 Article 2 – paragraph 3		
120.	3. Member States shall inform the Commission of exemptions granted pursuant to points (a) and (b) of paragraph 2, and on the adequacy of their national law on their	3. Member States shall inform the Commission of exemptions granted pursuant to points (a), <del>and (b)</del> <b>and (ba)</b> of paragraph 2, and on the <del>adequacy of their</del> national law on their territory for the purposes of point (b) of	3. Member States shall inform the Commission of exemptions granted pursuant to <b>paragraphs 1a, 1c and</b> <del>points (a) and (b) of</del> paragraph 2, and on the <del>adequacy of their</del> national law on their	<b>B (consequential on the final agreement on exemptions) PCY compromise proposal (June): Maintain GA</b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	territory for the purposes of point (b) of paragraph 2.	paragraph 2.	territory for the purposes of point (b) of paragraph 2.	
121.		Amendment 39 Article 2 – paragraph 4		
122.	4. Articles 5, 10, 11 and 25 and Chapter V shall apply to all rail passenger services referred to in paragraph 1, including services exempted in accordance with points (a) and (b) of paragraph 2.	4. Articles 5, <del>10, 6</del> , 11 and <del>25-12, 17</del> and Chapter V shall apply to all rail passenger services referred to in paragraph 1, including services exempted in accordance with <del>points (a) and (b)</del> <b>point (a)</b> of paragraph 2.	4. Articles 5, 10, 11 and 25 and Chapter V shall apply to all rail passenger services referred to in paragraph 1, including For services exempted in accordance with <del>paragraph 1c point (a) and (b) of paragraph 2,</del> <b>Articles 5, 10, 11 and 12 and Chapter V and Articles 27 and 28 shall apply. For services exempted in accordance with point (a) of paragraph 2, Articles 5, 10(2), 10(4), 10(5), 11, 12, 20(1), 21, 27 and 28 shall apply.</b>	<b>C, PCY revised compromise proposal: (on the condition that the content of these articles is not modified compared to those agreed at Coreper on 11 March):</b>  “ <b>4-a.</b> Exemptions granted in accordance with paragraph 1c shall not apply in relation to Articles 5, <del>6(4)</del> , 10, 11 and 12 and Chapter V and Articles 27 and 28.  <b>4-b.</b> Exemptions granted in accordance with point (a) of paragraph 2 shall not apply in relation to Articles 5, 10(2), 10(4), 10(5), 11, 12, 20 <del>(1)</del> , 21, 27 and 28. Where those exemptions concern <u>regional services, they shall also not apply in relation to Articles 22, 24 and 26</u> ”

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
123.		Amendment 40 Article 2 – paragraph 4 a (new)		
124.		<b>4a. This Regulation shall not apply to services which are operated strictly for their historical interest.</b>		<b><i>B (see line 109), Tentatively agreed text:</i></b>  [deleted]
125.			<b>Article 3 Definitions</b>	
126.	For the purposes of this Regulation the following definitions shall apply:		For the purposes of this Regulation the following definitions shall apply:	<b><i>Tentatively agreed text.</i></b> For the purposes of this Regulation the following definitions shall apply:
127.	(1) ‘railway undertaking’ means a railway undertaking as defined in Article 3(1) of Directive 2012/34/EU;		(1) ‘railway undertaking’ means a railway undertaking as defined in Article 3(1) of Directive 2012/34/EU;	<b><i>Tentatively agreed text.</i></b> (1) ‘railway undertaking’ means a railway undertaking as defined in Article 3(1) of Directive 2012/34/EU;
128.		Amendment 41 Article 3 – paragraph 1 – point 1 a (new)		
129.		<b>(1a) ‘carrier’ means the contractual railway undertaking with whom</b>		<b><i>B (see line 460), Tentatively agreed text:</i></b>

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
		<i>the passenger has concluded the transport contract or a series of successive railway undertakings which are liable on the basis of this contract;</i>		[deleted]
130.		Amendment 42 Article 3 – paragraph 1 – point 1 b (new)		
131.		<b>(1b) ‘substitute carrier’ means a railway undertaking, which has not concluded a transport contract with the passenger, but to which the railway undertaking party to the contract has entrusted, in whole or in part, the performance of the transport by rail;</b>		<b>B (see line 460), Tentatively agreed text:</b>  [deleted]
132.	(2) ‘infrastructure manager’ means an infrastructure		(2) ‘infrastructure manager’ means an infrastructure manager as defined in	<b>A, Tentatively agreed text:</b> (2) ‘infrastructure manager’ means an infrastructure manager as defined in

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	manager as defined in Article 3 of Directive 2012/34/EU;		Article 3, <b>point (2)</b> of Directive 2012/34/EU;	Article 3, <b>point (2)</b> of Directive 2012/34/EU;
133.	(3) 'station manager' means an organisational entity in a Member State, which has been made responsible for the management of a railway station and which may be the infrastructure manager;		(3) 'station manager' means an organisational entity in a Member State, which has been made responsible for the management of <b>a one or more</b> railway stations and which may be the infrastructure manager;	<b><i>B, Tentatively agreed text:</i></b> (3) 'station manager' means an organisational entity in a Member State, which has been made responsible for the management of <b>one or more</b> railway stations and which may be the infrastructure manager;
134.		Amendment 43 Article 3 – paragraph 1 – point 4		
135.	(4) 'tour operator' means an organiser or retailer, other than a railway undertaking, within the meaning of Article 3 points (8) and (9) of Directive	(4) 'tour operator' means an organiser or <del>retailer</del> , other than a railway undertaking, within the meaning of Article 3, <del>points (8) and (9)</del> <b>point (8)</b> of Directive (EU) 2015/2302 of the	(4) 'tour operator' means an organiser or retailer, other than a railway undertaking, within the meaning of <del>Article 3</del> points (8) and (9) <b>of Article 3</b> of Directive	<b><i>B, Tentatively agreed text:</i></b> (4) 'tour operator' means an organiser or retailer, other than a railway undertaking, within the meaning of points (8) and (9) <b>of Article 3</b> of Directive (EU) 2015/2302 of the European

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<p>(EU) 2015/2302 of the European Parliament and of the Council<sup>18</sup>;</p> <p>-----</p> <p><sup>18</sup> Directive (EU) 2015/2302 of the European Parliament and of the Council of 25 November 2015 on package travel and linked travel arrangements, amending Regulation (EC) No 2006/2004 and Directive 2011/83/EU of the European Parliament and of the Council and repealing Council Directive 90/314/EEC (OJ L 326, 11.12.2015, p. 1).</p>	<p>European Parliament and of the Council<sup>18</sup>;</p> <p>-----</p> <p><sup>18</sup> Directive (EU) 2015/2302 of the European Parliament and of the Council of 25 November 2015 on package travel and linked travel arrangements, amending Regulation (EC) No 2006/2004 and Directive 2011/83/EU of the European Parliament and of the Council and repealing Council Directive 90/314/EEC (OJ L 326, 11.12.2015, p. 1).</p>	<p>(EU) 2015/2302 of the European Parliament and of the Council<sup>18</sup>;</p> <p>-----</p> <p><sup>18</sup> Directive (EU) 2015/2302 of the European Parliament and of the Council of 25 November 2015 on package travel and linked travel arrangements, amending Regulation (EC) No 2006/2004 and Directive 2011/83/EU of the European Parliament and of the Council and repealing Council Directive 90/314/EEC (OJ L 326, 11.12.2015, p. 1).</p>	<p>Parliament and of the Council<sup>18</sup>;</p> <p>-----</p> <p><sup>18</sup> Directive (EU) 2015/2302 of the European Parliament and of the Council of 25 November 2015 on package travel and linked travel arrangements, amending Regulation (EC) No 2006/2004 and Directive 2011/83/EU of the European Parliament and of the Council and repealing Council Directive 90/314/EEC (OJ L 326, 11.12.2015, p. 1).</p>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
136.		Amendment 44 Article 3 – paragraph 1 – point 5		
137.	(5) ‘ticket vendor’ means any retailer of rail transport services concluding transport contracts and selling tickets on behalf of a railway undertaking or for its own account;	(5) ‘ticket vendor’ means any retailer of rail transport services concluding transport contracts and selling tickets, <b>separate tickets or through-tickets</b> on behalf of <b>one or more</b> a railway undertaking <b>undertakings</b> or for its own account;	(5) ‘ticket vendor’ means any retailer of rail transport services, <del>concluding transport contracts and</del> selling tickets on <b>the basis of a contract or other arrangement between the retailer and the behalf of a railway undertaking or for its own account;</b>	<b>C, PCY compromise proposal: (consequential on through-tickets)</b> (5) ‘ticket vendor’ means any retailer of rail transport services, selling tickets, <b>including through-tickets,</b> on the basis of a contract or other arrangement between the retailer and <b>one or more</b> railway undertakings;
138.		Amendment 45 Article 3 – paragraph 1 – point 5 a (new)		
139.		<b>(5a) ‘distributor’ means a retailer of rail transport services selling tickets on behalf of a railway undertaking, and which does not have any obligation under the contract concluded between the passenger</b>		<b>C, PCY compromise proposal:</b>  [deleted]



	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
		<i>and the railway undertaking.</i>		

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
140.		Amendment 46 Article 3 – paragraph 1 – point 6		
141.	(6) ‘transport contract’ means a contract of carriage for reward or free of charge between a railway undertaking or a ticket vendor and the passenger for the provision of one or more transport services;	(6) ‘transport contract’ means a contract of carriage for reward or free of charge between a railway undertaking <del>or</del> <del>a ticket vendor</del> and the passenger for the provision of one or more transport services;	(6) ‘transport contract’ means a contract of <b>rail</b> carriage for reward or free of charge between a railway undertaking <del>or</del> <del>a ticket vendor</del> and the passenger for the provision of one or more transport services;	<b><i>A, Tentatively agreed text:</i></b> (6) ‘transport contract’ means a contract of <b>rail</b> carriage for reward or free of charge between a railway undertaking and the passenger for the provision of one or more transport services;
142.		Amendment 47 Article 3 – paragraph 1 – point 6 a (new)		
143.		<b><i>(6a) ‘ticket’ means a valid evidence that entitles the passenger to rail transport, regardless of its form, paper, e- Ticket, Smartcard, travel card;</i></b>		<b><i>C, PCY compromise proposal:</i></b> <b><u>(6a) ‘ticket’ means a valid evidence of a conclusion of a transport contract, regardless of its form;</u></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
144.		Amendment 48 Article 3 – paragraph 1 – point 6 b (new)		
145.		<b><i>(6b) ‘combined journey’ means a ticket or tickets representing more than one transport contract for successive railway services operated by one or more railway undertakings;</i></b>		<b>C</b> <b>PCY compromise proposal (June):</b> Maintain GA
146.	(7) ‘reservation’ means an authorisation, on paper or in electronic form, giving entitlement to transportation subject to previously confirmed personalised transport arrangements;		(7) ‘reservation’ means an authorisation, on paper or in electronic form, giving entitlement to transportation subject to previously confirmed personalised transport arrangements;	<b><i>Tentatively agreed text:</i></b> (7) ‘reservation’ means an authorisation, on paper or in electronic form, giving entitlement to transportation subject to previously confirmed personalised transport arrangements;
147.		Amendment 49 Article 3 – paragraph 1 –		

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
		point 8		
148.	(8) 'through-ticket' means a ticket or tickets representing a single transport contract for successive railway services operated by one or more railway undertakings;	(8) 'through-ticket' means a ticket or <i>separate</i> tickets representing a single <i>or several</i> transport <del>contract</del> <b>contracts</b> for successive railway services operated by one or more railway undertakings, <i>purchased from the same ticket vendor, tour operator or railway undertaking for an end-to-end journey</i> ;	(8) 'through-ticket' means a ticket or tickets <del>representing a single transport contract for successive railway services operated by one or more railway</del> <b>undertakings as defined in Article 3(35) of Directive 2012/34/EU</b> ;	<b>C</b> <b>PCY compromise proposal (June):</b> <b>maintain GA</b>
149.	(9) 'service' means a passenger rail transport service that operates between rail stations or stops according to a timetable;		(9) 'service' means a passenger rail transport service that operates between rail stations <del>or</del> <b>steps</b> according to a timetable. <b>It covers also transport services offered for re-routing;</b>	<b>B, Tentatively agreed text:</b> (9) 'service' means a passenger rail transport service that operates between rail stations according to a timetable. <b>It covers also transport services offered for re-routing;</b>
150.		Amendment 50 Article 3 – paragraph 1 –		

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
		point 10		
151.	(10)'journey' means the carriage of a passenger between a station of departure and a station of arrival under a single transport contract;	(10)'journey' means the carriage of a passenger between a station of departure and a station of arrival <del>under a single transport contract;</del>	(10)'journey' means the carriage of a passenger between a station of departure and a station of arrival <del>under a single transport contract;</del>	<b><i>Tentatively agreed text:</i></b> (10)'journey' means the carriage of a passenger between a station of departure and a station of arrival;
152.	(11) 'domestic rail passenger service' means a rail passenger service which does not cross a border of a Member State;		(11) 'domestic rail passenger service' means a rail passenger service which does not cross a border of a Member State;	<b><i>Tentatively agreed text:</i></b> (11) 'domestic rail passenger service' means a rail passenger service which does not cross a border of a Member State;
153.			<b>(11a) 'urban and suburban rail passenger service' means a rail passenger service as defined in Article 3(6) of Directive 2012/34/EU;</b>	<b><i>C, PCY compromise proposal:</i></b>  maintain GA
154.			<b>(11b) 'regional rail passenger service' means a rail passenger service as defined in Article 3(7)</b>	<b><i>C, PCY compromise proposal:</i></b> maintain GA + add definition 11c:  <b><u>(11c) 'long-distance rail passenger</u></b>

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
			of Directive 2012/34/EU;	<u>service' means a rail passenger service which is not an urban, a suburban or a regional rail passenger service;</u>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
155.	(12) 'international rail passenger service' means international rail passenger service as defined in Article 3(5) of Directive 2012/34/EU;		(12) 'international rail passenger service' means international rail passenger service as defined in Article 3(5) of Directive 2012/34/EU;	<p><b><i>Tentatively earlier agreed text, slightly modified:</i></b></p> <p>(12) 'international rail passenger service' means <b><u>a passenger service where the train crosses at least one border of a Member State and where the principal purpose of the service is to carry passengers between stations located in different Member States or in a Member State and a third country;</u></b></p> <p>+add a new recital explaining the definition:</p> <p><b><u>(8b) For the purposes of this Regulation, it is necessary to define international rail passenger service differently from the definition in Directive 2012/34/EU to avoid legal ambiguity, notably in the specification of the scope of this Regulation.</u></b></p>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
156.	(13) 'delay' means the time difference between the time the passenger was scheduled to arrive in accordance with the published timetable and the time of his or her actual or expected arrival at the final station of destination;		(13) 'delay' means the time difference between the time the passenger was scheduled to arrive in accordance with the published timetable and the time of his or her actual or expected arrival at the <del>final</del> station of <b>final</b> destination;	<b><i>A, Tentatively agreed text:</i></b> (13) 'delay' means the time difference between the time the passenger was scheduled to arrive in accordance with the published timetable and the time of his or her actual or expected arrival at the station of <b>final</b> destination;
157.		Amendment 51 Article 3 – paragraph 1 – point 13 a (new)		
158.		<b><i>(13a) 'arrival' means the moment when, at the destination platform, the doors of the train are open and disembarkation is allowed;</i></b>		<b><i>B, Tentatively agreed text:</i></b> <b><i>(13a) 'arrival' means the moment when, at the destination platform, the doors of the train are open and disembarkation is allowed;</i></b>
159.	(14) 'travel pass' or 'season ticket' means a ticket for an unlimited number of journeys		(14) 'travel pass' or 'season ticket' means a ticket for an unlimited number of journeys	<b><i>Tentatively agreed text:</i></b> (14) 'travel pass' or 'season ticket' means a ticket for an unlimited number of journeys which provides



	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	which provides the authorised holder with rail travel on a particular route or network during a specified period;		which provides the authorised holder with rail travel on a particular route or network during a specified period;	the authorised holder with rail travel on a particular route or network during a specified period;
160.		Amendment 139 Article 3 – paragraph 1 – point 15		
161.	(15) ‘missed connection’ means a situation where a passenger misses one or more services in the course of a journey as a result of the delay or cancellation of one or more previous services;	(15) ‘missed connection’ means a situation where, <b>whether under a <i>single transport contract or not</i></b> , a passenger misses one or more services in the course of a journey <b>or <i>combined journey</i></b> as a result of the delay or cancellation of one or more previous services;	(15) ‘missed connection’ means a situation where a passenger misses one or more services in the course of a <b>rail</b> journey, <b>sold as a through-ticket</b> , as a result of the delay or cancellation of one or more previous services, <b>or of the departure of a service before the scheduled departure time</b> ;	<b>C, PCY compromise proposal (June): maintain GA</b>
162.		Amendment 53 Article 3 – paragraph 1 – point 16		

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
163.	(16) 'person with disabilities' and 'person with reduced mobility' means any person who has a permanent or temporary physical, mental, intellectual or sensory impairment which, in interaction with various barriers, may hinder their full and effective use of transport on an equal basis with other passengers or whose mobility when using transport is reduced due to age;	(16) 'person with disabilities' and 'person with reduced mobility' means any person who has a permanent or temporary physical, mental, intellectual or sensory impairment which, in interaction with various barriers, may hinder their full and effective use of transport on an equal basis with other passengers or whose mobility when using transport is reduced <del>due to age;</del>	(16) 'person with disabilities' and 'person with reduced mobility' means any person who has a permanent or temporary physical, mental, intellectual or sensory impairment which, in interaction with various barriers, may hinder their full and effective use of transport on an equal basis with other passengers or whose mobility when using transport is reduced due to age;	<b><i>B, PCY compromise proposal:</i></b>  maintain GA  (definition is identical to definition in Reg. 1300/2014, PMR TSI, point 2.2. of Annex)
164.	(17) 'General Conditions of Carriage' means the conditions of the railway undertaking in the form of general		<del>(17) 'General Conditions of Carriage' means the conditions of the railway undertaking in the form of general conditions or tariffs legally in force in</del>	<b><i>B (see line 460), Tentatively agreed text:</i></b>  [deleted]

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	conditions or tariffs legally in force in each Member State and which have become, by the conclusion of the contract of carriage, an integral part of it;		each Member State and which have become, by the conclusion of the contract of carriage, an integral part of it;	
165.	(18) 'vehicle' means a motor vehicle or a trailer carried on the occasion of the carriage of passengers;		<del>(18) 'vehicle' means a motor vehicle or a trailer carried on the occasion of the carriage of passengers;</del>	<b><i>B (see line 460), Tentatively agreed text:</i></b> [deleted]

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
166.	(19) 'CIV Uniform Rules' means the Uniform Rules concerning the Contract for International Carriage of Passengers and Luggage by Rail (CIV), as set out in Appendix A to the Convention concerning International Carriage by Rail (COTIF).		<del>(19) 'CIV Uniform Rules' means the Uniform Rules concerning the Contract for International Carriage of Passengers and Luggage by Rail (CIV), as set out in Appendix A to the Convention concerning International Carriage by Rail (COTIF).</del>	<b><i>B (see line 460), Tentatively agreed text:</i></b>  [deleted]
167.			<b>(20) 'station' means a location on a railway where a passenger train service can start, stop or end.</b>	<b><i>B, Tentatively agreed text:</i></b> <b>(20) 'station' means a location on a railway where a passenger train service can start, stop or end.</b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
168.	<b>Chapter II Transport contract, information and tickets</b>		<b>Chapter II Transport contract, information and tickets</b>	
169.	Article 4 <b>Transport contract</b>		Article 4 <b>Transport contract</b>	
170.	Subject to the provisions of this Chapter, the conclusion and performance of a transport contract and the provision of information and tickets shall be governed by the provisions of Title II and Title III of Annex I.		Subject to the provisions of this Chapter, the conclusion and performance of a transport contract and the provision of information and tickets shall be governed by the provisions of Title II and Title III of Annex I.	<b><i>Tentatively agreed text.</i></b> Subject to the provisions of this Chapter, the conclusion and performance of a transport contract and the provision of information and tickets shall be governed by the provisions of Title II and Title III of Annex I.
171.	Article 5 <b>Non-discriminatory conditions of transport contract</b>		Article 5 <b>Non-discriminatory conditions of transport contract</b>	<b><i>PCY compromise proposal:</i></b> Article 5 <b>Non-discriminatory contract conditions and tariffs</b>
172.		Amendment 55 Article 5 – paragraph 1		
173.	Without prejudice to social tariffs, railway undertakings or ticket	Without prejudice to social tariffs, railway undertakings, <b><i>tour operators</i></b> or ticket vendors shall offer <b><i>transport</i></b>	Without prejudice to social tariffs, railway undertakings, <del>or</del> ticket vendors <b>or <i>tour</i></b>	<b><i>C, PCY compromise proposal:</i></b> Without prejudice to social tariffs,

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	vendors shall offer contract conditions and tariffs to the general public without direct or indirect discrimination on the basis of the final customer's nationality or residence, or the place of establishment of the railway undertaking or ticket vendor within the Union.	contract <b>and ticketing</b> conditions and tariffs to the general public <b>and shall sell tickets, through-tickets and accept reservations from passengers in line with Article 10 of this Regulation</b> , without direct or indirect discrimination on the basis of the final customer's <b>passenger's</b> nationality or residence, or the place of establishment of the railway undertaking, <b>tour operators</b> or ticket vendor within the Union <b>or the means through which passengers bought the ticket</b> .	<b>operators</b> shall offer contract conditions and tariffs to the general public without direct or indirect discrimination on the basis of the final customer's nationality <del>or residence</del> , or the place of establishment of the railway undertaking, <del>or ticket vendor</del> <b>or tour operator</b> within the Union.	railway undertakings, ticket vendors <b>or tour operators</b> shall offer contract conditions and tariffs to the general public without direct or indirect discrimination on the basis of the <b>passenger's</b> nationality or the place of establishment of the railway undertaking, or ticket vendor <b>or tour operator</b> within the Union.  <b><u>The first paragraph of this Article also applies to railway undertakings and ticket vendors when accepting reservations from passengers in accordance with Article 10 of this Regulation.</u></b>  (see also recital 12, line 0)
174.	Article 6 <b>Bicycles</b>		Article 6 <b>Bicycles</b>	
175.		Amendment 56 Article 6 – paragraph 1		
176.	Passengers shall be entitled to take bicycles on board the train, where	Passengers shall be entitled to take bicycles on board the train, <del>where appropriate for</del>	<b>1.</b> Passengers shall be entitled to take bicycles on board the train,	<b>C, PCY revised compromise proposal:</b> (see also recital 13, line 0)

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	<p>appropriate for a reasonable fee. They shall keep their bicycles under supervision during the journey and ensure that no inconvenience or damage is caused to other passengers, mobility equipment, luggage or rail operations. The carriage of bicycles may be refused or restricted for safety or operational reasons, provided that railway undertakings, ticket vendors, tour operators and, where appropriate, station managers inform passengers of the conditions for such a refusal or restriction in accordance with</p>	<p>a reasonable fee. They shall <del>keep their bicycles under supervision during the journey and ensure that no inconvenience or damage is caused to other passengers, mobility equipment, luggage or rail operations.</del> <b><i>including on high-speed, long distance, cross-border and local services. All new or refurbished passenger trains shall at the latest by ... [two years after the date of entry into force of this Regulation] include a well indicated designated space for the carriage of assembled bicycles may be refused or restricted for safety or operational reasons, provided that with a minimum of eight spaces.</i></b> Railway undertakings, ticket vendors, tour operators and, where appropriate, station managers <b><i>shall</i></b> inform</p>	<p>subject to limitations referred to in paragraph 3, and where appropriate for a reasonable fee may be charged. In trains where a compulsory reservation is required, it shall be possible to make a reservation for the carriage for a bicycle.</p>	<p><b><u>1. Passengers shall be entitled to take bicycles on board the train subject to limitations referred to in paragraph 2, and where appropriate a reasonable fee may be charged.</u></b>  <b><u>In trains where a compulsory reservation is required, it shall be possible to make a reservation for the carriage for a bicycle.</u></b>  <b><u>Where a passenger has made a reservation for a bicycle and where the carriage of the bicycle is refused without a duly justified reason, the passenger is entitled to re-routing or reimbursement in accordance with Article 16, compensation in accordance with Article 17 and assistance in accordance with Article</u></b></p>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	Regulation (EU) No 454/2011.	passengers <i>at the latest when purchasing the ticket</i> of the conditions for <del>such a refusal or restriction</del> <i>bicycle carriage on all services</i> in accordance with Regulation (EU) No 454/2011.		<b><u>18(2).</u></b>
177.			<b>Where a passenger has made a reservation for a bicycle and where the carriage of the bicycle is refused without a duly justified reason, the passenger is entitled to re-routing or reimbursement in accordance with Article 16, compensation in accordance with Article 17 and assistance in accordance with Article 18(2).</b>	<b><i>C, PCY revised compromise proposal:</i></b>  <i>(moved to paragraph 1)</i>
178.			<b>1a. Where designated places for bicycles are available on board the train,</b>	<b><i>C, PCY compromise proposal:</i></b>  Maintain GA



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			<p>passengers shall stow their bicycles in such places. Where such places are not available, passengers They shall keep their bicycles under supervision and make all reasonable efforts to ensure that they cause no harm or damage their bicycles under supervision during the journey and ensure that no inconvenience or damage is caused to other passengers, mobility equipment, luggage or rail operations.</p>	
179.			<p>The carriage of bicycles may be refused or restricted for safety or operational reasons provided that railway undertakings, ticket vendors, tour operators and, where appropriate,</p>	<p><b><i>C, PCY revised compromise proposal:</i></b></p> <p><b><u>2. Railway undertakings may restrict the right to bring bicycles for safety or operational reasons, in particular capacity limits</u></b></p>

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
			station managers inform passengers of the conditions for such a refusal or restriction in accordance with Regulation (EU) No 454/2011.	<b><u>during peak hours, or where rolling stock does not permit it. Railway undertakings may also restrict the carriage of bicycles based on their weights and dimensions. They shall publish their conditions for the transport of bicycles, including up-to-date information on the availability of capacity, by using the telematics applications referred to in Commission Regulation (EU) No 454/2011 on their official websites.</u></b>
180.			<b>3. Railway undertakings may restrict the right to bring bicycles for safety or operational reasons, in particular capacity limits during peak hours, or where rolling stock does not</b>	<b><i>C, PCY compromise proposal:</i></b> <i>(current text moved to paragraph 2)</i> <b><u>3. When initiating procurement procedures for new rolling stock, railway undertakings shall ensure that train</u></b>

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
			<p>permit it. Railway undertakings may also restrict the carriage of bicycles based on their weights and dimensions. They shall publish their conditions for the transport of bicycles, including up-to-date information on the availability of capacity, by using the telematics applications referred to in Commission Regulation (EU) No 454/2011 on their official websites.</p>	<p><b><u>compositions, in which that rolling stock is used, are equipped with an adequate number of spaces for bicycles. Railway undertakings shall determine the adequate number of spaces for bicycles taking into consideration the size of the train composition, the type of the service and the demand for transport of bicycles. The adequate numbers of spaces for bicycles shall be defined in plans referred to in paragraph 4. Where there are no such plans, each train composition shall have at least 4 spaces. This paragraph shall apply from four years after the date of entry into force of this Regulation.</u></b></p>
181.			<p><b>4. Member States may require railway</b></p>	<p><i>C, PCY revised compromise proposal:</i> <b>4. Railway undertakings may</b></p>

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
			<p><b>undertakings to prepare plans on how to increase and improve the transport of bicycles, and other solutions encouraging combined use of railways and bicycles, and keep those plans up-to-date.</b></p>	<p><u>establish, and keep up-to-date, plans on how to increase and improve the transport of bicycles, and other solutions encouraging combined use of railways and bicycles.</u>  <u>The competent authorities, as defined in Regulation (EC) No 1370/2007, point (b) of Article 2, may establish such plans for services provided under public service contracts. Member States may require that such plans are established by those competent authorities and/or by railway undertakings operating on their territory.</u></p>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
182.	Article 7 <b>Exclusion of waiver and stipulation of limits</b>			
183.		Amendment 57 Article 7 – paragraph 1		
184.	1. Obligations towards passengers pursuant to this Regulation may not be limited or waived, notably by a derogation or restrictive clause in the transport contract.	1. Obligations towards passengers pursuant to this Regulation may not be limited or waived, notably by a derogation or restrictive clause in the transport contract. <b><i>Any contractual conditions which purport directly or indirectly to waive, derogate from or restrict the rights resulting from this Regulation shall not be binding on the passenger.</i></b>	1. Obligations towards passengers pursuant to this Regulation may not be limited or waived, notably by a derogation or restrictive clause in the transport contract.	<b><i>B, Tentatively agreed text:</i></b> 1. Obligations towards passengers pursuant to this Regulation may not be limited or waived, notably by a derogation or restrictive clause in the transport contract. <b><i>Any contractual conditions which purport directly or indirectly to waive, derogate from or restrict the rights resulting from this Regulation shall not be binding on the passenger.</i></b>
185.		Amendment 58 Article 7 – paragraph 2		
186.	2. Railway undertakings may offer contract	2. Railway undertakings, <b><i>tour operators or ticket</i></b>	2. Railway undertakings may offer <b>transport</b> contract	<b><i>B, Tentatively agreed text:</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<p>conditions more favourable for the passenger than the conditions laid down in this Regulation.</p>	<p><b>vendors</b> may offer contract conditions more favourable for the passenger than the conditions laid down in this Regulation.</p>	<p>conditions more favourable for the passenger than the conditions laid down in this Regulation.</p>	<p>2. Railway undertakings, <b>tour operators or ticket vendors</b> may offer <b>contractual</b> conditions more favourable for the passenger than the conditions laid down in this Regulation.</p> <p><i>Add a new recital:</i> Where tour operators and ticket vendors offer contractual conditions more favourable than the conditions of this Regulation, these conditions should not be binding on the railway undertaking, unless an arrangement between the railway undertaking and the tour operator or the ticket vendor so provides.</p>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
187.	<b>Article 8</b> Obligation to provide information concerning discontinuation of services		<b>Article 8</b> Obligation to provide information concerning discontinuation of services	
188.		Amendment 59 Article 8 – paragraph 1		
189.	Railway undertakings or, where appropriate, competent authorities responsible for a public service railway contract shall make public by appropriate means, including in accessible formats for persons with disabilities in accordance with accessibility requirements laid down in Directive XXX <sup>19</sup> , and before their implementation, decisions to discontinue services either permanently or	Railway undertakings or, where appropriate, competent authorities responsible for a public service railway contract shall make public by appropriate means, <b>and without delay</b> , including in accessible formats for persons with disabilities in accordance with accessibility requirements laid down in Directive XXX <sup>19</sup> <b>and in Commission Regulation 1300/2014</b> , and <b>in good time</b> before their implementation, <b>proposals</b> to discontinue <b>or substantially reduce</b> services either permanently or	Railway undertakings or, where appropriate, competent authorities responsible for a public service railway contract shall make public by appropriate means, including in accessible formats for persons with disabilities in accordance with accessibility requirements laid down in Directive <b>(EU) 2019/882*</b> and in <b>Commission Regulations 454/2011 and 1300/2014</b> , and before their implementation, decisions	<b>C,</b> <b>PCY compromise proposal (June):</b> <b>Maintain GA</b> <b>(issues with certain principles of open rail markets and alignment with Regulation 2016/2338 (Article 2a, para 1, unnumbered subparagraph 4 of amended Regulation 1370/2007))</b>  Adjustment according to doc. 8493/20 CPR 1:  Railway undertakings or, where appropriate, competent authorities responsible for a public service railway contract shall make public by

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	temporarily.  ----- <sup>19</sup> Directive XXX on the approximation of the laws, regulations and administrative provisions of the Member States as regards the accessibility requirements for products and services (European Accessibility Act) (OJ L X, X.X.XXXX, p. X).	temporarily, <i>and shall ensure that those proposals are subject to meaningful and proper consultation with stakeholders before any implementation takes place.</i> ----- <sup>19</sup> Directive XXX on the approximation of the laws, regulations and administrative provisions of the Member States as regards the accessibility requirements for products and services (European Accessibility Act) (OJ L X, X.X.XXXX, p. X).	to discontinue services either permanently or temporarily.  ----- <sup>*</sup> <b>Directive (EU) 2019/882 of the European Parliament and of the Council of 17 April 2019 on the accessibility requirements for products and services (OJ L 151, 7.6.2019, p. 70).</b>	appropriate means, including in accessible formats for persons with disabilities in accordance with the provisions of Directive <b>(EU) 2019/882*</b> and in <b>Commission Regulations 454/2011 and 1300/2014</b> , and before their implementation, decisions to discontinue services either permanently or temporarily.
190.	Article 9 <b>Travel information</b>		Article 9 <b>Travel information</b>	



	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
191.		Amendment 60 Article 9 – paragraph 1		
192.	1. Railway undertakings and ticket vendors offering transport contracts on behalf of one or more railway undertakings shall provide the passenger, upon request, with at least the information set out in Annex II, Part I in relation to the journeys for which a transport contract is offered by the railway undertaking concerned. Ticket vendors offering transport contracts on their own account, and tour operators, shall provide this	1. Railway undertakings, <b>tour operators</b> and ticket vendors offering transport contracts on <b>their own behalf or on behalf</b> of one or more railway undertakings shall provide the passenger, upon request, with at least the information set out in Annex II, Part I in relation to the journeys for which transport <b>contracts are</b> offered by the railway undertaking concerned. Ticket vendors offering transport contracts on their own account, and tour operators, shall provide this information <del>where available</del> . <b>In order to ensure</b>	1. Railway undertakings and ticket vendors offering transport contracts on behalf of one or more railway undertakings shall provide the passenger, upon request, with at least the information set out in Annex II, Part I in relation to the journeys for which a transport contract is offered by the railway undertaking concerned. Ticket <del>vendors offering transport contracts on their own account, and tour operators, shall provide this information where available.</del>	<b>C, PCY compromise proposal:</b>  Railway undertakings, <b>tour operators</b> and ticket vendors offering transport contracts on behalf of one or more railway undertakings shall provide the passenger, upon request, with at least the information set out in Annex II, Part I in relation to the journeys for which a transport <b>contracts are</b> offered by the railway undertaking concerned.

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
	information where available.	<i>compliance with this Regulation, railway undertakings shall provide this information to ticket vendors and other railway undertakings, selling their service.</i>		
193.		Amendment 61 Article 9 – paragraph 2		
194.	2. Railway undertakings and, where possible, ticket vendors shall provide the passenger during the journey, including at connecting stations, with at least the information set out in Annex II, Part II.	2. Railway undertakings, and, where possible, <b>and where applicable</b> , ticket vendors shall provide the passenger during the journey, including at connecting stations, with at least the information set out in Annex II, Part II. <b>In order to ensure compliance with this Regulation, railway undertakings shall provide this information to ticket vendors and</b>	2. Railway undertakings and, where possible, ticket vendors shall provide the passenger during the journey, including at connecting stations, with at least the information set out in Annex II, Part II. <b>Where a station manager at a connecting station has such information, it shall also provide the information to the passengers.</b>	<b>C, PCY compromise proposal:</b>  Railway undertakings and, where possible, ticket vendors <b>and tour operators</b> , shall provide the passenger during the journey with at least the information set out in Annex II, Part II. <b>Where a station manager [...] has such information, it shall also provide the information to the passengers.</b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
		<i>other railway undertakings, selling their service.</i>		
195.		Amendment 62 Article 9 – paragraph 3		
196.	3. The information referred to in paragraphs 1 and 2 shall be provided in the most appropriate format including by using up-to-date communication technologies. Particular attention shall be paid to ensuring that this information is accessible to persons with disabilities in accordance with the accessibility requirements laid down in Directive XXX and Regulation	3. The information referred to in paragraphs 1 and 2 shall be provided <del>in the most appropriate format including by using</del> <b>by railway undertakings, tour operators and ticket vendors to passengers using easily accessible, commonly used and, concerning paragraph 2, in real-time</b> , up-to-date communication technologies, <b>and in writing, where possible, in order to provide passengers with all the information required by Annex II to this</b>	3. The information referred to in paragraphs 1 and 2 shall be provided in the most appropriate format, <b>where possible based on real-time travel information</b> , including by using <del>up-to-date</del> <b>appropriate</b> communication technologies. Particular attention shall be paid to ensuring that this information is accessible to persons with disabilities in accordance with the accessibility requirements laid down	<b>B, PCY compromise proposal:</b>  maintain GA  Adjustment according to doc. 8493/20 CPR 1:  The information referred to in paragraphs 1 and 2 shall be provided in the most appropriate format, <b>where possible based on real-time travel information</b> , including by using <del>up-to-date</del> <b>appropriate</b> communication technologies. Particular attention shall be paid to ensuring that this information is accessible to persons with disabilities in accordance with the provisions of Directive <b>(EU) 2019/882</b> and <b>Commission</b> Regulations 454/2011

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	454/2011.	<b>Regulation.</b> Particular attention shall be paid to ensuring that this information is accessible to persons with disabilities in accordance with the accessibility requirements laid down in Directive XXX and, Regulation (EU) No 454/2011 <b>and Regulation (EU) No 1300/2014. The availability of formats accessible to persons with reduced mobility shall be clearly advertised.</b>	in Directive <b>(EU) 2019/882</b> and <b>Commission Regulations 454/2011 and 1300/2014.</b>	<b>and 1300/2014.</b>
197.		Amendment 63 Article 9 – paragraph 4		
198.	4. Station managers and infrastructure managers shall make real-time data relating to trains, including	4. <b>Railway undertakings,</b> station managers and infrastructure managers shall make real-time data relating to trains,	4. <del>Station managers and</del> Infrastructure managers shall make <b>distribute</b> real-time data relating to <b>the arrival and the</b>	<b>C, PCY revised compromise proposal (June):</b>  <b>Article 9a</b> <b>Access to traffic and travel information</b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	those operated by other railway undertakings available to railway undertakings and ticket vendors, in a non-discriminatory manner.	including those operated by other railway undertakings <b>publicly</b> available to railway undertakings and ticket vendors, in a non-discriminatory manner <b>in real-time so as to eliminate any discrimination between passengers.</b>	<b>departure of</b> trains including those operated by other railway undertakings available to railway undertakings and <b>station managers</b> ticket vendors, in a non-discriminatory manner <b>and without undue delay. Upon request, ticket vendors shall have access to that real-time data.</b>	<b>“1. Where technically feasible, infrastructure managers shall distribute real-time data relating to the arrival and the departure of trains to railway undertakings, ticket vendors, tour operators and station managers.”</b>
199.		Amendment 64 Article 9 – paragraph 4 a (new)		
200.		<b>4a. Railway undertakings in cooperation with station managers and infrastructure managers shall indicate in timetables information about accessible train</b>		<b><i>C, PCY revised compromise proposal:</i></b>  [deleted] + add following text (on the condition the EP accepts deletion of their proposal of Article 10a, AM 70, lines 220 – 227:

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
		<i>connections and stations.</i>		<p><b><u>“2. Railway undertakings shall provide other railway undertakings, ticket vendors and tour operators, selling their services with access to minimum travel information referred to in Annex II, Parts I and II, and to the operations on reservation systems referred to in Annex II, Part III.</u></b></p> <p><b><u>3. Information shall be distributed and access shall be granted in a non-discriminatory manner and without undue delay. A one-off request shall be sufficient to have continuous access to information. The infrastructure manager and the railway undertaking obliged to make available information in accordance with paragraphs 1 and 2 may request the conclusion of a contract or other arrangement on whose basis information is distributed or access is granted. The terms and conditions of any arrangement for the use of the information shall not unnecessarily restrict possibilities for its reuse or</u></b></p>

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
				<p><u>be used to restrict competition. Railway undertakings may require from tour operators, ticket vendors and other railway undertakings a fair, reasonable and proportionate financial compensation for the costs incurred in providing the access, infrastructure managers may require a compensation in accordance with the applicable rules.</u></p> <p><b>4. Information shall be distributed and access shall be provided by appropriate technical means, such as application programming interfaces (APIs). “</b></p>
201.	Article 10 <b>Availability of tickets, through tickets and reservations</b>		Article 10 <b>Availability of tickets, <del>through tickets</del> and reservations</b>	
202.		Amendment 65 Article 10 – paragraph 1		
203.	1. Railway undertakings and ticket vendors shall offer tickets and, where available,	1. Railway undertakings and ticket vendors shall offer tickets and, <del>where available,</del>	1. Railway undertakings and ticket vendors shall offer tickets and, where available,	<b><i>C, PCY compromise proposal:</i></b> 1. Railway undertakings, <del>and</del> ticket vendors <b>and tour operators</b> shall offer tickets and, where

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	through tickets and reservations. They shall make all possible efforts to offer through tickets, including for journeys across borders and with more than one railway undertaking.	through-tickets and reservations. <del>They shall make all possible efforts to offer through-tickets,</del> including for journeys across borders <del>and or</del> <b>involving night trains and journeys</b> with more than one railway undertaking.	through-tickets <b>as referred to in Article 10a</b> , and reservations. <del>They shall make all possible efforts to offer through-tickets,</del> including for journeys across borders and with more than one railway undertaking.	available, through-tickets and reservations.
204.	2. Without prejudice to paragraphs 3 and 4, railway undertakings and ticket vendors shall distribute tickets to passengers via at least one of the following points of sale:		2. Without prejudice to paragraphs 3 and 4, railway undertakings <del>and ticket vendors</del> shall <del>distribute</del> <b>sell, either directly or by way of ticket vendors or tour operators</b> , tickets to passengers via at least one of the following <del>points</del> <b>means</b> of sale:	<b><i>B, Tentatively agreed text:</i></b> 2. Without prejudice to paragraphs 3 and 4, railway undertakings shall <b>sell, either directly or by way of ticket vendors or tour operators</b> , tickets to passengers via at least one of the following <b>means</b> of sale:
205.	(a) ticket offices or ticketing machines;		(a) ticket offices, <b>other points of sales</b> or ticketing machines;	<b><i>B, Tentatively agreed text:</i></b> (a) ticket offices, <b>other points of sales</b> or ticketing machines;



	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
206.	(b) telephone, the Internet or any other widely available information technology;		(b) telephone, the Internet or any other widely available information technology;	<b><i>Tentatively agreed text:</i></b> (b) telephone, the Internet or any other widely available information technology;
207.	(c) on board trains.		(c) on board trains.	<b><i>Tentatively agreed text:</i></b> (c) on board trains.
208.		Amendment 66 Article 10 – paragraph 2 – subparagraph 2		
209.	Member States may require railway undertakings to provide tickets for services provided under public service contracts through more than one point of sale.	<del>Member States</del> <b><i>Competent authorities referred to in Regulation (EC) No 1370/2007* of the European Parliament and of the Council</i></b> may require railway undertakings to provide tickets for services provided under public service contracts through more than one point of sale.  -----	<b>The competent authorities, as defined in Regulation (EC) No 1370/2007, point (b) of Article 2,</b> may require railway undertakings to provide tickets for services provided under public service contracts through more than one <del>point</del> <b>means</b> of sale.	<b><i>A, Tentatively agreed text:</i></b>  <b>The competent authorities, as defined in Regulation (EC) No 1370/2007, point (b) of Article 2,</b> may require railway undertakings to provide tickets for services provided under public service contracts through more than one <b>means</b> of sale.

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
		<i>* Regulation (EC) No 1370/2007 of the European Parliament and of the Council of 23 October 2007 on public passenger transport services by rail and by road and repealing Council Regulations (EEC) Nos 1191/69 and 1107/70 (OJ L 315, 3.12.2007, p. 1).</i>		
210.		Amendment 67 Article 10 – paragraph 3		
211.	3. Railway undertakings shall offer the possibility to obtain tickets for the respective service on board the train, unless this is limited or denied on grounds relating to security or antifraud policy or	3. Railway undertakings shall offer the possibility to obtain tickets for the respective service on board the train, unless this is limited or denied on <b>well justifiable</b> grounds relating to security or antifraud policy or compulsory train reservation or	<del>3. — Railway undertakings shall offer the possibility to obtain tickets for the respective service on board the train, unless this is limited or denied on grounds relating to security or antifraud policy or compulsory train reservation or reasonable commercial</del>	<b><i>C PCY compromise proposal:</i></b>  Maintain GA

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	compulsory train reservation or reasonable commercial grounds.	reasonable commercial grounds, <b>including limitation on space or seat availability.</b>	grounds.	
212.	4. Where there is no ticket office or ticketing machine in the station of departure, passengers shall be informed at the station:		4. Where there is no ticket office or ticketing machine in the station of departure, passengers shall be informed at the station:	<b><i>Tentatively agreed text:</i></b> 4. Where there is no ticket office or ticketing machine in the station of departure, passengers shall be informed at the station:
213.	(a) of the possibility of purchasing tickets via telephone or the Internet or on board the train, and of the procedure for such purchase;		(a) of the possibility of purchasing tickets via telephone or the Internet or on board the train, and of the procedure for such purchase;	<b><i>Tentatively agreed text:</i></b> (a) of the possibility of purchasing tickets via telephone or the Internet or on board the train, and of the procedure for such purchase;
214.	(b) of the nearest railway station or place at which ticket offices and/or ticketing machines are available.		(b) of the nearest railway station or place at which ticket offices and/or ticketing machines are available.	<b><i>Tentatively agreed text:</i></b> (b) of the nearest railway station or place at which ticket offices and/or ticketing machines are available.

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
215.		Amendment 68 Article 10 – paragraph 5		
216.	5. Where there is no ticket office or accessible ticketing machine in the station of departure, persons with disabilities and persons with reduced mobility shall be permitted to buy tickets on board the train at no extra cost.	5. Where there is no ticket office or accessible ticketing machine in the station of departure, <del>persons with disabilities and persons with reduced mobility</del> <b>or any other means of purchasing tickets in advance, passengers</b> shall be permitted to buy tickets on board the train at no extra cost.	5. Where there is no ticket office, <del>or no accessible ticketing machine in the station of departure</del> <b>and no other accessible means to purchase a ticket in advance</b> , persons with disabilities <del>and persons with reduced mobility</del> shall be permitted to buy tickets on board the train at no extra cost <b>unless it is limited or denied on grounds relating to security or compulsory train reservation. Where there is no staff on board the train, the railway undertaking shall inform the persons with disabilities on whether and how to purchase the ticket. Member States may require that persons</b>	<b><i>C, PCY compromise proposal:</i></b> Where there is no ticket office, or <b>no</b> accessible ticketing machine in the station of departure <b>and no other accessible means to purchase a ticket in advance</b> , persons with disabilities shall be permitted to buy tickets on board the train at no extra cost. Railway undertakings may <b>limit or deny this right on <i>justifiable</i> grounds relating to security or compulsory train reservation. Where there is no staff on board the train, the railway undertaking shall inform the persons with disabilities on whether and how to purchase the ticket. Member States may <u>allow railway undertakings to require that persons with disabilities are recognised as such in accordance with relevant national law and</u></b>

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
			with disabilities are recognised as such in accordance with their national law and practices.	<b><u>practices of the country of their residence.</u></b>
217.			<b>Member States may extend the right referred to in the first subparagraph to all passengers. Where Member States apply this option, they shall inform the Commission accordingly. The European Railway Agency shall publish the information on its website relating to the implementation of Commission Regulations 1300/2014 and 454/2011.</b>	<b><i>C, PCY compromise proposal:</i></b>  Maintain GA
218.		Amendment 140 Article 10 – paragraph 6		
219.	6. Where a passenger receives separate	6. Where a passenger receives separate tickets	<del>6. Where a passenger receives separate tickets</del>	<b><i>C, PCY compromise proposal:</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<p>tickets for a single journey comprising successive railway services operated by one or more railway undertakings, his rights to information, assistance, care and compensation shall be equivalent to those under a through ticket and cover the whole journey from the departure to the final destination, unless the passenger is explicitly informed otherwise in writing. Such information shall in particular state that when the passenger misses a connection, he or she would not</p>	<p>for a single journey <i>or combined journey</i> comprising successive railway services operated by one or more railway undertakings, his rights to information, assistance, care and compensation shall be equivalent to those under a through-ticket and cover the whole journey <i>or combined journey</i> from the departure to the final destination, unless the passenger is explicitly informed otherwise in writing. Such information shall in particular state that when the passenger misses a connection, he or she would not be entitled to assistance or compensation based on</p>	<p>for a single journey comprising successive railway services operated by one or more railway undertakings, his rights to information, assistance, care and compensation shall be equivalent to those under a through ticket and cover the whole journey from the departure to the final destination, unless the passenger is explicitly informed otherwise in writing. Such information shall in particular state that when the passenger misses a connection, he or she would not be entitled to assistance or compensation based on the total length of the journey. The burden of proof that the information was provided shall lie with the railway undertaking, its agent, tour operator or ticket vendor.</p>	<p>Maintain GA</p>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<p>be entitled to assistance or compensation based on the total length of the journey. The burden of proof that the information was provided shall lie with the railway undertaking, its agent, tour operator or ticket vendor.</p>	<p>the total length of the journey. The burden of <del>proof that the information was provided shall lie with the railway undertaking, its agent, tour operator or ticket vendor.</del></p>		

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
220.		Amendment 70 Article 10 a (new)		
221.		<b>Article 10a</b> <b>Provision of travel</b> <b>information through</b> <b>application</b> <b>programming interfaces</b>		<b>C,</b> <b>PCY compromise proposal (June):</b> Maintain GA, <b>see PCY compromise</b> <b>in line 200</b>
222.		<b>1. Railway undertakings</b> <b>shall provide non-</b> <b>discriminatory access to</b> <b>all travel information,</b> <b>including real-time</b> <b>operational information</b> <b>on timetables and</b> <b>tariffs data, as referred</b> <b>to in Article 9, through</b> <b>application</b> <b>programming interfaces</b> <b>(APIs).</b>		<b>C,</b> <b>PCY compromise proposal (June):</b> Maintain GA, <b>see PCY compromise</b> <b>in line 200</b>
223.		<b>2. Railway undertakings</b> <b>shall provide tour</b> <b>operators, ticket</b> <b>vendors and other</b> <b>railway undertakings,</b> <b>selling their service,</b> <b>non-discriminatory</b>		<b>C,</b> <b>PCY compromise proposal (June):</b> Maintain GA, , <b>see PCY compromise</b> <b>in line 200</b>



	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
		<i>access to reservation systems through APIs, so that they can conclude transport contracts and issue tickets, through-tickets and reservations, in such a way that they provide the most optimal and cost-effective journey, including cross-border.</i>		
224.		<b>3.</b> <i>Railway undertakings shall ensure that the technical specifications of the APIs are well-documented and openly accessible at no charge. The APIs shall make use of open standards, commonly used protocols and machine-readable formats to make them interoperable.</i>		<b>C,</b> <b>PCY compromise proposal (June):</b> Maintain GA, <b>see PCY compromise in line 200</b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
225.		<p><b>4. <i>Railway undertakings shall ensure that, except for emergency situations, any change to the technical specification of their APIs is made available to tour operators and ticket vendors in advance as soon as possible and no less than three months before a change is implemented. Emergency situations shall be documented and documentation shall be made available to the competent authorities upon request.</i></b></p>		<p><b><i>C, PCY compromise proposal (June): Maintain GA, see PCY compromise in line 200</i></b></p>
226.		<p><b>5. <i>Railway undertakings shall ensure that access to the APIs is provided in a non-discriminatory way, at the same level of availability and</i></b></p>		<p><b><i>C, PCY compromise proposal (June): Maintain GA, see PCY compromise in line 200</i></b></p>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
		<i>performance, including support, access to all documentation, standards, protocols and formats. Tour operators and ticket vendors shall not be disadvantaged as compared to the railway undertakings themselves.</i>		
227.		<p><b>6. APIs shall be established in accordance with Commission Delegated Regulation (EU) 2017/1926* .</b></p> <p>-----</p> <p><b>* Commission Delegated Regulation (EU) 2017/1926 supplementing Directive 2010/40/EU of the European Parliament and of the Council with regard to the provision of EU-</b></p>		<b>C, PCY compromise proposal (June): Maintain GA, see PCY compromise in line 200</b>

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
		<i>wide multimodal travel information services (OJ L 272, 21.10.2017, p. 1).</i>		
228.			<b>Article 10a Through-tickets</b>	<b>C, PCY compromise proposal (June): maintain GA</b>
229.			1. <b>Railway undertakings, ticket vendors and tour operators shall make all reasonable possible efforts to offer through-tickets for domestic and international rail passenger services, including for journeys across borders and with more than one railway undertaking, and in particular for services operated by a sole railway undertaking. Railway undertakings shall cooperate among themselves with the objective to offer</b>	<b>C, PCY compromise proposal (June): Railway undertakings shall offer through tickets for long-distance rail passenger services operated by a sole railway undertaking. Railway undertakings shall make all reasonable efforts to offer through-tickets for other [...] rail passenger services, and shall cooperate to that end among themselves (with the objective to offer through-tickets as widely as possible).</b>

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
			through-tickets as widely as possible, for both domestic and international rail passenger services.	
230.			2. For journeys including one or more connections, a passenger shall be informed prior to purchasing a ticket or tickets whether that ticket or those tickets constitute a through-ticket.	<b>C,</b> <b>PCY compromise proposal (June):</b> maintain GA
231.			3. A ticket or tickets, purchased in a single commercial transaction from a railway undertaking, shall constitute a through-ticket and the railway undertaking shall be liable in accordance with Articles 16, 17 and 18 if the passenger misses one or more connections. This does not apply if it is	<b>C,</b> <b>PCY compromise proposal (June):</b> <b><i>maintain GA but with some adjustments:</i></b>  A ticket or tickets, purchased in a single commercial transaction from a railway undertaking, shall constitute a through-ticket and the railway undertaking shall be liable in accordance with Articles 16, 17 and 18 if the passenger misses one or more connections.

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
			indicated clearly on the ticket or tickets that the tickets represent separate transport contracts and the passenger was informed of the matter prior to the purchase in accordance with paragraph 2.	
232.			4. Where a ticket or tickets are purchased in a single commercial transaction and the ticket vendor or tour operator has combined the tickets on its own initiative, the ticket vendor or tour operator that sold the ticket or tickets shall be liable to reimburse and to compensate 50% of the amount paid in that transaction for the ticket or tickets in case the passenger misses one or more connections. This does not apply if it is	<b>C</b> <b>PCY compromise proposal (June):</b> ‘Where a ticket or tickets are purchased in a single commercial transaction and the ticket vendor or tour operator has combined the tickets on its own initiative, the ticket vendor or tour operator that sold the ticket or tickets shall be liable to reimburse the amount paid in that transaction for the ticket or tickets <u>and, moreover, to compensate 75% of that amount</u> in case the passenger misses one or more connections.’  <b><u>4a. The liabilities set out in paragraphs 3 and 4 shall not apply</u></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
			mentioned on the tickets, or on another document or electronically in such a manner that allows the passenger to reproduce the information for future reference, that the tickets represent separate transport contracts, and the passenger was informed of the matter prior to the purchase.	<u>if it is mentioned on the tickets, or on another document or electronically in such a manner that allows the passenger to reproduce the information for future reference, that the tickets represent separate transport contracts, and the passenger was informed of the matter prior to the purchase.</u>
233.			<b>The ticket vendors or the tour operators are responsible for handling of requests and possible complaints of the passenger under this paragraph. The reimbursement and the compensation referred to in the first subparagraph shall be</b>	<b><i>C, PCY compromise proposal (June): Maintain GA as a new paragraph 6</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
			<p><b>paid within 30 days after the receipt of the request. The right referred to in this paragraph is without prejudice to applicable national law granting passengers further compensation for damage.</b></p>	



	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
234.			5. The burden of proof that the information referred to in this Article was provided shall lie with the railway undertaking, tour operator or ticket vendor that sold the ticket or tickets.	<b><i>C, PCY compromise proposal (June): Maintain GA</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
235.	<b>Chapter III Liability of railway undertakings for passengers and their luggage</b>		<b>Chapter III Liability of railway undertakings for passengers and their luggage</b>	
236.	Article 11 <b>Liability for passengers and luggage</b>		Article 11 <b>Liability for passengers and luggage</b>	
237.	Subject to the provisions of this Chapter, and without prejudice to applicable national law granting passengers further compensation for damages, the liability of railway undertakings in respect of passengers and their luggage shall be governed by Chapters I, III and IV of Title IV, Title VI and Title VII of Annex I.		Subject to the provisions of this Chapter, and without prejudice to applicable national law granting passengers further compensation for damages, the liability of railway undertakings in respect of passengers and their luggage shall be governed by Chapters I, III and IV of Title IV, Title VI and Title VII of Annex I.	<b><i>Tentatively agreed text:</i></b> Subject to the provisions of this Chapter, and without prejudice to applicable national law granting passengers further compensation for damages, the liability of railway undertakings in respect of passengers and their luggage shall be governed by Chapters I, III and IV of Title IV, Title VI and Title VII of Annex I.
238.	Article 12 <b>Insurance and coverage of liability in the event</b>		Article 12 <b>Insurance and coverage of liability in the event of</b>	<b><i>PCY compromise proposal (June):</i></b> Maintain GA, alignment with Dir. 2012/34

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<b>of passenger death or personal injury</b>		<b>passenger death or personal injury</b>	
239.	A railway undertaking shall be adequately insured, in accordance with Article 22 of Directive 2012/34/EU and on the basis of an assessment of its risks, or make equivalent arrangements for cover of its liabilities under this Regulation.		A railway undertaking shall be adequately insured <b>or have adequate guarantees under market conditions for cover</b> , in accordance with Article 22 of Directive 2012/34/EU <del>and on the basis of an assessment of its risks, or make equivalent arrangements for cover of its liabilities under this Regulation.</del>	<b>C, PCY compromise proposal (June):</b> Maintain GA, alignment with Dir. 2012/34
240.	Article 13 <b>Advance payments</b>		Article 13 <b>Advance payments</b>	
241.	1. If a passenger is killed or injured, the railway undertaking as referred to in Article 26(5) of Annex I shall without delay, and in any event not later		1. If a passenger is killed or injured, the railway undertaking as referred to in Article 26(5) of Annex I shall without delay, and in any event not later than fifteen	<b><i>Tentatively agreed text:</i></b> 1. If a passenger is killed or injured, the railway undertaking as referred to in Article 26(5) of Annex I shall without delay, and in any event not later than fifteen days after the establishment of the identity of the

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	than fifteen days after the establishment of the identity of the natural person entitled to compensation, make such advance payments as may be required to meet immediate economic needs on a basis proportional to the damage suffered.		days after the establishment of the identity of the natural person entitled to compensation, make such advance payments as may be required to meet immediate economic needs on a basis proportional to the damage suffered.	natural person entitled to compensation, make such advance payments as may be required to meet immediate economic needs on a basis proportional to the damage suffered.
242.	2. Without prejudice to paragraph 1, an advance payment shall not be less than EUR 21 000 per passenger in the event of death.		2. Without prejudice to paragraph 1, an advance payment shall not be less than EUR 21 000 per passenger in the event of death.	<b><i>Tentatively agreed text:</i></b> 2. Without prejudice to paragraph 1, an advance payment shall not be less than EUR 21 000 per passenger in the event of death.

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
243.	3. An advance payment shall not constitute recognition of liability and may be offset against any subsequent sums paid on the basis of this Regulation but is not returnable, except in the cases where damage was caused by the negligence or fault of the passenger or where the person who received the advance payment was not the person entitled to compensation.		3. An advance payment shall not constitute recognition of liability and may be offset against any subsequent sums paid on the basis of this Regulation but is not returnable, except in the cases where damage was caused by the negligence or fault of the passenger or where the person who received the advance payment was not the person entitled to compensation.	<b><i>Tentatively agreed text:</i></b> 3. An advance payment shall not constitute recognition of liability and may be offset against any subsequent sums paid on the basis of this Regulation but is not returnable, except in the cases where damage was caused by the negligence or fault of the passenger or where the person who received the advance payment was not the person entitled to compensation.
244.	Article 14 <b>Contestation of liability</b>		Article 14 <b>Contestation of liability</b>	
245.	Even if the railway undertaking contests its responsibility for physical		Even if the railway undertaking contests its responsibility for physical	<b><i>Tentatively agreed text:</i></b> Even if the railway undertaking contests its responsibility for physical

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	injury to a passenger whom it conveys, it shall make every reasonable effort to assist a passenger claiming compensation for damage from third parties.		injury to a passenger whom it conveys, it shall make every reasonable effort to assist a passenger claiming compensation for damage from third parties.	injury to a passenger whom it conveys, it shall make every reasonable effort to assist a passenger claiming compensation for damage from third parties.

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
246.	<b>Chapter IV Delays, missed connections and cancellations</b>		<b>Chapter IV Delays, missed connections and cancellations</b>	
247.	Article 15 <b>Liability for delays, missed connections and cancellations</b>		Article 15 <b>Liability for delays, missed connections and cancellations</b>	
248.	Subject to the provisions of this Chapter, the liability of railway undertakings in respect of delays, missed connections and cancellations shall be governed by Chapter II of Title IV of Annex I.		Subject to the provisions of this Chapter, the liability of railway undertakings in respect of delays, missed connections and cancellations shall be governed by Chapter II of Title IV of Annex I.	<b><i>Tentatively agreed text:</i></b> Subject to the provisions of this Chapter, the liability of railway undertakings in respect of delays, missed connections and cancellations shall be governed by Chapter II of Title IV of Annex I.
249.	Article 16 <b>Reimbursement and re- routing</b>		Article 16 <b>Reimbursement and re- routing</b>	
250.		Amendment 71 Article 16 – paragraph 1 – introductory part		

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
251.	1. Where it is reasonably to be expected, either at departure or in the event of a missed connection in the course of a journey with a through-ticket, that arrival at the final destination under the transport contract will be subject to a delay of more than 60 minutes, the passenger shall immediately have the choice between one of the following :	1. Where it is reasonably to be expected, either at departure or in the event of a missed connection in the course of a journey <del>with a through-ticket</del> , that arrival at the final destination under the transport contract will be subject to a delay of more than 60 minutes <b>or cancelled</b> , the passenger shall immediately have the choice between one of the following:	1. Where it is reasonably to be expected, either at departure or in the event of a missed connection <del>in the course of a journey with a through-ticket</del> , that arrival at the final destination under the transport contract will be subject to a delay of <del>more than 60 minutes</del> <b>or more</b> , the <b>railway undertaking operating the delayed or cancelled service</b> passenger shall immediately <b>offer the passenger</b> have the choice between one of the following, <b>and make the necessary arrangements:</b>	<b><i>B, Tentatively agreed text:</i></b> 1. Where it is reasonably to be expected, either at departure or in the event of a missed connection <b>or a cancellation</b> , that arrival at the final destination under the transport contract will be subject to a delay of 60 minutes <b>or more</b> , the <b>railway undertaking operating the delayed or cancelled service</b> , shall immediately <b>offer the passenger</b> the choice between one of the following, <b>and make the necessary arrangements:</b>
252.	(a) reimbursement of the full cost of the ticket, under the conditions by which it was paid,		(a) reimbursement of the full cost of the ticket, under the conditions by which it was paid, for the part or parts of his or her journey	<b><i>C, PCY compromise proposal (June): maintain GA</i></b>



	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<p>for the part or parts of his or her journey not made and for the part or parts already made if the journey is no longer serving any purpose in relation to the passenger's original travel plan, together with, when relevant, a return service to the first point of departure at the earliest opportunity. The payment of the reimbursement shall be made under the same conditions as the payment for compensation referred to in Article 17;</p>		<p>not made and for the part or parts already made if the journey is no longer serving any purpose in relation to the passenger's original travel plan, together with, when relevant, a return service to the first point of departure at the earliest opportunity. <del>The payment of the reimbursement shall be made under the same conditions as the payment for compensation referred to in Article 17;</del></p>	

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
253.		Amendment 72 Article 16 – paragraph 1 – point b		
254.	(b) continuation or re-routing, under comparable transport conditions, to the final destination at the earliest opportunity;	(b) continuation or re-routing, under comparable transport conditions <b>and at no additional costs</b> , to the final destination at the earliest opportunity, <b>including in the event of missed connection due to delay or cancellation of the passengers' earlier leg in the course of a journey. In such case, the passenger shall be allowed on the next service available to the final destination even if there is no specific reservation or the next train is operated by another railway undertaking.</b>	(b) continuation or re-routing, under comparable transport conditions, to the final destination at the earliest opportunity;	<b>C, PCY compromise proposal (June): maintain GA, see PCY compromise in line 259</b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
255.		Amendment 73 Article 16 – paragraph 1 – point c		
256.	(c) continuation or re- routing, under comparable transport conditions, to the final destination at a later date at the passenger’s convenience.	(c) continuation or re- routing, under comparable transport conditions, to the final destination at a later date at the passenger’s convenience <b>but no later than one month after the re- establishment of service.</b>	(c) continuation or re- routing, under comparable transport conditions, to the final destination at a later date at the passenger’s convenience.	<b>C, PCY compromise proposal (June): maintain GA (more favourable to the passenger)</b>
257.		Amendment 74 Article 16 – paragraph 2		
258.	2. For the purposes of point (b) of paragraph 1, comparable re- routing may be operated by any railway undertaking and may involve the use of transport of a higher class and	2. For the purposes of point (b) of paragraph 1, comparable re-routing may be operated by any railway undertaking and may involve the use of transport of a higher class and alternative modes of <b>land</b> transport without generating	<b>2. Where,</b> for the purposes of points (b) <b>and (c)</b> of paragraph 1, comparable re-routing <del>may be</del> <b>is</b> operated by <b>the same railway undertaking or that railway undertaking tasks another undertaking to</b>	<b>B PCY compromise proposal (June): Where, for the purposes of points (b) and (c) of paragraph 1, comparable re-routing <b>is</b> operated by <b>the same railway undertaking or another undertaking <u>is</u> commissioned to perform the re- routing, this shall not generate</b></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<p>alternative modes of transport without generating additional costs to the passenger. Railway undertakings shall make reasonable efforts to avoid additional connections. The total travel time when using an alternative mode of transport for the part of the journey not completed as planned shall be comparable to the scheduled travel time of the original journey. Passengers shall not be downgraded to transport facilities of a lower class unless</p>	<p>additional costs to the passenger. Railway undertakings shall make reasonable efforts to avoid additional connections. The total travel time when using an alternative mode of transport for the part of the journey not completed as planned shall be comparable to the scheduled travel time of the original journey. Passengers shall not be downgraded to transport facilities of a lower class unless such facilities are the only re-routing means available.</p>	<p><b>perform the re-routing, this shall not generate additional costs to the passenger. This requirement also applies where the re-routing involves the use of transport of a higher service class and alternative modes of transport.</b> <del>any railway undertaking and may involve the use of transport of a higher class and alternative modes of transport without generating additional costs to the passenger.</del> Railway undertakings shall make reasonable efforts to avoid additional connections <b>and that delay in</b> the total travel</p>	<p><b>additional costs to the passenger. This requirement also applies where the re-routing involves the use of transport of a higher service class and alternative modes of transport.</b> Railway undertakings shall make reasonable efforts to avoid additional connections <b>and that delay in</b> the total travel time <b>is as short as possible.</b> Passengers shall not be downgraded to transport facilities of a lower class unless such facilities are the only re-routing means available.</p>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	such facilities are the only re-routing means available.		time <b>is as short as possible</b> . when using an alternative mode of transport for the part of the journey not completed as planned shall be comparable to the scheduled travel time of the original journey. Passengers shall not be downgraded to transport facilities of a lower class unless such facilities are the only re-routing means available.	
259.			<b>Without prejudice to the first subparagraph, the railway undertaking may agree, upon the request of the passenger, that the passenger concludes transport contracts with other providers of transport services which enable the passenger to</b>	<b>C, PCY compromise proposal (June): "2a. Without prejudice to paragraph 2, the railway undertaking may agree, upon the request of the passenger, that the passenger concludes contracts with other providers of transport services which enable the passenger to reach the final</b>

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
			<p>reach the final destination under comparable conditions, and reimburse for the costs incurred.</p>	<p>destination under comparable conditions, and reimburse for the costs incurred.</p> <p><b><u>Where the available options for rerouting are not communicated to the passenger within 180 minutes from the scheduled departure time of the delayed or cancelled service or the missed connection, the passenger shall be entitled to conclude such a contract with other providers of public transport services by rail, coach and/or bus. The railway undertaking shall reimburse necessary, appropriate and reasonable costs incurred. This shall not apply where the delay, cancellation or missed connection is caused or inherently linked to the circumstances referred to in paragraph 8 of Article 17 which do not allow the railway undertaking to plan the</u></b></p>

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
				<b><u>continuation of services."</u></b>
260.		Amendment 75 Article 16 – paragraph 3		
261.	3. Re-routing transport service providers shall pay particular attention to providing persons with disabilities and persons with reduced mobility with a comparable level of accessibility to the alternative service.	3. Re-routing transport service providers shall <del>pay particular attention to providing</del> <b>provide to</b> persons with disabilities and persons with reduced mobility with a comparable level <b>of assistance and</b> of accessibility <del>to the</del> <b>when offering an</b> alternative service. <b>This alternative service may be common to all passengers or it may, upon decision of the carrier, be an individual means of transport adapted to the specific needs of certain persons with disabilities or with reduced mobility.</b>	3. Re-routing transport service providers shall pay particular attention to providing persons with disabilities and persons with reduced mobility with a comparable level of accessibility to the alternative service. <b>Re-routing transport service providers may provide persons with disabilities and persons with reduced mobility with alternative services appropriate to their needs different from those offered to other passengers.</b>	<b><i>B, Tentatively agreed text:</i></b>  3. Re-routing transport service providers shall <b>provide to</b> persons with disabilities and persons with reduced mobility a comparable level <b>of assistance and</b> of accessibility <b>when offering an</b> alternative service. <b>Re-routing transport service providers may provide persons with disabilities and persons with reduced mobility with alternative services appropriate to their needs different from those offered to other passengers.</b>

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
262.			4. The reimbursements referred to in paragraph 1(a) and in the second subparagraph of paragraph 2 shall be paid within 30 days after the receipt of the request. Member States may require railway undertakings to accept such requests by certain means of communication, provided that the request does not create discriminatory effects.	<b>C,</b> <b>PCY compromise proposal (June):</b> 4. The reimbursements referred to in paragraph 1(a) and in paragraph 2a shall be paid within 30 days after the receipt of the request. Member States may require railway undertakings to accept such requests by certain means of communication, provided that the request does not create discriminatory effects. <u>The reimbursement may be paid in vouchers and/or other services if the terms are flexible (in particular regarding the validity period and destination) and if the passenger agrees. The reimbursement of the ticket price shall not be reduced by financial transaction costs such as fees, telephone costs or stamps.</u>
263.	Article 17 <b>Compensation of the ticket price</b>		Article 17 <b>Compensation of the ticket price</b>	<b>B, Tentatively agreed text:</b> Article 17 <b>Compensation</b>
264.		Amendment 76 Article 17 – paragraph 1		



	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
265.	1. Without losing the right of transport, a passenger may request compensation for delays from the railway undertaking if he or she is facing a delay between the places of departure and destination stated in the transport contract for which the cost of the ticket has not been reimbursed in accordance with Article 16. The minimum compensations for delays shall be as follows:	1. <del>Without losing</del> <b>Whilst keeping</b> the right of transport, a passenger may request compensation for delays from the railway undertaking if he or she is facing a delay between the places of departure and destination stated in the <del>transport contract</del> <b>on the ticket or tickets representing a single or several transport contracts</b> for which the cost of the ticket has not been reimbursed in accordance with Article 16. The minimum compensations for delays shall be as follows:	1. Without losing the right of transport, a passenger <del>may request</del> <b>is entitled to</b> compensation for delays from the railway undertaking if he or she is facing a delay between the places of departure and <b>final</b> destination stated in the <del>transport contract</del> <b>ticket or through-ticket</b> for which the cost of the ticket has not been reimbursed in accordance with Article 16. <b>Passengers are also entitled to compensation in the case of a cancellation or a delay of 60 minutes or more, where a rerouting takes place pursuant to Article 16(1)(b). In such a case the delay shall be calculated based on the scheduled time of arrival at the final destination according to the original ticket or</b>	<b>C, PCY compromise proposal (June): Maintain GA</b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
			<b>through-ticket and the actual time of arrival at the final destination.</b> The minimum compensations for delays shall be as follows:	
266.	(a) 25 % of the ticket price for a delay of 60 to 119 minutes,	(a) <del>25%</del> <b>50 %</b> of the ticket price for a delay of 60 to 90 minutes;	(a) 25 % of the ticket price for a delay of 60 to 119 minutes,	<b>C, PCY compromise proposal (June): maintain GA</b>
267.	(b) 50 % of the ticket price for a delay of 120 minutes or more.	(b) <del>50%</del> <b>75%</b> of the ticket price for a delay of <b>91 minutes to</b> 120 minutes or more;	(b) 50 % of the ticket price for a delay of 120 minutes or more.	<b>C, PCY compromise proposal (June): maintain GA</b>
268.		<b>(ba) 100% of the ticket price for a delay of 121 minutes or more.</b>		<b>C, PCY compromise proposal (June): maintain GA</b>
269.		Amendment 77 Article 17 – paragraph 2		
270.	2. Paragraph 1 also applies to passengers who hold a travel pass or season ticket. If they encounter	2. Paragraph 1 also applies to passengers who hold a travel pass or season ticket. If they encounter recurrent delays or cancellations during the	2. Paragraph 1 also applies to passengers who hold a travel pass or season ticket. If they encounter recurrent delays or cancellations during the period of	<b>C, PCY compromise proposal (June): maintain GA</b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<p>recurrent delays or cancellations during the period of validity of the travel pass or season ticket, they may request adequate compensation in accordance with the railway undertaking's compensation arrangements. These arrangements shall state the criteria for determining delay and for the calculation of the compensation. Where delays of less than 60 minutes occur repeatedly during the period of validity of the travel pass or season ticket, the delays shall be</p>	<p>period of validity of the travel pass, <b>reduction card</b> or season ticket, they may request adequate compensation in accordance with the <b>arrangements set out in points (a), (b) and (ba) of paragraph 1.</b> <del>railway undertaking's compensation arrangements. These arrangements shall state the criteria for determining delay and for the calculation of the compensation. Where delays of less than 60 minutes occur repeatedly during the period of validity of the travel pass or season ticket, the delays shall be counted cumulatively and passengers shall be compensated in accordance with the</del></p>	<p>validity of the travel pass or season ticket, they <del>may request</del> <b>are entitled to</b> adequate compensation in accordance with the railway undertaking's compensation arrangements. These arrangements shall state the criteria for determining delay and for the calculation of the compensation. Where delays of less than 60 minutes occur repeatedly during the period of validity of the travel pass or season ticket, the delays <del>may</del> <b>shall</b> be counted cumulatively and passengers <del>may</del> <b>shall</b> be compensated in accordance with the railway undertaking's compensation arrangements.</p>	

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	counted cumulatively and passengers shall be compensated in accordance with the railway undertaking's compensation arrangements.	railway undertaking's compensation arrangements.		
271.		Amendment 78 Article 17 – paragraph 3		
272.	3. Compensation for delay shall be calculated in relation to the full price which the passenger actually paid for the delayed service. Where the transport contract is for a return journey, compensation for delay on either the outward or the return leg shall be calculated in relation to half of the price paid for the	3. Compensation for <b>cancellation or</b> delay shall be calculated in relation to the full price which the passenger actually paid for the <b>cancelled or</b> delayed service. Where the transport contract is for a return journey, compensation for <b>cancellation or</b> delay on either the outward or the return leg shall be calculated in relation to half of the price paid for the ticket. In the same	3. <b>Without prejudice to paragraph 2,</b> compensation for delay shall be calculated in relation to the full price which the passenger actually paid for the delayed service. Where the transport contract is for a return journey, compensation for delay on either the outward or the return leg shall be calculated in relation <b>to the price indicated for</b>	<b>B,</b> <b>PCY compromise proposal (June):</b> <b>maintain GA</b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	ticket. In the same way the price for a delayed service under any other form of transport contract allowing travelling several subsequent legs shall be calculated in proportion to the full price.	way the price for a <b>cancelled or</b> delayed service under any other form of transport contract allowing travelling several subsequent legs shall be calculated in proportion to the full price.	<b>that leg on the ticket. Where there is no such indication of the price of the individual legs of the journey, the compensation shall be calculated in relation</b> to half of the price paid for the ticket. In the same way the price for a delayed service under any other form of transport contract allowing travelling several subsequent legs shall be calculated in proportion to the full price.	
273.	4. The calculation of the period of delay shall not take into account any delay that the railway undertaking can demonstrate as		4. The calculation of the period of delay shall not take into account any delay that the railway undertaking can demonstrate as having	<b><i>Tentatively agreed text:</i></b> 4. The calculation of the period of delay shall not take into account any delay that the railway undertaking can demonstrate as having occurred outside the

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	having occurred outside the territories of the Union.		occurred outside the territories of the Union.	territories of the Union.
274.			<b>4a. Member States may require railway undertakings to accept requests for compensation by certain means of communication, provided that the request does not create discriminatory effects.</b>	<b>C,</b> <b>PCY compromise proposal (June):</b> <b><i>maintain GA + add text:</i></b> <b><u>“4a-a. The Commission shall adopt an implementing act establishing a common form for compensation requests under this Regulation at the latest by [OJ: add the date of entry into force + 24 months]. That implementing act shall be adopted in accordance with the examination procedure referred to in Article 37a(2). The form shall be established in an accessible format for persons with disabilities and persons with reduced mobility.</u></b>  <b><u>4a. Member States may require railway undertakings to accept requests for compensation by certain means of communication, provided that the request does not create</u></b>

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
				<p><b><u>discriminatory effects. The passengers shall have the right to submit their requests using the form referred to in paragraph 4a-a. Railway undertakings shall not reject a request for compensation solely on the grounds that passenger has not used this form. If a request is not sufficiently precise, the railway undertaking shall ask the passenger to clarify the request and shall assist the passenger in doing so.”</u></b></p> <p>(see recitals 21c and 33a below, on lines 62 and 85)</p> <p>Line 62, PCY compromise proposal, maintain GA for recital 21b and add new recital 21c:</p> <p><b>“(21c) In order to facilitate passengers in requesting compensation in accordance with this Regulation, a common form for such requests should be established. Passengers should have the possibility to submit their requests by using such a form.”</b></p>

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
				<p>Line 85, PCY compromise proposal, add new recital 33a:</p> <p><b><i>“(33a) In order to ensure uniform conditions for the implementation of this Regulation, implementing powers should be conferred on the Commission. Those powers should be exercised in accordance with Regulation (EU) No 182/2011 of the European Parliament and of the Council.”</i></b></p>
275.	<p>5. The compensation of the ticket price shall be paid within one month after the submission of the request for compensation. The compensation may be paid in vouchers and/or other services if the terms are flexible (in particular</p>		<p>5. The compensation of the ticket price shall be paid within one month after the submission of the request for compensation. The compensation may be paid in vouchers and/or other services if the terms are flexible (in particular regarding the validity period and</p>	<p><b><i>Tentatively agreed text:</i></b></p> <p>5. The compensation of the ticket price shall be paid within one month after the submission of the request for compensation. The compensation may be paid in vouchers and/or other services if the terms are flexible (in particular regarding the validity period and destination). The compensation shall be paid in money at the request of the passenger.</p>



	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	regarding the validity period and destination). The compensation shall be paid in money at the request of the passenger.		destination). The compensation shall be paid in money at the request of the passenger.	
276.		Amendment 79 Article 17 – paragraph 6		
277.	6. The compensation of the ticket price shall not be reduced by financial transaction costs such as fees, telephone costs or stamps. Railway undertakings may introduce a minimum threshold under which payments for compensation will not be paid. This threshold shall not exceed EUR 4 per	6. The compensation of the ticket price shall not be reduced by financial transaction costs such as fees, telephone costs or stamps. Railway undertakings may introduce a minimum threshold under which payments for compensation will not be paid. This threshold shall not exceed <b>EUR 5</b> per ticket.	6. The compensation of the ticket price shall not be reduced by financial transaction costs such as fees, telephone costs or stamps. Railway undertakings may introduce a minimum threshold under which payments for compensation will not be paid. This threshold shall not exceed EUR 4 per ticket.	<b><i>B, Tentatively agreed text:</i></b>  6. The compensation of the ticket price shall not be reduced by financial transaction costs such as fees, telephone costs or stamps. Railway undertakings may introduce a minimum threshold under which payments for compensation will not be paid. This threshold shall not exceed EUR 4 per ticket.

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
	ticket.			
278.		Amendment 80 Proposal for a regulation Article 17 – paragraph 7		
279.	7. The passenger shall not have any right to compensation if he is informed of a delay before he buys a ticket, or if a delay due to continuation on a different service or re-routing remains below 60 minutes.	7. Passengers shall not have any right to compensation if <del>he is</del> <b>they are</b> informed of a delay before <del>he buys</del> <b>buying</b> a ticket, or if a delay due to continuation on a different service or re-routing remains below 60 minutes.	7. The passenger shall not have any right to compensation if he is informed of a delay before he buys a ticket, or if a delay due to continuation on a different service or re-routing remains below 60 minutes.	<b>A, Tentatively agreed text:</b> 7. Passengers shall not have any right to compensation if <b>they are</b> informed of a delay before <b>buying</b> a ticket, or if a delay due to continuation on a different service or re-routing remains below 60 minutes.

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
280.		Amendment 81 Article 17 – paragraph 8		
281.	8. A railway undertaking shall not be obliged to pay compensation if it can prove that the delay was caused by severe weather conditions or major natural disasters endangering the safe operation of the service and could not have been foreseen or prevented even if all reasonable measures had been taken.	<i>deleted</i>	<b>8. The passenger shall not have the right to compensation in the case of delays, cancellations and missed connections caused directly by, or inherently linked with:</b>	<b>C, PCY compromise proposal (June): “<u>A railway undertaking shall not be obliged to pay compensation if it can prove that the delay, cancelation or missed connection was caused directly by, or inherently linked with:</u>”</b>
282.			<b>(a) circumstances not connected with the operation of the railway, such as extreme weather conditions or major natural disasters, which the railway undertaking, in spite of having taken the</b>	<b>CPCY compromise proposal (June): “circumstances not connected with the operation of the railway, such as extreme weather conditions, major natural disasters <u>or major public health crises</u>, which the railway undertaking, in spite of having taken the care required in the particular</b>

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
			<p>care required in the particular circumstances of the case could not avoid and the consequences of which he was unable to prevent;</p>	<p>circumstances of the case could not avoid and the consequences of which he was unable to prevent”</p> <p>PCY compromise proposal for recital 21: “However, a railway undertaking should not be obliged to pay compensation if it can prove that the delay was caused by <b>events such as extreme</b> weather conditions or major natural disasters endangering the safe operation of the service, <b><u>or major public health crises, including pandemics.</u></b> Any such event should have the character of an exceptional natural catastrophe, as distinct from normal seasonal weather conditions, such as autumnal storms or regularly occurring urban flooding caused by tides or snowmelt. <b>Furthermore, where the delays are caused by the passenger or by certain acts by third parties, the railway undertaking should not be obliged to compensate the delay.</b> Railway undertakings should prove that they could neither foresee nor <b><u>avoid</u></b></p>

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
				<p><b><u>such events</u></b> nor prevent the delay even if all reasonable measures had been taken, <b>including appropriate preventive maintenance of their rolling stock. Strikes by the personnel of the railway undertaking, and action, or lack of that, by other railway operators using the same infrastructure, infrastructure manager or stations managers should not relieve from the liability for delays.”</b></p>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
283.			(b) fault on the part of the passenger; or	<b>C,</b> <b>PCY compromise proposal (June):</b> <b><i>maintain GA</i></b>
284.			(c) the behaviour of a third party which the railway undertaking, in spite of having taken the care required in the particular circumstances of the case, could not avoid and the consequences of which he was unable to prevent, such as suicides, persons on the track, cable theft, emergencies onboard, law enforcement activities, sabotage or terrorism;	<b>C,</b> <b>PCY compromise proposal (June):</b> <b><i>maintain GA with a slight modification</i></b>  (c) the behaviour of a third party which the railway undertaking, in spite of having taken the care required in the particular circumstances of the case, could not avoid and the consequences of which he was unable to prevent, such as [...] persons on the track, cable theft, emergencies onboard, law enforcement activities, sabotage or terrorism;
285.			Strikes by the personnel of the railway undertaking, acts or omissions by another undertakings using the same railway infrastructure and acts or omissions of the	<b>C,</b> <b>PCY compromise proposal (June):</b> <b><i>maintain GA</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
			<b>infrastructure and station managers are not covered by the exemption referred to in first subparagraph of this point.</b>	
286.	<b>Article 18 Assistance</b>		<b>Article 18 Assistance</b>	
287.		<b>Amendment 83 Article 18 – paragraph 1</b>		
288.	1. In the case of a delay in arrival or departure, passengers shall be kept informed of the situation and of the estimated departure time and estimated arrival time by the railway undertaking or ticket vendor or by the station manager as soon as such information is available.	1. In the case of a delay in arrival or departure, passengers shall be kept informed of the situation and of the estimated departure time and estimated arrival time, by the railway undertaking, ticket vendors or by the station manager, <b>in accordance with Article 9</b> , as soon as such information is available.	1. In the case of a delay in arrival or departure, <b>or cancellation of a service</b> , passengers shall be kept informed of the situation and of the estimated departure time and estimated arrival time <b>of the service or the replacement service</b> by the railway undertaking <del>or ticket vendor</del> or by the station manager as soon as such information is available. <b>Where ticket vendors and tour operators have such</b>	<b><i>B, PCY compromise proposal (June): maintain GA</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
			information, they shall also provide it to the passenger.	
289.	2. In the case of any delay as referred to in paragraph 1 of more than 60 minutes, passengers shall also be offered free of charge:		2. In the case of any delay as referred to in paragraph 1 of <del>more than</del> 60 minutes <u>or more</u> , or cancellation of a service, the railway undertaking operating the delayed or cancelled service shall offer the passengers <del>shall also be offered</del> free of charge:	<b><i>B, Tentatively agreed text:</i></b> 2. In the case of any delay as referred to in paragraph 1 of 60 minutes <u>or more</u> , or cancellation of a service, the railway undertaking operating the delayed or cancelled service shall offer the passengers free of charge:
290.	(a) meals and refreshments in reasonable relation to the waiting time, if they are available on the train or in the station, or can reasonably be supplied taking into account criteria such as the distance from the supplier, the time		(a) meals and refreshments in reasonable relation to the waiting time, if they are available on the train or in the station, or can reasonably be supplied taking into account criteria such as the distance from the supplier, the time required for delivery	<b><i>Tentatively agreed text:</i></b> (a) meals and refreshments in reasonable relation to the waiting time, if they are available on the train or in the station, or can reasonably be supplied taking into account criteria such as the distance from the supplier, the time required for delivery and the cost;



	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	required for delivery and the cost;		and the cost;	
291.		Amendment 84 Article 18 – paragraph 2 – point b		
292.	(b) hotel or other accommodation, and transport between the railway station and place of accommodation, in cases where a stay of one or more nights becomes necessary or an additional stay becomes necessary, where and when physically possible;	(b) hotel or other accommodation, and transport between the railway station and place of accommodation, in cases where a stay of one or more nights becomes necessary or an additional stay becomes necessary, where and when physically possible, <b><i>the access requirements of persons with disabilities and with reduced mobility and the needs of certified service animals being taken into account;</i></b>	(b) hotel or other accommodation, and transport between the railway station and place of accommodation, in cases where a stay of one or more nights becomes necessary or an additional stay becomes necessary, where and when physically possible;	<b><i>B,</i></b> <b><i>PCY compromise proposal (June):</i></b> PCY proposes to change the tentatively agreed text, in order to reflect a situation such as the one caused by the COVID-19 crisis: “(b) hotel or other accommodation, and transport between the railway station and place of accommodation, in cases where a stay of one or more nights becomes necessary or an additional stay becomes necessary, where and when physically possible. <b><u>In cases where such stay becomes necessary due to the circumstances referred to in paragraph 8 of Article 17, the railway undertaking may limit the duration of accommodation for a maximum of three nights.</u></b> <b><i>The access requirements of persons with disabilities and with reduced mobility and the needs of</i></b>

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
				<p><b><u>assistant dogs shall be taken into account, whenever possible.</u></b></p> <p>(see also <b><i>new recital 16a</i></b>, line 50)</p>
293.	(c) if the train is blocked on the track, transport from the train to the railway station, to the alternative departure point or to the final destination of the service, where and when physically possible.		(c) if the train is blocked on the track, transport from the train to the railway station, to the alternative departure point or to the final destination of the service, where and when physically possible.	<p><b><i>Tentatively agreed text:</i></b></p> <p>(c) if the train is blocked on the track, transport from the train to the railway station, to the alternative departure point or to the final destination of the service, where and when physically possible.</p>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
294.	3. If the railway service cannot be continued anymore, railway undertakings shall organise as soon as possible alternative transport services for passengers.		3. If the railway service is <b>interrupted and</b> cannot be continued anymore <b>or within a reasonable delay</b> , railway undertakings shall <del>organise</del> <b>offer</b> as soon as possible alternative transport services for passengers <b>and make the necessary arrangements.</b>	<b><i>B, Tentatively agreed text:</i></b> 3. If the railway service is <b>interrupted and</b> cannot be continued anymore <b>or within a reasonable delay</b> , railway undertakings shall <b>offer</b> as soon as possible alternative transport services for passengers <b>and make the necessary arrangements.</b>
295.		Amendment 85 Article 18 – paragraph 4		
296.	4. Railway undertakings shall, at the request of the passenger, certify on the ticket or by any other means that the rail service has suffered a delay, led to a missed connection or that it has been cancelled, as the case might be.	4. <b><i>With regard to the affected passengers,</i></b> railway undertakings shall <b><i>offer to</i></b> <del>at the request of the passenger,</del> certify <b><i>on their tickets</i></b> or by any other means that the rail service has suffered a delay, led to a missed connection or that it has been cancelled, as the case might be. <b><i>This</i></b>	4. Railway undertakings shall, at the request of the passenger, certify <del>on the ticket or by any other means</del> that the rail service has suffered a delay, led to a missed connection or that it has been cancelled, <del>as the case might be.</del>	<b><i>B, Tentatively agreed text:</i></b> 4. <b><i>With regard to the affected passengers,</i></b> railway undertakings shall <b><u>inform them how to request certification</u></b> that the rail service has suffered a delay, led to a missed connection or that it has been cancelled. <b><i>This certification shall also apply in connection with the provisions laid down in Article 17.</i></b>

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
		<i>certification shall apply in connection with the provisions laid down in Article 17, subject to the proof by the passenger holding a travel pass or season ticket that he or she was travelling on the affected service.</i>		
297.		Amendment 86 Article 18 – paragraph 5		
298.	5. In applying paragraphs 1, 2, 3 and 4, the operating railway undertaking shall pay particular attention to the needs of persons with disabilities and persons with reduced mobility and any accompanying persons.	5. In applying paragraphs 1, 2, 3 and 4, the operating railway undertaking shall pay particular attention to the needs of persons with disabilities, <del>and</del> persons with reduced mobility, <del>and</del> any accompanying persons <b>and certified service animals.</b>	5. In applying paragraphs 1, 2, 3 and 4, the operating railway undertaking shall pay particular attention to the needs of persons with disabilities and persons with reduced mobility and any accompanying persons.	<b><i>B, Tentatively agreed text:</i></b>  5. In applying paragraphs 1, 2, 3 and 4, the operating railway undertaking shall pay particular attention to the needs of persons with disabilities, persons with reduced mobility, any accompanying persons <b>and assistant dogs.</b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
299.		Amendment 87 Article 18 – paragraph 6		
300.	6. In addition to the obligations on railway undertakings pursuant to Article 13a(3) of Directive 2012/34/EU, the station manager of a railway station handling at least 10 000 passengers per day on average over a year shall ensure that the operations of the station, the railway undertakings and the infrastructure manager are coordinated through a proper contingency plan in order to prepare for the possibility of major	6. In addition to the obligations on railway undertakings pursuant to Article 13a(3) of Directive 2012/34/EU, the station manager of a railway station handling at least 10 000 passengers per day on average over a year shall ensure that the operations of the station, the railway undertakings and the infrastructure manager are coordinated through a proper contingency plan in order to prepare for the possibility of major disruption and long delays leading to a considerable number of passengers being stranded in the station.	6. In addition to the obligations on railway undertakings pursuant to Article 13a(3) of Directive 2012/34/EU, the station manager of a railway station handling at least 10 000 passengers per day on average over a year shall ensure that the operations of the station, the railway undertakings and the infrastructure manager are coordinated through a proper contingency plan in order to prepare for the possibility of major disruption and long delays leading to a considerable number of passengers being stranded in the station. The plan shall ensure that stranded	<b><i>B, Tentatively agreed text:</i></b>  <b>6. Where contingency plans are established pursuant to Article 13a(3) of Directive 2012/34/EU, the railway undertakings shall coordinate with the station manager and infrastructure manager in order for them to be prepared for the possibility of major disruption and long delays leading to a considerable number of passengers being stranded in the station. <u>Such contingency plans shall include requirements for the accessibility of alert and information systems.</u></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<p>disruption and long delays leading to a considerable number of passengers being stranded in the station. The plan shall ensure that stranded passengers are provided with adequate assistance and information, including in accessible formats in accordance with the accessibility requirements laid down in Directive XXX. Upon request, the station manager shall make the plan, and any amendments to it, available to the national enforcement body or to any other body designated by a</p>	<p>The plan shall ensure that stranded passengers are provided with adequate assistance and information, including in accessible formats in accordance with the accessibility requirements laid down in Directive XXX. Upon request, the station manager shall make the plan, and any amendments to it, available to the national enforcement body or to any other body designated by a Member State. Station managers of railway stations handling fewer than 10 000 passengers per day on average over a year shall make all reasonable efforts to coordinate station users</p>	<p>passengers are provided with adequate assistance and information, including in accessible formats in accordance with the accessibility requirements laid down in Directive XXX. Upon request, the station manager shall make the plan, and any amendments to it, available to the national enforcement body or to any other body designated by a Member State. Station managers of railway stations handling fewer than 10 000 passengers per day on average over a year shall make all reasonable efforts to coordinate station users and to assist and inform stranded passengers in such situations. <b>Where contingency plans are established pursuant to Article 13a(3) of Directive</b></p>	

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	Member State. Station managers of railway stations handling fewer than 10 000 passengers per day on average over a year shall make all reasonable efforts to coordinate station users and to assist and inform stranded passengers in such situations.	and to assist and inform stranded passengers in such situations, <b>Member States, railway undertakings, station managers and infrastructure managers shall cooperate to ensure that contingency plans referred to in Article 13a(3) of Directive 2012/34/EU include requirements for the accessibility of alert and information systems.</b>	<b>2012/34/EU, the railway undertakings shall coordinate with the station manager and infrastructure manager in order for them to be prepared for the possibility of major disruption and long delays leading to a considerable number of passengers being stranded in the station.</b>	
301.	Article 19 <b>Right of redress</b>		Article 19 <b>Right of redress</b>	<b>Tentatively agreed text:</b> [deleted]
302.		Amendment 88 Article 19 – paragraph 1		
303.	Where a railway undertaking pays compensation or meets its other obligations in accordance with this Regulation, no provision	<b>deleted</b>	Where a railway undertaking pays compensation or meets its other obligations in accordance with this Regulation, no provision of	<b>Tentatively agreed text:</b> [deleted]

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<p>of this Regulation or national law may be interpreted as restricting its right to seek compensation for costs from any person, including third parties, in accordance with the law applicable. In particular, this Regulation shall in no way restrict the railway undertaking's right to seek reimbursement from a third party, with whom it has a contract and which contributed to the event which triggered compensation or other obligations. No provision of this Regulation may be interpreted as restricting the right of a third party, other than a passenger, with whom a railway</p>		<p><del>this Regulation or national law may be interpreted as restricting its right to seek compensation for costs from any person, including third parties, in accordance with the law applicable. In particular, this Regulation shall in no way restrict the railway undertaking's right to seek reimbursement from a third party, with whom it has a contract and which contributed to the event which triggered compensation or other obligations. No provision of this Regulation may be interpreted as restricting the right of a third party, other than a passenger, with whom a railway undertaking has a contract, to seek reimbursement or</del></p>	



	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	undertaking has a contract, to seek reimbursement or compensation from the railway undertaking in accordance with applicable relevant laws.		<del>compensation from the railway undertaking in accordance with applicable relevant laws.</del>	

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
304.	<b>Chapter V Persons with disabilities and persons with reduced mobility</b>		<b>Chapter V Persons with disabilities and persons with reduced mobility</b>	
305.	Article 20 <b>Right to transport</b>		Article 20 <b>Right to transport</b>	
306.		Amendment 89 Article 20 – paragraph 1		
307.	1. Railway undertakings and station managers shall, with the active involvement of representative organisations of persons with disabilities and persons with reduced mobility, establish, or shall have in place, non-discriminatory access rules for the transport of persons with disabilities and persons with reduced	1. Railway undertakings and station managers shall, with the active involvement of representative organisations of persons with disabilities and persons with reduced mobility, establish, or shall have in place, non-discriminatory access rules for the transport of persons with disabilities and persons with reduced mobility including their personal assistants. The rules shall allow the	1. Railway undertakings and station managers shall, with the active involvement of representative organisations of persons with disabilities and persons with reduced mobility, establish, or shall have in place, non-discriminatory access rules for the transport of persons with disabilities, <b>including their personal assistants recognised as such in accordance with the national practices</b> , and persons with reduced	<b><i>C, PCY compromise proposal:</i></b> 1. Railway undertakings and station managers shall, with the active involvement of representative organisations <b>and, where relevant, representatives of</b> persons with disabilities and persons with reduced mobility, establish, or shall have in place, non-discriminatory access rules for the transport of persons with disabilities, <b>including their personal assistants recognised as such in accordance with the national practices</b> , and persons with reduced mobility. <b><u>Those rules shall define which entity is responsible to provide the assistance to persons with disabilities and persons with reduced mobility, as referred to in</u></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<p>mobility including their personal assistants. The rules shall allow the passenger to be accompanied by an assistance dog in accordance with any relevant national rules.</p>	<p>passenger to be accompanied by an <del>assistance dog</del> <b><i>a certified service animal or an accompanying person free of charge if independent mobility is not possible</i></b>, in accordance with any relevant national rules, <b><i>and shall ensure that rail transport for persons with disabilities and persons with reduced mobility is immediate wherever possible.</i></b></p>	<p>mobility including their personal assistants. The rules shall allow the passenger to be accompanied by an assistance dog in accordance with any relevant national rules. <b>The station manager and the railway undertaking shall establish in those rules which entity is responsible to provide the assistance to persons with disabilities and persons with reduced mobility, as referred to in Commission Regulation (EU) No 1300/2014.</b></p>	<p><b><u>point 4.4.3 of the Annex to Commission Regulation (EU) No 1300/2014.</u></b></p>
308.	<p>2. Reservations and tickets shall be offered to persons with disabilities and persons with reduced mobility at no additional cost. A railway undertaking,</p>		<p>2. Reservations and tickets shall be offered to persons with disabilities and persons with reduced mobility at no additional cost. A railway undertaking, ticket vendor or tour</p>	<p><b><i>Tentatively agreed text:</i></b> 2. Reservations and tickets shall be offered to persons with disabilities and persons with reduced mobility at no additional cost. A railway undertaking, ticket vendor or tour operator may not refuse to accept a reservation from, or issue a</p>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	ticket vendor or tour operator may not refuse to accept a reservation from, or issue a ticket to, a person with disabilities or a person with reduced mobility, or require that such person be accompanied by another person, unless this is strictly necessary in order to comply with the access rules referred to in paragraph 1.		operator may not refuse to accept a reservation from, or issue a ticket to, a person with disabilities or a person with reduced mobility, or require that such person be accompanied by another person, unless this is strictly necessary in order to comply with the access rules referred to in paragraph 1.	ticket to, a person with disabilities or a person with reduced mobility, or require that such person be accompanied by another person, unless this is strictly necessary in order to comply with the access rules referred to in paragraph 1.
309.		Amendment 90 Article 20 a (new)		
310.		<b>Article 20a</b>		<b>C,</b> <b>PCY compromise proposal (June):</b> <b>maintain GA</b> (in the Council discussions a provision like this was rejected due to the <b>risk of changing</b>

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
				<i>the scope of the TSI, see line 404)</i>
311.		<i>Railway undertakings and station managers shall, when complying with the TSI for persons with reduced mobility, also ensure that the station, platforms, rolling stock and other facilities are accessible to persons with disabilities and persons with reduced mobility.</i>		<b>C,</b> <b>PCY compromise proposal (June):</b> <b>maintain GA</b> (in the Council discussions a provision like this was rejected due to the <b>risk of changing the scope of the TSI, see line 404)</b>
312.	Article 21 <b>Information to persons with disabilities and persons with reduced mobility</b>		Article 21 <b>Information to persons with disabilities and persons with reduced mobility</b>	
313.		Amendment 91 Article 21 – paragraph 1		
314.	1. Upon request, a station manager, a railway undertaking, a ticket vendor or a tour operator shall provide persons with	1. Upon request, a station manager, a railway undertaking, a ticket vendor or a tour operator shall provide persons with disabilities and persons with	1. Upon request, a station manager, a railway undertaking, a ticket vendor or a tour operator shall provide persons with disabilities and persons with reduced mobility with	<b>A, Earlier tentatively agreed text:</b> 1. Upon request, a station manager, a railway undertaking, a ticket vendor or a tour operator shall provide persons with disabilities and persons with reduced mobility with information, including in accessible formats in

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<p>disabilities and persons with reduced mobility with information, including in accessible formats in accordance with the accessibility requirements laid down in Regulation (EU) No 454/2011 and Directive XXX, on the accessibility of the station and associated facilities, rail services and on the access conditions of rolling stock in accordance with the access rules referred to in Article 20(1) and shall inform persons with disabilities and persons with reduced mobility about</p>	<p>reduced mobility with information , including in accessible formats in accordance with the accessibility requirements laid down in Regulation (EU) No 454/2011 and Directive <b>XXX and Regulation No 1300/2014</b>, on the accessibility of the station and associated facilities, rail services and on the access conditions of rolling stock in accordance with the access rules referred to in Article 20(1) and shall inform persons with disabilities and persons with reduced mobility about facilities on board.</p>	<p>information, including in accessible formats in accordance with the accessibility requirements laid down in <b>Commission Regulations (EU) No 454/2011 and No 1300/2014</b> and Directive <b>(EU) 2019/882</b>, on the accessibility of the station and associated facilities, rail services and on the access conditions of rolling stock in accordance with the access rules referred to in Article 20(1) and shall inform persons with disabilities and persons with reduced mobility about facilities on board.</p>	<p>accordance with the <u>provision of accessibility requirements laid down in <b>Commission Regulations (EU) No 454/2011 and No 1300/2014</b> and Directive <b>(EU) 2019/882</b></u>, on the accessibility of the station and associated facilities, rail services and on the access conditions of rolling stock in accordance with the access rules referred to in Article 20(1) and shall inform persons with disabilities and persons with reduced mobility about facilities on board.</p>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	facilities on board.			
315.		Amendment 92 Article 21 – paragraph 2		
316.	2. When a railway undertaking, ticket vendor or tour operator exercises the derogation provided for in Article 20(2), it shall upon request inform in writing the person with disabilities or person with reduced mobility concerned of its reasons for doing so within five working days of the refusal to make the reservation or to issue the ticket or the imposition of the condition of being accompanied. The railway undertaking,	2. When a railway undertaking, ticket vendor or tour operator exercises the derogation provided for in Article 20(2), it shall upon request inform in writing the person with disabilities or person with reduced mobility concerned of its reasons for doing so within five working days of the refusal to make the reservation or to issue the ticket or the imposition of the condition of being accompanied. The railway undertaking, ticket vendor or tour operator shall make reasonable efforts to	2. When a railway undertaking, ticket vendor or tour operator exercises the derogation provided for in Article 20(2), it shall upon request inform in writing the person with disabilities or person with reduced mobility concerned of its reasons for doing so within five working days of the refusal to make the reservation or to issue the ticket or the imposition of the condition of being accompanied. The railway undertaking, ticket vendor or tour	<b><i>C, PCY compromise proposal:</i></b> 2. When a railway undertaking, ticket vendor or tour operator exercises the derogation provided for in Article 20(2), it shall upon request inform in writing the person with disabilities or person with reduced mobility concerned of its reasons for doing so within five working days of the refusal to make the reservation or to issue the ticket or the imposition of the condition of being accompanied. The railway undertaking, ticket vendor or tour operator shall make reasonable efforts to propose an <b>acceptable</b> alternative transport option to the person in question taking into account his or her accessibility needs.

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	ticket vendor or tour operator shall make reasonable efforts to propose an alternative transport option to the person in question taking into account his or her accessibility needs.	<i>shall</i> propose an alternative transport option to the person in question taking into account his or her accessibility needs.	operator shall make reasonable efforts to propose an alternative transport option to the person in question taking into account his or her accessibility needs.	
317.			<b>3. In unstaffed stations, railway undertakings and station managers shall ensure that easily available information, including in accessible formats in accordance with the accessibility requirements laid down in Commission Regulations (EU) 454/2011, 1300/2014 and Directive (EU) 2019/882, is displayed in accordance with the access rules referred to</b>	<b><i>C, PCY compromise proposal:</i></b>  In unstaffed stations, railway undertakings and station managers shall ensure that easily available information, including in accessible formats in accordance with the <b>provisions of</b> <del>accessibility requirements laid down in</del> Commission Regulations (EU) 454/2011, 1300/2014 and Directive (EU) 2019/882, is displayed in accordance with the access rules referred to in Article 20(1) regarding the nearest staffed stations and directly available assistance for



	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
			<p><b>in Article 20(1) regarding the nearest staffed stations and directly available assistance for persons with disabilities and persons with reduced mobility.</b></p>	<p>persons with disabilities and persons with reduced mobility.</p>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
318.	Article 22 <b>Assistance at railway stations</b>		Article 22 <b>Assistance at railway stations <u>and on board</u></b>	<b>C,</b> <b>PCY compromise proposal (June): maintain GA</b>
319.		Amendment 93 Article 22 – paragraph 1		
320.	1. On departure from, transit through or arrival at, a staffed railway station of a person with disabilities or a person with reduced mobility, the station manager or the railway undertaking or both shall provide assistance free of charge in such a way that that person is able to board the departing service, or to disembark from the arriving service for which he or she	1. On departure from, transit through or arrival at, a staffed railway station of a person with disabilities or a person with reduced mobility, the station manager or the railway undertaking or both shall provide assistance free of charge in such a way that that person is able to board the departing service, or to disembark from the arriving service for which he or she purchased a ticket, without prejudice to the access rules referred to in Article 20(1). <b>The booking of assistance</b>	1. <b>Persons with disabilities or persons with reduced mobility shall be assisted as follows:</b>	<b>C, PCY compromise proposal:</b>  Maintain GA

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	purchased a ticket, without prejudice to the access rules referred to in Article 20(1).	<i>shall always be done without extra cost, irrespective of the communication channel being used.</i>		
321.			a) The personal assistant, recognised as such in accordance with national practices, may travel with a special tariff and, and if applicable, free of charge and be seated, where practicable, next to the person with disabilities.	<b><i>C, PCY revised compromise proposal:</i></b>  a) The personal assistant, recognised as such in accordance with national practices, may travel with a special tariff and, if applicable, free of charge and be seated, where practicable, next to the person with disabilities.
322.			Where a railway undertaking requires that a person with disabilities needs to be accompanied on board the train in accordance with Article 20(2), the accompanying person shall be entitled to travel free of charge and be seated, where	<b><i>C, PCY revised compromise proposal:</i></b> <b><i>b) Where a railway undertaking requires that a passenger needs to be accompanied on board the train in accordance with Article 20(2), the accompanying person shall be entitled to travel free of charge and be seated, where feasible, next to the person with disabilities or with reduced mobility.</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
			practicable, next to the person with disabilities.	
323.			They shall be allowed to be accompanied by an assistant dog in accordance with any relevant national law;	<b><i>C, PCY revised compromise proposal:</i></b> (June):  <b><u>c) They shall be allowed to be accompanied by an assistant dog in accordance with any relevant national law;</u></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
324.		Amendment 94 Article 22 – paragraph 2		
325.	2. In the absence of staff at a station, railway undertakings and station managers shall make all reasonable efforts to enable disabled persons or persons with reduced mobility to have access to travel by rail.	2. In the absence of <b>accompanying staff on board a train or</b> staff at a station, railway undertakings and station managers shall make all reasonable efforts to enable disabled persons or persons with reduced mobility to have access to travel by rail <b>in conformity with the accessibility requirements of Directive XXX [European Accessibility Act] and Regulation (EU) No 454/2011.</b>	<del>2-d)</del> in the absence of <b>trained accompanying staff on board a train and</b> at a station, railway undertakings and station managers shall make all reasonable efforts <b>shall be made</b> to enable disabled persons <b>with disabilities</b> or persons with reduced mobility to have access to travel by rail.	<b>C, PCY compromise proposal:</b> <del>d) f)</del> in the absence of <b>trained accompanying staff on board a train and</b> at a station, railway undertakings <b>or</b> station managers shall make all reasonable efforts to enable persons <b>with disabilities</b> or persons with reduced mobility to have access to travel by rail.
326.			<b>b)</b> on departure from, transit through or arrival at, a staffed railway station <del>of a person with disabilities or a person with reduced</del>	<b>C, PCY compromise proposal:</b> <del>b) d)</del> on departure from, transit through or arrival at, a staffed railway station, the station manager or the railway undertaking shall provide

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
			<p><del>mobility, assistance shall be provided the station manager or the railway undertaking or both shall provide assistance free of charge in such a way that that person is able to board the train, to transfer to a connecting rail service for which he or she has a ticket, or to alight the train departing service, or to disembark from the arriving service for which he or she purchased a ticket, without prejudice to the access rules referred to in Article 20(1). Such assistance shall be available all times when there is trained staff on duty at the station;</del></p>	<p>assistance free of charge in such a way that that person is able to board the <b>train, to transfer to a connecting rail service for which he or she has a ticket, or to alight the train, provided there is <u>trained staff on duty</u></b>;  <b><u>Where the need for assistance has been notified in advance in accordance with point (a) of Article 24, the station manager or the railway undertaking shall ensure that assistance is provided as requested;</u></b></p>
327.		Amendment 95 Article 22 – paragraph 3		
328.	3. In unstaffed stations, railway undertakings	3. In unstaffed stations, railway undertakings	[ <i>deleted</i> ]	<b><i>C, PCY compromise proposal:</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	and station managers shall ensure that easily available information, including in accessible formats in accordance with the accessibility requirements laid down in Directive XXX, is displayed in accordance with the access rules referred to in Article 20(1) regarding the nearest staffed stations and directly available assistance for persons with disabilities and persons with reduced mobility.	and station managers shall ensure that easily available information, including in accessible formats in accordance with the accessibility requirements laid down in Directive XXX, <b>and in Regulation No 1300/2014</b> is displayed in accordance with the access rules referred to in Article 20(1) regarding the nearest staffed stations and directly available assistance for persons with disabilities <b>and</b> persons with reduced mobility.		Maintain GA  (see line 0 in GA)
329.			<b>c) at unstaffed stations railway undertakings shall provide assistance free of charge on board a train and during boarding and</b>	<b><i>C, PCY compromise proposal:</i></b> <b>e) e) at unstaffed stations, railway undertakings shall provide assistance free of charge on board a train and during boarding and alighting from a</b>

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
			alighting from a train if the train is accompanied by trained staff;	train if the train is accompanied by trained staff;  <u>ca) for unstaffed trains, station managers or railway undertakings shall provide assistance free of charge, in conformity with the access rules referred to in Article 20(1), during boarding and alighting from a train when there is trained staff on duty at the station;</u>
330.		Amendment 96 Article 22 – paragraph 4		
331.	4. Assistance shall be available in stations during all times when rail services operate.	<i>deleted</i>	[ <i>deleted</i> ]	<b><i>C, PCY compromise proposal:</i></b>  [deleted]
332.			e) the railway undertaking shall make all reasonable efforts to provide access to the same onboard services as other passengers, where these persons cannot have access to those services independently and safely.	<b><i>C, PCY compromise proposal:</i></b> <b>e) g) the railway undertaking shall make all reasonable efforts to provide access to the same onboard services as other passengers, where these persons cannot have access to those services independently and safely.</b>



	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
333.			5. The rules referred to in Article 20(1) shall establish the modalities for the rights referred to in paragraph 1.	<b><i>C, PCY compromise proposal:</i></b>  Maintain GA
334.	Article 23 <b>Assistance on board</b>		[ <i>deleted</i> ]	<b><i>C, PCY compromise proposal:</i></b>  Maintain GA
335.	1. Without prejudice to the access rules as referred to in Article 20(1), railway undertakings shall provide persons with disabilities and persons with reduced mobility assistance free of charge on board a train and during boarding and disembarking from a train.		[ <i>deleted</i> ]	<b><i>C, PCY compromise proposal:</i></b>  Maintain GA  (see line compromise proposals for lines 0 and 0)
336.		Amendment 97 Article 23 – paragraph 2		

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
337.	2. In the absence of accompanying staff on board a train, railway undertakings shall make reasonable efforts to enable persons with disabilities or persons with reduced mobility to have access to travel by rail.	(2) In the absence of accompanying staff on board a train, railway undertakings shall <del>make reasonable efforts to</del> <b>nevertheless</b> enable persons with disabilities or persons with reduced mobility to have access to travel by rail.	[ <i>deleted</i> ]	<b><i>C, PCY compromise proposal:</i></b>  Maintain GA  (see compromise proposal on line 0)
338.		Amendment 98 Article 23 – paragraph 3		
339.	3. For the purposes of this Article, assistance on board shall consist of all reasonable efforts to offer assistance to a person with disabilities or a person with reduced mobility in order to allow that person to have access to the	(3) <del>For the purposes of this Article, assistance on board shall consist of all reasonable efforts to offer assistance to</del> A person with disabilities or a person with reduced mobility <b>must be offered assistance</b> in order to allow that person to have access to the same services in the	[ <i>deleted</i> ]	<b><i>C, PCY compromise proposal:</i></b>  Maintain GA  (see GA line 0)

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<p>same services in the train as other passengers, should the extent of the person's disability or reduced mobility not allow him or her to have access to those services independently and in safety.</p>	<p>train as other passengers, should the extent of the person's disability or reduced mobility not allow him or her to have access to those services independently and in safety.</p>		

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
340.		Amendment 99 Article 23 – paragraph 4		
341.	4. Assistance shall be available on board trains during all times when rail services operate.	<i>deleted</i>	[ <i>deleted</i> ]	<b><i>C, PCY compromise proposal:</i></b>  Maintain GA
342.	Article 24 <b>Conditions under which assistance is provided</b>		Article 24 <b>Conditions under which assistance is provided</b>	
343.		Amendment 100 Article 24 – paragraph 1		
344.	Railway undertakings, station managers, ticket vendors and tour operators shall cooperate in order to provide assistance to persons with disabilities and persons with reduced mobility in line with Articles 20 and 21 in accordance with the following points:	Railway undertakings, station managers, ticket vendors and tour operators shall cooperate in order to provide assistance <b>free of charge</b> to persons with disabilities and persons with reduced mobility in line with Articles 20 and 21 in accordance with the following points:	Railway undertakings, station managers, ticket vendors and tour operators shall cooperate in order to provide assistance to persons with disabilities and persons with reduced mobility <del>in line with</del> , <b>as specified in Articles 20 and 22</b> , in accordance with the following points:	<b><i>B, Earlier tentatively agreed text, consequential PCY compromise proposal:</i></b> Railway undertakings, station managers, ticket vendors and tour operators shall cooperate in order to provide assistance <b>free of charge</b> to persons with disabilities and persons with reduced mobility, <b>as specified in Articles 20 and 22 offering a single notification mechanism</b> , in accordance with the following points:

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
345.		Amendment 101 Article 24 – paragraph 1 – point a		
346.	(a) assistance shall be provided on condition that the railway undertaking, the station manager, the ticket vendor or the tour operator with which the ticket was purchased is notified of the person's need for such assistance at least 48 hours before the assistance is needed. Where a ticket or season ticket permits multiple journeys, one notification shall be sufficient provided that adequate information on the	(a) assistance <i>in stations</i> shall be provided <b>during times rail services operate</b> on condition that the railway undertaking, the station manager, the ticket vendor or the tour operator with which the ticket was purchased is notified of the person's need for such assistance <del>at least 48 hours</del> <b>at least 12 hours</b> before the assistance is needed. <b><i>In stations where daily traffic exceeds 10 000 passengers per day, no pre-notification is needed, however, the person in need of assistance shall be at</i></b>	(a) assistance shall be provided on condition that the railway undertaking, the station manager, the ticket vendor or the tour operator with which the ticket was purchased, <b>or the Single Point of Contact referred to in point (f), where applicable, is notified by the passenger or her/his representative</b> of the <del>person's</del> <b>passenger's</b> need for such assistance at least 48 hours before the assistance is needed. <b>Such notifications shall be forwarded to all railway undertakings and station managers involved in the journey.</b>	<b><i>C, PCY compromise proposal:</i></b> <b>(a)</b> assistance shall be provided on condition that the railway undertaking, the station manager, the ticket vendor or the tour operator with which the ticket was purchased, <b>or the Single Point of Contact referred to in point (f), where applicable, is notified by the passenger or her/his representative</b> of the <del>person's</del> <b>passenger's</b> need for such assistance at least <del>48</del> <b>36</b> hours before the assistance is needed. <b><u>A single notification for a rail journey shall be sufficient by the passenger or her/his representative.</u></b> Such notifications shall be forwarded to all railway undertakings and station managers involved in the journey. <b><u>Such notifications shall be accepted without additional costs, irrespective of the means of communication being used.</u></b> Where a ticket or season ticket permits multiple journeys, one notification shall

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<p>timing of subsequent journeys is provided. Such notifications shall be forwarded to all other railway undertakings and station managers involved in the person's journey;</p>	<p><b><i>the respective station at least 30 minutes before the departure of the train. In stations where daily traffic is between 2 000 and 10 000 passengers per day, the notification shall be reduced to maximum three hours.</i></b> Where a ticket or season ticket permits multiple journeys, one notification shall be sufficient provided that adequate information on the timing of subsequent journeys is provided. Such notifications shall be forwarded to all other railway undertakings and station managers involved in the person's journey;</p>	<p>Where a ticket or season ticket permits multiple journeys, one notification shall be sufficient provided that adequate information on the timing of subsequent journeys is provided, <b>and in any case at least 48 hours before the first time the assistance is needed. The passenger or his/her representative shall make all reasonable efforts to inform of any annulment of such subsequent journeys at least 12 hours in advance.</b> <del>Such notifications shall be forwarded to all other railway undertakings and station managers involved in the person's journey;</del></p>	<p>be sufficient provided that adequate information on the timing of subsequent journeys is provided, <b>and in any case at least 36 hours before the first time the assistance is needed. The passenger or his/her representative shall make all reasonable efforts to inform of any annulment of such subsequent journeys at least 12 hours in advance.</b></p>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
347.	(b) railway undertakings, station managers, ticket vendors and tour operators shall take all measures necessary for the reception of notifications;		(b) railway undertakings, station managers, ticket vendors and tour operators shall take all measures necessary for the reception of notifications. <b>Where ticket vendors are unable to process such notifications, they shall indicate alternative points of purchase or alternative means to make the notification;</b>	<b><i>B, Tentatively agreed text:</i></b> (b) railway undertakings, station managers, ticket vendors and tour operators shall take all measures necessary for the reception of notifications. <b>Where ticket vendors are unable to process such notifications, they shall indicate alternative points of purchase or alternative means to make the notification;</b>
348.	(c) if no notification is made in accordance with point (a), the railway undertaking and the station manager shall make all reasonable efforts to provide assistance in such a way that the person with disabilities or person with reduced mobility		(c) if no notification is made in accordance with point (a), the railway undertaking and the station manager shall make all reasonable efforts to provide assistance in such a way that the person with disabilities or person with reduced mobility may travel;	<b><i>Tentatively agreed text:</i></b> (c) if no notification is made in accordance with point (a), the railway undertaking and the station manager shall make all reasonable efforts to provide assistance in such a way that the person with disabilities or person with reduced mobility may travel;

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	may travel;			
349.	(d) without prejudice to the powers of other entities regarding areas located outside the railway station premises, the station manager or any other authorised person shall designate points, within and outside the railway station, at which persons with disabilities and persons with reduced mobility can make known their arrival at the railway station and, if need be, request assistance;		(d) <del>without prejudice to the powers of other entities regarding areas located outside the railway station premises,</del> the station manager or any other authorised person shall designate points, <del>within and outside the railway station,</del> at which persons with disabilities and persons with reduced mobility can make known their arrival at the railway station and, <del>if need be,</del> request assistance;	<b><i>B PCY compromise proposal:</i></b> <b><u>(d) without prejudice to point (f) of this Article,</u></b> the station manager or any other authorised person shall designate points at which persons with disabilities and persons with reduced mobility can make known their arrival at the railway station and request assistance. <b><u>The responsibilities regarding designation of, and distribution of information about, such points shall be established in the accessibility rules referred to in Article 20(1);</u></b>
350.		Amendment 102 Article 24 – paragraph 1 – point e		



	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
351.	(e) assistance shall be provided on condition that the person with disabilities or person with reduced mobility presents him or herself at the designated point at a time stipulated by the railway undertaking or station manager providing such assistance. Any time stipulated shall not be more than 60 minutes before the published departure time or the time at which all passengers are asked to check in. If no time is stipulated by which the person with disabilities or person with reduced mobility	(e) assistance shall be provided on condition that the person with disabilities or person with reduced mobility presents <del>him or herself</del> <b>themselves</b> at the designated point at a time stipulated by the railway undertaking or station manager providing such assistance. Any time stipulated shall not be more than 60 minutes before the published departure time or the time at which all passengers are asked to check in. <del>If no time is stipulated by which the person with disabilities or person with reduced mobility is required to present him or herself,</del> <b>the person shall present him or herself at the</b>	(e) assistance shall be provided on condition that the person with disabilities or person with reduced mobility presents him or herself at the designated point at a time stipulated by the railway undertaking or station manager providing such assistance. Any time stipulated shall not be more than 60 minutes before the published departure time or the time at which all passengers are asked to check in. If no time is stipulated by which the person with disabilities or person with reduced mobility is required to present him or herself, the person shall present him or herself at the designated point at least 30 minutes before the	<b><i>C, PCY compromise proposal:</i></b>  maintain GA

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	is required to present him or herself, the person shall present him or herself at the designated point at least 30 minutes before the published departure time or the time at which all passengers are asked to check in.	<del>designated point at least 30 minutes before the published departure time or the time at which all passengers are asked to check in.</del>	published departure time or the time at which all passengers are asked to check in.	
352.			<b>(f) Member States may require that station managers and railway undertakings on their territory cooperate to establish and to operate Single Points of Contact for persons with disabilities and persons with reduced mobility. The terms for the operation of the Single Points of Contact shall be established in the accessibility rules</b>	<b><i>C, PCY compromise proposal:</i></b>  maintain GA

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
			referred to in Article 20(1). Those Single Points of Contact have the responsibility to:	
353.			(i) accept requests for assistance at stations;	<b>C, PCY compromise proposal:</b> maintain GA
354.			(ii) communicate individual requests of assistance to station managers and railway undertakings; and	<b>C, PCY compromise proposal:</b> maintain GA
355.			(iii) provide information on accessibility.	<b>C, PCY compromise proposal:</b> maintain GA
356.	Article 25 <b>Compensation in respect of mobility equipment, other specific equipment or assistive devices</b>		<i>Article 25</i> <b>Compensation in respect of mobility equipment, other specific equipment or assistive devices and assistant dogs</b>	<b>B, Tentatively agreed text:</b> <b>Compensation in respect of mobility equipment, assistive devices and assistant dogs</b>

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
357.		Amendment 103 Article 25 – paragraph 1		
358.	1. Where railway undertakings and station managers cause loss of, or damage to, wheelchairs, other mobility equipment or assistive devices and assistant dogs used by persons with disabilities and persons with reduced mobility, they shall be liable for and compensate that loss or damage.	1. Where railway undertakings and station managers cause loss of, or damage to, wheelchairs, other mobility equipment or assistive devices and <del>assistant dogs</del> <b>certified service animals</b> used by persons with disabilities and persons with reduced mobility, they shall be liable for and compensate that loss or damage <b>as soon as possible</b> .	1. Where railway undertakings and station managers cause loss of, or damage to, <b>mobility equipment such as</b> wheelchairs, <del>other mobility equipment</del> or to assistive devices, <del>and</del> <b>or loss or injury of certified</b> assistant dogs used by persons with disabilities and persons with reduced mobility, they shall be liable for and compensate that loss or damage.	<b><i>B, Tentatively agreed text:</i></b>  1. Where railway undertakings and station managers cause loss of, or damage to, <b>mobility equipment including</b> wheelchairs, <b>to</b> assistive devices, <b>or loss or injury of</b> assistant dogs used by persons with disabilities and persons with reduced mobility, they shall be liable for and compensate that damage, <b>loss or injury without undue delay</b> .
359.		Amendment 104 Article 25 – paragraph 2		
360.	2. The compensation referred to in paragraph 1 shall be equal to the cost of	2. The compensation referred to in paragraph 1 shall be <b>paid in a timely manner and shall be</b> equal to the <b>full</b> cost	2. The compensation referred to in paragraph 1 shall be equal to the cost of replacement or repair of the <b>mobility</b> equipment or	<b><i>B, Tentatively agreed text:</i></b>  2. The compensation referred to in paragraph 1 shall be equal to the

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
	replacement or repair of the equipment or devices lost or damaged.	of replacement or <i>based on the actual value</i> , or <i>on the full costs of</i> repair of the <i>wheelchair</i> , equipment or devices lost or damaged, <i>or the loss or injury of the certified service animal. The compensation shall also cover the costs of temporary replacement in case of repair, where such costs are borne by the passenger.</i>	<b>assistive</b> devices lost or damaged. <b>For assistant dogs, the compensation referred to in paragraph 1 shall be equal to the cost of replacement or the treatment of the injury.</b>	cost of replacement or repair of the <b>mobility</b> equipment or <b>assistive</b> devices lost or damaged. <b>For assistant dogs, the compensation referred to in paragraph 1 shall be equal to the cost of replacement or the treatment of the injury. <i>The compensation shall also cover reasonable costs of temporary replacement where such replacement is not provided by the railway undertaking or the station manager in accordance with paragraph 3.</i></b>
361.	3. Where necessary, railway undertakings and station managers shall make every reasonable effort rapidly to provide temporary replacements for specific equipment or assistive devices,		3. <del>Where necessary</del> <b>Where paragraph 1 applies</b> , railway undertakings and station managers shall make <b>all every</b> reasonable efforts <del>rapidly</del> to provide <b>immediately needed</b> temporary replacements for <del>specific</del> <b>mobility</b> equipment or assistive devices, <del>which shall, where</del>	<b><i>B, remains open</i></b> (to test GA + new word added:  ...shall <b>rapidly</b> make <b>all</b> reasonable efforts...)

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<p>which shall, where possible, have technical and functional features equivalent to those lost or damaged. The person with disabilities or reduced mobility shall be permitted to keep the temporary replacement equipment or device until the compensation referred to in paragraphs 1 and 2 has been paid.</p>		<p><del>possible, have technical and functional features equivalent to those lost or damaged.</del> The person with disabilities or reduced mobility shall be permitted to keep <del>the</del> <b>that</b> temporary replacement equipment or device until the compensation referred to in paragraphs 1 and 2 has been paid.</p>	

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
362.	Article 26 <b>Staff training</b>		Article 26 <b>Staff training</b>	
363.	Railway undertakings and station managers shall:		Railway undertakings and station managers shall:	<b>Tentatively agreed text:</b> Railway undertakings and station managers shall:
364.		Amendment 105 Article 26 – paragraph 1 – point a		
365.	(a) ensure that all personnel, including those employed by any other performing party, providing direct assistance to persons with disabilities and persons with reduced mobility, know how to meet the needs of persons with disabilities and of persons with reduced mobility, including those with mental and intellectual	(a) ensure that all <del>personnel</del> <b>staff</b> , including those employed by any other performing party, providing direct assistance to persons with disabilities and persons with reduced mobility, <b>receive disability-related training in order to</b> know how to meet the needs of persons with disabilities and of persons with reduced mobility, including those with mental and	(a) ensure that all personnel, including those employed <del>by any other performing party</del> , providing, <b>in their regular duties</b> , direct assistance to persons with disabilities and persons with reduced mobility, know how to meet the needs of persons with disabilities and of persons with reduced mobility, including those with mental and intellectual impairments;	<b>B, Tentatively agreed text:</b>  (a) ensure that all <b>staff</b> , including those <b>newly recruited</b> providing, <b>in their regular duties</b> , direct assistance to persons with disabilities and persons with reduced mobility, <b>receive disability-related training in order to</b> know how to meet the needs of persons with disabilities and of persons with reduced mobility, including those with mental and intellectual impairments;

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	impairments;	intellectual impairments;		
366.	(b) provide training to raise awareness of the needs of persons with disabilities among all personnel working at the station who deal directly with the travelling public;		(b) provide training <b>and regular refresher training courses</b> to raise awareness of the needs of persons with disabilities <b>and persons with reduced mobility</b> among all personnel, working at the station <b>and onboard trains</b> , who deal directly with the travelling public.;	<b><i>B, Tentatively agreed text:</i></b> (b) provide training <b>and regular refresher training courses</b> to raise awareness of the needs of persons with disabilities <b>and persons with reduced mobility</b> among all <u>staff</u> , working at the station <b>and onboard trains</b> , who deal directly with the travelling public.
367.		Amendment 106 Article 26 – paragraph 1 – point c		
368.	(c) ensure that, upon recruitment, all new employees receive disability-related training and that personnel attend regular refresher training courses.	(c) ensure that, upon recruitment, all new employees <b>staff who will deal directly with the travelling public</b> receive <b>an introduction to disability-related issues for passengers and the railway</b>	<b><i>[deleted]</i></b>	<b><i>C, Tentatively agreed text:</i></b>  [deleted]



	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
		<p><i>undertaking, and that employees who provide direct assistance to passengers with reduced mobility receive</i> disability-related training and <del>that</del> <del>personnel-attend</del> regular refresher training courses;</p>		

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
369.		Amendment 107 Article 26 – paragraph 1 – point d		
370.	(d) accept upon request the participation, in the training, of employees with disabilities, passengers with disabilities and with reduced mobility, and/or organisations representing them.	(d) <del>accept upon request</del> <b>may accept</b> the participation, in the training, of employees with disabilities, <b>and consider the participation of</b> passengers with disabilities and with reduced mobility, <b>and/or organisations representing them.</b>	[ <i>deleted</i> ]	<b><i>C, Tentatively agreed text:</i></b> <i>Add a new unnumbered paragraph:</i>  <b><u>Railway undertakings and station managers may accept</u></b> the participation, in the training, of employees with disabilities, <b>and consider the participation of</b> passengers with disabilities and with reduced mobility, <b>and/or organisations representing them.</b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
371.	<b>Chapter VI Security, complaints and quality of service</b>		<b>Chapter VI Security, complaints and quality of service</b>	
372.	Article 27 <b>Personal security of passengers</b>		Article 27 <b>Personal security of passengers</b>	
373.	In agreement with public authorities, railway undertakings, infrastructure managers and station managers shall take adequate measures in their respective fields of responsibility and adapt them to the level of security defined by the public authorities to ensure passengers' personal security in railway stations and on trains and to manage risks. They shall cooperate and exchange information		In agreement with public authorities, railway undertakings, infrastructure managers and station managers shall take adequate measures in their respective fields of responsibility and adapt them to the level of security defined by the public authorities to ensure passengers' personal security in railway stations and on trains and to manage risks. They shall cooperate and exchange information on best practices concerning the	<b><i>Tentatively agreed text:</i></b> In agreement with public authorities, railway undertakings, infrastructure managers and station managers shall take adequate measures in their respective fields of responsibility and adapt them to the level of security defined by the public authorities to ensure passengers' personal security in railway stations and on trains and to manage risks. They shall cooperate and exchange information on best practices concerning the prevention of acts, which are likely to deteriorate the level of security.

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	on best practices concerning the prevention of acts, which are likely to deteriorate the level of security.		prevention of acts, which are likely to deteriorate the level of security.	

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
374.	Article 28 <b>Complaints</b>		Article 28 <b>Complaints</b>	
375.		Amendment 108 Article 28 – paragraph 1		
376.	1. All railway undertakings, ticket vendors, station managers and infrastructure managers of stations handling more than 10 000 passengers per day on average over a year shall each set up a complaint handling mechanism for the rights and obligations covered in this Regulation in their respective field of responsibility. They shall make their contact details and working language(s)	1. All railway undertakings, ticket vendors, station managers <del>and infrastructure managers of stations handling more than 10 000 passengers per day on average over a year shall</del> <b>each shall</b> set up a complaint-handling mechanism for the rights and obligations covered in this Regulation in their respective field of responsibility. They shall make their contact details and working language(s) widely known to passengers. <b>Passengers should be able to file complaints</b>	1. All railway undertakings, <del>ticket vendors and station managers and infrastructure managers of</del> stations handling more than 10 000 passengers per day on average over a year shall each set up a complaint-handling mechanism for the rights and obligations covered in this Regulation in their respective field of responsibility. They shall make their contact details and working language(s) widely known to passengers. <b>This mechanism does not apply to Chapter III.</b>	<b>C, PCY compromise proposal (June):</b> All railway undertakings <b>and</b> station managers of stations handling more than 10 000 passengers per day on average over a year shall each set up a complaint-handling mechanism for the rights and obligations covered in this Regulation in their respective field of responsibility. They shall make their contact details and working language(s) widely known to passengers. <b>This mechanism does not apply to Chapter III.</b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	widely known to passengers.	<i>in the official language(s) of the Member State in which the respective railway undertaking, ticket vendor and station manager are established and in any event in English.</i>		
377.		Amendment 109 Article 28 – paragraph 2		
378.	2. Passengers may submit a complaint to any railway undertaking, ticket vendor, railway station or infrastructure manager involved. Complaints shall be submitted within six months of the incident that is the subject of the complaint. Within one	2. Passengers may submit a complaint to any railway undertaking, ticket vendor, <del>railway station or infrastructure manager</del> <b>or station manager</b> involved. Complaints shall be submitted within six months of the incident that is the subject of the complaint. Within one month of receiving the complaint, the addressee shall either	2. <b>Under the mechanisms referred to in paragraph 1</b> , passengers may submit a complaint to any railway undertaking, ticket vendor, railway <b>or</b> station or infrastructure manager involved <b>regarding their respective fields of responsibilities</b> . Complaints shall be submitted within six	<b>B,</b> <b>PCY compromise proposal (June):</b> <b>maintain GA</b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<p>month of receiving the complaint, the addressee shall either give a reasoned reply or, in justified cases, inform the passenger by what date within a period of less than three months from the date of receipt of the complaint a reply can be expected. Railway undertakings, ticket vendors, station managers and infrastructure managers shall keep the incident data necessary to assess the complaint for two years and make them available to national enforcement bodies upon request.</p>	<p>give a reasoned reply or, in justified cases, inform the passenger <del>by what date</del> <b>that the passenger will get a reply</b> within a period of less than three months from the date of receipt of the complaint <del>a reply can be expected.</del> <del>Railway undertakings, ticket vendors, station managers and infrastructure managers shall keep the incident data necessary to assess the complaint for two years and make them available to national enforcement bodies upon request.</del></p>	<p><b>three months</b> of the incident that is the subject of the complaint. Within one month of receiving the complaint, the addressee shall either give a reasoned reply or, in justified cases, inform the passenger <b>that he or she will get a reply</b> by what date within a period of less than three months from the date of receipt of the complaint <del>a reply can be expected.</del> Railway undertakings, ticket vendors, <b>and</b> station managers <del>and infrastructure managers</del> shall keep the incident data necessary to assess the complaint for <del>two years</del> <b>the duration of the entire complaint</b></p>	

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
			handling procedure, including the complaint handling procedures referred to in Articles 33 and 34, and make them <del>it</del> available to national enforcement bodies upon request.	
379.		Amendment 110 Article 28 – paragraph 3		
380.	3. Details of the complaint handling procedure shall be accessible to persons with disabilities and with reduced mobility.	3. Details of the complaint handling procedure shall be <b>easily available to passengers and</b> accessible to persons with disabilities and with reduced mobility. <b><i>This information shall be available upon request in the official language(s) of the Member State in which the railway undertaking is established.</i></b>	3. Details of the complaint handling procedure shall be <b>publicly</b> accessible, <b>including</b> to persons with disabilities and with reduced mobility.	<b><i>B, Tentatively agreed text:</i></b>  3. Details of the complaint handling procedure shall be <b>publicly</b> accessible, <b>including</b> to persons with disabilities and with reduced mobility. <b><i>This information shall be available upon request at least in the official language(s) of the Member State in which the railway undertaking is operating.</i></b>  <i>Add a new recital:</i> <b>Information on the complaint handling procedures should be</b>



	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
				<b>publicly available and easily accessible to all passengers.</b>
381.	4. The railway undertaking shall publish in the annual report referred to in Article 29 the number and categories of received complaints, processed complaints, response time and possible improvement actions undertaken.		4. The railway undertaking shall publish in the annual report referred to in Article 29 the number and categories of received complaints, processed complaints, response time and possible improvement actions undertaken.	<b><i>C (annual reporting) PCY compromise proposal (June): maintain GA</i></b>
382.		Amendment 111 Article 28 – paragraph 4 a (new)		
383.		<b><i>4a. The Commission shall adopt implementing acts setting out a standardised Union complaint form for passengers to use in order to apply for compensation in accordance with this</i></b>		<b><i>C, PCY compromise proposal (June): deleted</i></b>  <b><i>See line 274</i></b>

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
		<i>Regulation. Those implementing acts shall be adopted in accordance with the advisory procedure referred to in Article 37a(2).</i>		

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
384.	Article 29 <b>Service quality standards</b>		Article 29 <b>Service quality standards</b>	
385.	1. Railway undertakings and station managers shall establish service quality standards and implement a quality management system to maintain service quality. The service quality standards shall at least cover the items listed in Annex III.		1. Railway undertakings <del>and station managers</del> shall establish service quality standards and implement a quality management system to maintain service quality. The service quality standards shall at least cover the items listed in Annex III.	<b>C, PCY compromise proposal (June): maintain GA (see line 389)</b>
386.	2. Railway undertakings and station managers shall monitor their own performance as reflected in the service quality standards. Railway undertakings shall each year publish a		2. Railway undertakings <del>and station managers</del> shall monitor their own performance as reflected in the service quality standards. Railway undertakings shall each <del>year</del> publish a report on their service quality performance <del>together</del>	<b>C, PCY compromise proposal (June): maintain GA (see line 389)</b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	report on their service quality performance together with their annual report. Railway undertakings shall publish the reports on service quality performance on their website . In addition, these reports shall be made available on the website of the European Union Agency for Railways.		with their annual report <b>on their website at the latest by 30 June [OJ: Add the year of entry into force + 2 yrs], and every two years thereafter.</b> <del>Railway undertakings shall publish the reports on service quality performance on their website.</del> In addition, these reports shall be made available on the website of the European Union Agency for Railways.	
387.		Amendment 112 Article 29 – paragraph 2 a (new)		
388.		<b>2a. Railway undertakings and station managers actively cooperate with organisations representing people with disabilities to improve the quality of</b>		<b><i>B, PCY compromise proposal (June):  Maintain GA, EP text could become a recital (see line 45), see also compromise proposal in line 480  (as more information on the</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
		<i>accessibility of transport services.</i>		<i>concrete actions needed)</i>
389.			<b>3. Station managers shall establish service quality standards based on the relevant items listed in Annex III. They shall monitor their performance pursuant to these standards and provide access to the information on their performance to the national public authorities on request.</b>	<b><i>C, PCY compromise proposal (June): maintain GA</i></b>

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
390.	<b>Chapter VII Information and enforcement</b>		<b>Chapter VII Information and enforcement</b>	
391.	Article 30 <b>Information to passengers about their rights</b>		Article 30 <b>Information to passengers about their rights</b>	
392.		Amendment 113 Article 30 – paragraph 1		
393.	1. When selling tickets for journeys by rail, railway undertakings, station managers, ticket vendors and tour operators shall inform passengers of their rights and obligations under this Regulation. In order to comply with this information requirement, they may use a summary of the provisions of	1. When selling tickets for journeys by rail, railway undertakings, station managers, ticket vendors and tour operators shall inform passengers of their rights and obligations under this Regulation. In order to comply with this information requirement, they may use a summary of the provisions of this Regulation prepared by the Commission in all official languages of the	1. When selling tickets for journeys by rail, railway undertakings, station managers, ticket vendors and tour operators shall inform passengers of their rights and obligations under this Regulation. In order to comply with this information requirement, they may use a summary of the provisions of this Regulation prepared by the Commission in all	<b><i>B, Tentatively agreed text:</i></b> 1. When selling tickets for journeys by rail, railway undertakings, station managers, ticket vendors and tour operators shall inform passengers of their rights and obligations under this Regulation. In order to comply with this information requirement, they may use a summary of the provisions of this Regulation prepared by the Commission in all official languages of the Union and made available to them. In addition, they shall provide <b><i>information</i></b> , in either paper or

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<p>this Regulation prepared by the Commission in all official languages of the Union and made available to them. In addition, they shall provide a notice on the ticket, in either paper or electronic format or by any other means, including in accessible formats for persons with disabilities and persons with reduced mobility in accordance with the requirements laid down in Directive XXX. That notice shall specify where such information can be obtained in the event</p>	<p>Union and made available to them. In addition, they shall provide a notice on the ticket <del>information</del>, in either paper or electronic format or by any other means, including in accessible formats for persons with disabilities and persons with reduced mobility in accordance with the requirements laid down in Directive XXX. That notice shall specify <b>Regulation (EU) No 1300/2014 that specifies</b> where such information can be obtained in the event of cancellation, missed connection or long delay.</p>	<p>official languages of the Union and made available to them. In addition, they shall provide a notice on the ticket, in either paper or electronic format or by any other means, including in accessible formats for persons with disabilities and persons with reduced mobility in accordance with the requirements laid down in Directive <b>(EU) 2019/882 and in Commission Regulation (EU) No 1300/2014.</b> That notice shall specify where such information can be obtained in the event of cancellation, missed connection or long delay. <b>Where it is</b></p>	<p>electronic format or by any other means, including in accessible formats for persons with disabilities and persons with reduced mobility in accordance with the <b>provision of requirements laid down in Directive (EU) 2019/882 and in Commission Regulation (EU) No 1300/2014.</b> <b>They shall specify</b> where such information can be obtained in the event of cancellation, missed connection or long delay.</p> <p><i>Add a new recital</i></p> <p>Certain modern formats of tickets do not allow physically printing information on them. In such cases it should be possible to provide the information prescribed in this Regulation by other means.</p>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	of cancellation, missed connection or long delay.		<b>not feasible to provide the notice on the ticket, they shall inform the passenger by other means.</b>	
394.		Amendment 114 Article 30 – paragraph 2		
395.	2. Railway undertakings and station managers shall inform passengers in an appropriate manner, including in accessible formats in accordance with the accessibility requirements in Directive XXX, at the station and on the train, of their rights and obligations under this Regulation, and of the contact details of the body or bodies designated by	2. Railway undertakings and station managers shall inform passengers in an appropriate manner, including in accessible formats in accordance with the accessibility requirements laid down in <del>Directive XXX</del> <b>Regulation (EU) No 1300/2014</b> , at the station <del>and</del> , on the train <b>and on their website</b> , of their rights and obligations under this Regulation, and of the contact details of the body or bodies	2. Railway undertakings and station managers shall inform passengers in an appropriate manner, including in accessible formats in accordance with the accessibility requirements in Directive <b>(EU) 2019/882</b> <b>and in Commission Regulation (EU) No 1300/2014</b> , at the station and on the train, of their rights and obligations under this Regulation, and of the	<b><i>B, Tentatively agreed text:</i></b> 2. Railway undertakings and station managers shall inform passengers in an appropriate manner, including in accessible formats in accordance with the <b>provision of</b> <del>accessibility requirements in</del> <b>(EU) 2019/882 and in Commission Regulation (EU) No 1300/2014</b> , at the station, on the train <b>and on their website</b> , of their rights and obligations under this Regulation, and of the contact details of the body or bodies designated by Member States pursuant to Article 31.



	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	Member States pursuant to Article 31.	designated by Member States pursuant to Article 31.	contact details of the body or bodies designated by Member States pursuant to Article 31.	
396.	Article 31 <b>Designation of national enforcement bodies</b>		Article 31 <b>Designation of national enforcement bodies</b>	
397.	Each Member State shall designate a body or bodies responsible for the enforcement of this Regulation. Each body shall take the measures necessary to ensure that the rights of passengers are respected.		Each Member State shall designate a body or bodies responsible for the enforcement of this Regulation. Each body shall take the measures necessary to ensure that the rights of passengers are respected.	<b><i>Tentatively agreed text:</i></b> Each Member State shall designate a body or bodies responsible for the enforcement of this Regulation. Each body shall take the measures necessary to ensure that the rights of passengers are respected.
398.	Each body shall be independent in its organisation, funding decisions, legal structure and decision-making of any infrastructure manager, charging body,		Each body shall be independent in its organisation, funding decisions, legal structure and decision-making of any infrastructure manager, charging body, allocation	<b><i>Tentatively agreed text:</i></b> Each body shall be independent in its organisation, funding decisions, legal structure and decision-making of any infrastructure manager, charging body, allocation body or railway undertaking.

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	allocation body or railway undertaking.		body or railway undertaking.	

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
399.		Amendment 115 Article 31 – paragraph 3		
400.	Member States shall inform the Commission of the body or bodies designated in accordance with this Article and of its or their respective responsibilities.	Member States shall inform the Commission of the body or bodies designated in accordance with this Article and of its or their respective responsibilities <b>and shall publish them in a suitable place on their website.</b>	Member States shall inform the Commission of the body or bodies designated in accordance with this Article and of its or their respective responsibilities.	<b><i>B, Tentatively agreed text:</i></b> Member States shall inform the Commission of the body or bodies designated in accordance with this Article and of its or their respective responsibilities. <b><u>The Commission and the bodies designated shall publish that information on their websites.</u></b>
401.			<b>The enforcement obligations as regards railway undertakings, station managers and infrastructure managers provided for in this Chapter shall not apply to Cyprus or Malta for as long as no railway system is established within their respective territories.</b>	<b><i>C,</i></b> <b><i>PCY compromise proposal (June):</i></b> <b><i>PCY proposes changes in tentatively agreed text, to take into account the criteria of licensing of railway undertakings:</i></b> <b>The enforcement obligations as regards station managers and infrastructure managers provided for in this Chapter shall not apply to Cyprus or Malta for as long as no railway system is established within their respective territories and as regards railway undertakings for</b>

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
				<b><u>as long as no railway undertaking has been licensed by a licensing authority designated by Cyprus or Malta respectively in accordance with Article 2(1).</u></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
402.	Article 32 <b>Enforcement tasks</b>		Article 32 <b>Enforcement tasks</b>	
403.		Amendment 116 Article 32 – paragraph 1		
404.	1. The national enforcement bodies shall closely monitor compliance with this Regulation and take the measures necessary to ensure that the rights of passengers are upheld. For this purpose, railway undertakings, station managers and infrastructure managers shall provide the bodies with relevant documents and information at their request. In carrying	1. The national enforcement bodies shall closely monitor compliance with this Regulation and take the measures necessary to ensure that the rights of passengers are upheld. For this purpose, railway undertakings, station managers and infrastructure managers shall provide the bodies with relevant documents and information at their request <b><i>without delay and in any event within one month</i></b> . In carrying out their functions, the bodies shall take account of the	1. The national enforcement bodies shall closely monitor compliance with this Regulation, <b>including with Commission Regulations 454/2011 and 1300/2014 as far as those Regulations are referred to in this Regulation</b> , and take the measures necessary to ensure that the rights of passengers are upheld. For this purpose, railway undertakings, station managers and infrastructure managers shall provide the bodies with relevant documents	<b>C,</b> <b><i>PCY compromise proposal (June):</i></b>  The national enforcement bodies shall closely monitor compliance with this Regulation, <b>including with Commission Regulations 454/2011 and 1300/2014 as far as those Regulations are referred to in this Regulation</b> , and take the measures necessary to ensure that the rights of passengers are upheld. For this purpose, railway undertakings, station managers, infrastructure managers, as well as ticket vendors and tour operators, shall provide the bodies with relevant documents and information at their request <b><i>without undue delay and, in any event, within one month. For complex cases, the national enforcement body may</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	out their functions, the bodies shall take account of the information submitted to them by the body designated under Article 33 to handle complaints, if this is a different body. They may also decide on enforcement actions based on individual complaints transmitted by such a body.	information submitted to them by the body designated under Article 33 to handle complaints, if this is a different body. <del>They may also decide on</del> <b>Member States shall ensure that national enforcement actions based on and complaint handling bodies shall be given sufficient powers and resources for the adequate and effective enforcement of individual complaints transmitted by such a body from passengers under this Regulation.</b>	and information at their request. In carrying out their functions, the bodies shall take account of the information submitted to them by the body designated under Article 33 to handle complaints, if this is a different body. They may also decide on enforcement actions based on individual complaints transmitted by such a body.	<b><u>extend this period for no longer than three months from the receipt of the request.</u></b> In carrying out their functions, the bodies shall take account of the information submitted to them by the body designated under Article 33 to handle complaints, if this is a different body. They may also decide on enforcement actions based on individual complaints transmitted by such a body.
405.		Amendment 117 Article 32 – paragraph 2		
406.	2. The national enforcement bodies shall publish statistics on their activity,	2. The national enforcement bodies shall <b>each year</b> publish <b>reports with</b> statistics	2. The national enforcement bodies shall publish statistics on their activity, including on	<b>C,</b> <b>PCY compromise proposal (June):</b> The national enforcement bodies shall publish <b>reports with</b> statistics on

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	including on sanctions applied, every year, at the latest at the end of April of the following calendar year.	on their activity <b>websites detailing the number and type of complaints that they have received, detailing the outcome of their enforcement actions,</b> including <del>on</del> <b>the sanctions that they have applied,</b> every year, at the latest at the end <del>of</del> <b>This shall be done for each year by no later than the first day of April of the following calendar succeeding year. In addition, these reports shall be made available on the website of the European Union Agency for Railways.</b>	sanctions applied, every <b>two</b> years, at the latest at the end of <del>April</del> <b>June</b> of the following calendar year.	their activity, including on sanctions applied, every <b>two</b> years, at the latest at the end of <b>June</b> of the following calendar year. <b><u>In addition, these reports shall be made available on the website of the European Union Agency for Railways.</u></b>
407.	3. Railway undertakings shall give their contact details to the national enforcement		3. Railway undertakings shall give their contact details to the national enforcement body or	<b><i>Tentatively agreed text:</i></b> 3. Railway undertakings shall give their contact details to the national enforcement body or bodies

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	body or bodies of the Member States in which they operate.		bodies of the Member States in which they operate.	of the Member States in which they operate.
408.		Amendment 118 Article 32 – paragraph 3 a (new)		
409.		<b><i>3a. The national enforcement bodies, in collaboration with representative organisations of persons with disabilities and with reduced mobility, shall conduct regular audits of the assistance services provided in accordance with this Regulation and publish the results in accessible and commonly used formats.</i></b>		<b><i>C, PCY compromise proposal (June): maintain GA, see PCY compromise proposal in line 480</i></b>
410.	Article 33 <b>Complaint handling by national enforcement bodies</b>		Article 33 <b>Complaint handling by national enforcement bodies</b>	



	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
411.		Amendment 119 Article 33 – paragraph 1		
412.	1. Without prejudice to the rights of consumers to seek alternative redress pursuant to Directive 2013/11/EU of the European Parliament and of the Council <sup>20</sup> , after having complained unsuccessfully to the railway undertaking, ticket vendor, station or infrastructure manager pursuant to Article 28, the passenger may complain to an enforcement body. Enforcement bodies shall inform complainants about	1. Without prejudice to the rights of consumers to seek alternative redress pursuant to Directive 2013/11/EU of the European Parliament and of the Council <sup>20</sup> , after having complained unsuccessfully to the railway undertaking, <del>ticket vendor</del> , station or infrastructure manager pursuant to Article 28, the passenger may complain to an enforcement body. Enforcement bodies shall inform complainants about their right to complain to alternative dispute resolution bodies to seek individual redress.	1. Without prejudice to the rights of consumers to seek alternative redress pursuant to Directive 2013/11/EU of the European Parliament and of the Council <sup>20</sup> , after having complained unsuccessfully to the railway undertaking, <del>ticket vendor</del> , <del>or</del> station <del>or infrastructure</del> manager pursuant to Article 28 the passenger may complain to <del>an</del> <b>enforcement a</b> body <b>referred to in paragraph 2 within 3 months from receiving information on the rejection of the original complaint. Where no</b>	<b>C, PCY compromise proposal (June): maintain GA</b>

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
	<p>their right to complain to alternative dispute resolution bodies to seek individual redress.</p> <p>-----</p>	<p><i>Member States shall ensure that enforcement or complaint-handling bodies are recognised for the purposes of alternative redress schemes pursuant to Directive 2013/11/EU, and that where passengers seek alternative redress, the railway undertaking, ticket vendor, station or infrastructure manager concerned is required to participate and the outcome shall be binding on, and effectively enforceable against, them.</i></p> <p>-----</p> <p><sup>20</sup> Directive 2013/11/EU of the European Parliament and of the Council of 21 May</p>	<p><b>reply is received within 3 months from making the original complaint, the passenger has the right to complain to the body referred to in paragraph 2.</b></p> <p>Enforcement <b>Where necessary, that</b> body shall inform <b>the</b> complainant about <del>their</del> <b>his or her</b> right to complain to alternative dispute resolution bodies to seek individual redress.</p> <p>-----</p>	

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<sup>20</sup> Directive 2013/11/EU of the European Parliament and of the Council of 21 May 2013 on alternative dispute resolution for consumer disputes and amending Regulation (EC) No 2006/2004 and Directive 2009/22/EC (OJ L 165, 18.6.2013, p. 14).	2013 on alternative dispute resolution for consumer disputes and amending Regulation (EC) No 2006/2004 and Directive 2009/22/EC (OJ L 165, 18.6.2013, p. 14).	<sup>20</sup> Directive 2013/11/EU of the European Parliament and of the Council of 21 May 2013 on alternative dispute resolution for consumer disputes and amending Regulation (EC) No 2006/2004 and Directive 2009/22/EC (OJ L 165, 18.6.2013, p. 14).	

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
413.		Amendment 120 Article 33 – paragraph 2		
414.	2. Any passenger may complain to the national enforcement body, or any other body designated by a Member State for that purpose, about an alleged infringement of this Regulation.	2. Any passenger may complain to the national enforcement body, or any other body designated by a Member State for that purpose, about an alleged infringement of this Regulation. <b><i>Complaints may also be made by organisations representing groups of passengers.</i></b>	2. Any passenger may complain <b>either</b> to the national enforcement body, or any other body designated by a Member State for that purpose, about an alleged infringement of this Regulation.	<b><i>C, PCY compromise proposal (June): maintain GA (as there may be civil law issues involved)</i></b>
415.		Amendment 121 Article 33 – paragraph 3 – subparagraph 1		
416.	3. The body shall acknowledge receipt of the complaint within two weeks of receiving it. The complaint handling procedure shall take a	3. The body shall acknowledge receipt of the complaint within two weeks of receiving it. The complaint-handling procedure shall take a maximum of three months. For	3. The body shall acknowledge receipt of the complaint within two weeks of receiving it. The complaint-handling procedure shall take a maximum of three	<b><i>C, PCY compromise proposal (June): maintain GA (as there may be civil law issues involved)</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	<p>maximum of three months. For complex cases, the body may, at its discretion, extend this period to six months. In such a case, it shall inform the passenger of the reasons for the extension and of the expected time needed to conclude the procedure. Only cases that involve legal proceedings may take longer than six months. Where the body is also an alternative dispute resolution body within the meaning of Directive 2013/11/EU, the time limits laid down in that Directive</p>	<p>complex cases, the body may, at its discretion, extend this period to six months. In such a case, it shall inform the passenger <b>or organisation representing passengers</b> of the reasons for the extension and of the expected time needed to conclude the procedure. Only cases that involve legal proceedings may take longer than six months. Where the body is also an alternative dispute resolution body within the meaning of Directive 2013/11/EU, the time limits laid down in that Directive shall prevail <b>and the use of online dispute resolution in accordance with</b></p>	<p>months <b>from the date of the establishment of the complaint file</b>. For complex cases, the body may, <del>at its discretion,</del> extend this period to six months. In such a case, it shall inform the passenger of the reasons for the extension and of the expected time needed to conclude the procedure. Only cases that involve legal proceedings may take longer than six months. Where the body is also an alternative dispute resolution body within the meaning of Directive 2013/11/EU, the time limits laid down in that Directive shall prevail.</p>	

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	shall prevail.	<i>Regulation 524/2013/EU-may be made available with the agreement of all parties involved.</i>		

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
417.	The complaint handling procedure shall be made accessible to persons with disabilities and to persons with reduced mobility.		The complaint handling procedure shall be made accessible to persons with disabilities and to persons with reduced mobility.	<b><i>Tentatively agreed text:</i></b> The complaint handling procedure shall be made accessible to persons with disabilities and to persons with reduced mobility.
418.	4. Passenger complaints about an incident involving a railway undertaking shall be handled by the national enforcement body of the Member State that granted that undertaking's licence.		4. Passenger complaints about an incident involving a railway undertaking shall be handled by the <del>national enforcement</del> body, <b>referred to in paragraph 2</b> , of the Member State that granted that undertaking's licence.	<b><i>B, Tentatively agreed text:</i></b> 4. Passenger complaints about an incident involving a railway undertaking shall be handled by the body, <b>referred to in paragraph 2</b> , of the Member State that granted that undertaking's licence.
419.	5. Where a complaint relates to alleged violations by station or infrastructure managers, the national enforcement		5. Where a complaint relates to alleged violations by station or infrastructure managers, the <del>national enforcement body shall be that</del> <b>the complaint shall be handled by the body</b>	<b><i>B, Tentatively agreed text:</i></b> 5. Where a complaint relates to alleged violations by station or infrastructure managers, <b>the complaint shall be handled by the body referred to in paragraph 2</b> of the Member State on whose territory the incident

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	body shall be that of the Member State on whose territory the incident occurred.		<b>referred to in paragraph 2</b> of the Member State on whose territory the incident occurred.	occurred.
420.	6. In the framework of cooperation pursuant to Article 34 national enforcement bodies may derogate from paragraphs 4 or 5 where for justified reasons, in particular language or residence, this is in the passenger's interest.		6. In the framework of cooperation pursuant to Article 34 <del>national enforcement</del> <b>the</b> bodies may derogate from paragraphs 4 or 5 where for justified reasons, in particular language or residence, this is in the passenger's interest.	<b><i>B, Tentatively agreed text:</i></b> 6. In the framework of cooperation pursuant to Article 34 <b>the</b> bodies may derogate from paragraphs 4 or 5 where for justified reasons, in particular language or residence, this is in the passenger's interest.
421.		Amendment 122 Article 33 a (new)		
422.		<b><i>Article 33 a Independent conciliation bodies</i></b>		<b><i>C, PCY compromise proposal (June): maintain GA, unnecessary in addition to alternative dispute resolution system</i></b>



	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
423.		<i>The Member States shall install well-equipped independent conciliation bodies that will be easily accessible and affordable for passengers in case of conflicts with rail undertakings and ticket vendors on the enforcement of their rights.</i>		<b>C,</b> <i>PCY compromise proposal (June): maintain GA, , unnecessary in addition to alternative dispute resolution system</i>
424.	Article 34 <b>Exchange of information and cross-border cooperation between national enforcement bodies</b>		Article 34 <b>Exchange of information and cross-border cooperation between national enforcement bodies</b>	
425.	1. Where different bodies are designated under Articles 31 and 33, reporting mechanisms shall be set up to ensure the exchange of information between them, in accordance		1. Where different bodies are designated under Articles 31 and 33, reporting mechanisms shall be set up to ensure the exchange of information between them, in accordance with Regulation (EU)	<b><i>Tentatively agreed text:</i></b> 1. Where different bodies are designated under Articles 31 and 33, reporting mechanisms shall be set up to ensure the exchange of information between them, in accordance with Regulation (EU) 2016/679, in order to help the national enforcement body to carry

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	with Regulation (EU) 2016/679, in order to help the national enforcement body to carry out its tasks of supervision and enforcement, and so that the complaint handling body designated under Article 33 can collect the information necessary to examine individual complaints.		2016/679, in order to help the national enforcement body to carry out its tasks of supervision and enforcement, and so that the complaint-handling body designated under Article 33 can collect the information necessary to examine individual complaints.	out its tasks of supervision and enforcement, and so that the complaint-handling body designated under Article 33 can collect the information necessary to examine individual complaints.
426.	2. National enforcement bodies shall exchange information on their work and decision-making principles and practice for the purpose of coordination. The Commission shall support them in this		2. National enforcement bodies shall exchange information on their work and decision-making principles and practice for the purpose of coordination. The Commission shall support them in this task.	<b><i>Tentatively agreed text.</i></b> 2. National enforcement bodies shall exchange information on their work and decision-making principles and practice for the purpose of coordination. The Commission shall support them in this task.

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	task.			

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
427.	3. The national enforcement bodies shall follow the procedure set out in Annex IV.		3. The national enforcement bodies shall follow the procedure set out in Annex IV. <b>In complex cases such as cases involving multiple complaints or a number of operators, cross border travel or accidents on the territory of a Member State other than that which granted the undertaking's licence, in particular where it is unclear which national enforcement body is competent, or where it would facilitate or accelerate the resolution of the complaint, national enforcement bodies shall cooperate to</b>	<b>C, PCY compromise proposal (June): maintain GA</b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
			<p><b>identify a 'lead' body, which shall serve as single point of contact for passengers. All national enforcement bodies involved shall cooperate to facilitate the resolution of the complaint (including by sharing information, assisting with the translation of documents and providing information on the circumstances of incidents). Passengers shall be informed which body is acting as 'lead' body.</b></p>	

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
428.	<b>Chapter VIII Final provisions</b>		<b>Chapter VIII Final provisions</b>	
429.	Article 35 <b>Penalties</b>		Article 35 <b>Penalties</b>	
430.		Amendment 123 Article 35 – paragraph 1		
431.	1. Member States shall lay down the rules on penalties applicable to infringements of this Regulation and shall take all measures necessary to ensure that they are implemented. The penalties provided for shall be effective, proportionate and dissuasive. Member States shall notify the Commission of those rules and measures and shall notify it without delay of any	1. Member States shall lay down the rules on penalties applicable to infringements of this Regulation and shall take all measures necessary to ensure that they are implemented. The penalties provided for shall be effective, proportionate and dissuasive, <b>and shall include, but not be limited to, a minimum fine or a percentage of the relevant undertaking or organisation's annual turnover, whichever is the higher.</b> Member	1. Member States shall lay down the rules on penalties applicable to infringements of this Regulation and shall take all measures necessary to ensure that they are implemented. The penalties provided for shall be effective, proportionate and dissuasive. Member States shall notify the Commission of those rules and measures and shall notify it without delay of any	<b>C, PCY compromise proposal (June): maintain GA</b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	subsequent amendment affecting them.	States shall notify the Commission of those rules and measures and shall notify it without delay of any subsequent amendment affecting them.	subsequent amendment affecting them.	
432.	2. In the framework of cooperation referred to in Article 34 the national enforcement body which is competent for the purposes of Article 33(4) or (5) shall, upon request of the national enforcement body handling the complaint, investigate the infringement of this Regulation identified by that body and, if necessary, impose sanctions.		2. In the framework of cooperation referred to in Article 34 the national enforcement body which is competent for the purposes of Article 33(4) or (5) shall, upon request of the national enforcement body handling the complaint, investigate the infringement of this Regulation identified by that body and, if necessary, impose sanctions.	<b><i>Tentatively agreed text.</i></b> 2. In the framework of cooperation referred to in Article 34 the national enforcement body which is competent for the purposes of Article 33(4) or (5) shall, upon request of the national enforcement body handling the complaint, investigate the infringement of this Regulation identified by that body and, if necessary, impose sanctions.

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
433.	Article 36 <b>Delegation of powers</b>		Article 36 <b>Delegation of powers</b>	
434.	The Commission is empowered to adopt delegated acts in accordance with Article 37 in order to:		The Commission is empowered to adopt delegated acts in accordance with Article 37 in order to:	<b><i>Tentatively agreed text.</i></b> The Commission is empowered to adopt delegated acts in accordance with Article 37 in order to:
435.	(i) adjust the financial amounts referred to in Article 13 in light of inflation;		(i) adjust the financial amount referred to in Article 13 <del>in light of inflation</del> <b>to take account of changes in the EU-wide Harmonised Index of Consumer Prices excluding energy and unprocessed food, as published by the Commission (Eurostat);</b>	<b>C,</b> <b><i>PCY compromise proposal (June): maintain GA</i></b>
436.	(ii) amend Annexes I, II and III in order to take account of amendments to the		(ii) amend Annex I, <del>II and III</del> in order to take account of amendments to <b>the</b>	<b>C,</b> <b><i>PCY compromise proposal (June): maintain GA</i></b>



	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	CIV Uniform Rules and technological developments in this area.		<b>Uniform Rules concerning the Contract for International Carriage of Passengers and Luggage by Rail (CIV), as set out in Appendix A to the Convention concerning International Carriage by Rail (COTIF) <del>CIV</del></b> <del>Uniform Rules and technological developments in this area.</del>	
437.	<b>Article 37 Exercise of the delegation</b>		<b>Article 37 Exercise of the delegation</b>	
438.	1. The power to adopt delegated acts is conferred on the Commission subject to the conditions laid down in this Article.		1. The power to adopt delegated acts is conferred on the Commission subject to the conditions laid down in this Article.	<b><i>Tentatively agreed text.</i></b> 1. The power to adopt delegated acts is conferred on the Commission subject to the conditions laid down in this Article.

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
439.	2. The power to adopt delegated acts referred to in Article 36 shall be conferred on the Commission for a period of five years from [date of entry into force of this Regulation]. The Commission shall draw up a report in respect of the delegation of power not later than nine months before the end of the five-year period. The delegation of power shall be tacitly extended for periods of an identical duration, unless the European Parliament or the Council		2. The power to adopt delegated acts referred to in Article 36 shall be conferred on the Commission for a period of five years from [date of entry into force of this Regulation]. The Commission shall draw up a report in respect of the delegation of power not later than nine months before the end of the five-year period. The delegation of power shall be tacitly extended for periods of an identical duration, unless the European Parliament or the Council opposes such extension not later than three months before	<b><i>Tentatively agreed text.</i></b> 2. The power to adopt delegated acts referred to in Article 36 shall be conferred on the Commission for a period of five years from [date of entry into force of this Regulation]. The Commission shall draw up a report in respect of the delegation of power not later than nine months before the end of the five-year period. The delegation of power shall be tacitly extended for periods of an identical duration, unless the European Parliament or the Council opposes such extension not later than three months before the end of each period.

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	opposes such extension not later than three months before the end of each period.		the end of each period.	
440.	3. The delegation of power may be revoked at any time by the European Parliament or by the Council. A decision to revoke shall put an end to the delegation of the power specified in that decision. It shall take effect on the day following its publication in the Official Journal of the European Union or at a later date specified therein. It shall not affect the validity of any delegated acts		3. The delegation of power may be revoked at any time by the European Parliament or by the Council. A decision to revoke shall put an end to the delegation of the power specified in that decision. It shall take effect on the day following its publication in the Official Journal of the European Union or at a later date specified therein. It shall not affect the validity of any delegated acts already in force.	<b><i>Tentatively agreed text.</i></b> 3. The delegation of power may be revoked at any time by the European Parliament or by the Council. A decision to revoke shall put an end to the delegation of the power specified in that decision. It shall take effect on the day following its publication in the Official Journal of the European Union or at a later date specified therein. It shall not affect the validity of any delegated acts already in force.

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	already in force.			
441.	<p>4. Before adopting a delegated act, the Commission shall consult experts designated by each Member State in accordance with the principles laid down in the Interinstitutional Agreement of 13 April 2016 on Better Law-Making<sup>21</sup>.</p> <p>-----</p> <p><sup>21</sup> Interinstitutional Agreement between the European Parliament, the Council of the European Union and the European Commission on Better Law-Making (OJ L</p>		<p>4. Before adopting a delegated act, the Commission shall consult experts designated by each Member State in accordance with the principles laid down in the Interinstitutional Agreement of 13 April 2016 on Better Law-Making<sup>21</sup>.</p> <p>-----</p> <p><sup>21</sup> Interinstitutional Agreement between the European Parliament, the Council of the European Union and the European Commission on Better Law-Making (OJ L 123, 12.5.2016, p. 1).</p>	<p><b><i>Tentatively agreed text.</i></b></p> <p>4. Before adopting a delegated act, the Commission shall consult experts designated by each Member State in accordance with the principles laid down in the Interinstitutional Agreement of 13 April 2016 on Better Law-Making<sup>21</sup>.</p> <p>-----</p> <p><sup>21</sup> Interinstitutional Agreement between the European Parliament, the Council of the European Union and the European Commission on Better Law-Making (OJ L 123, 12.5.2016, p. 1).</p>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	123, 12.5.2016, p. 1).			

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
442.	5. As soon as it adopts a delegated act, the Commission shall notify it simultaneously to the European Parliament and to the Council.		5. As soon as it adopts a delegated act, the Commission shall notify it simultaneously to the European Parliament and to the Council.	<b><i>Tentatively agreed text.</i></b> 5. As soon as it adopts a delegated act, the Commission shall notify it simultaneously to the European Parliament and to the Council.
443.	6. A delegated act adopted pursuant to this Article shall enter into force only if no objection has been expressed either by the European Parliament or by the Council within a period of two months of notification of that act to the European Parliament and the Council or if, before the expiry of that period, the European Parliament and the		6. A delegated act adopted pursuant to this Article shall enter into force only if no objection has been expressed either by the European Parliament or by the Council within a period of two months of notification of that act to the European Parliament and the Council or if, before the expiry of that period, the European Parliament and the Council have both	<b><i>Tentatively agreed text.</i></b> 6. A delegated act adopted pursuant to this Article shall enter into force only if no objection has been expressed either by the European Parliament or by the Council within a period of two months of notification of that act to the European Parliament and the Council or if, before the expiry of that period, the European Parliament and the Council have both informed the Commission that they will not object. That period shall be extended by two months at the initiative of the European Parliament or of the Council.

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	Council have both informed the Commission that they will not object. That period shall be extended by two months at the initiative of the European Parliament or of the Council.		informed the Commission that they will not object. That period shall be extended by two months at the initiative of the European Parliament or of the Council.	

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
444.		Amendment 124 Article 37 a (new)		
445.		<b>Article 37a Committee procedure</b>		<b>B,</b> <b>PCY compromise proposal (June):</b> accept EP text
446.		<b>1. The Commission shall be assisted by a committee. That committee shall be a committee within the meaning of Regulation (EU) No 182/2011.</b>		<b>B,</b> <b>PCY compromise proposal (June):</b> accept EP text
447.		<b>2. Where reference is made to this paragraph, Article 4 of Regulation (EU) No 182/2011 shall apply.</b>		<b>B,</b> <b>PCY compromise proposal (June):</b> “Where reference is made to this paragraph, Article <u>5</u> of Regulation (EU) No 182/2011 shall apply.”
448.	Article 38 <b>Report</b>		Article 38 <b>Report</b>	
449.	The Commission shall report to the European Parliament and the Council on the implementation and the		The Commission shall report to the European Parliament and the Council on the implementation and the results of this	<b>Tentatively agreed text.</b> The Commission shall report to the European Parliament and the Council on the implementation and the results of this Regulation [five years



	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	results of this Regulation [five years after the adoption of this Regulation].		Regulation [five years after the adoption of this Regulation].	after the adoption of this Regulation].
450.	The report shall be based on information to be provided pursuant to this Regulation. The report shall be accompanied where necessary by appropriate proposals.		The report shall be based on information to be provided pursuant to this Regulation. The report shall be accompanied where necessary by appropriate proposals.	<b><i>Tentatively agreed text.</i></b> The report shall be based on information to be provided pursuant to this Regulation. The report shall be accompanied where necessary by appropriate proposals.
451.	<b>Article 39 Repeal</b>		<b>Article 39 Repeal</b>	
452.	Regulation (EC) 1371/2007 is repealed.		Regulation (EC) 1371/2007 is repealed <b>with effect from [OJ: add the date on entry into force + 24 months]</b> .	<b>C,</b> <b>PCY compromise proposal (June): maintain GA</b>
453.	References to the repealed Regulation shall be construed as references to this Regulation and shall be read in accordance with		References to the repealed Regulation shall be construed as references to this Regulation and shall be read in accordance with the correlation table in Annex	<b><i>Tentatively agreed text.</i></b> References to the repealed Regulation shall be construed as references to this Regulation and shall be read in accordance with the correlation table in Annex V.

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	the correlation table in Annex V.		V.	

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
454.	Article 40 <b>Entry into force</b>		Article 40 <b>Entry into force</b>	
455.	This Regulation shall enter into force on the twentieth day following that of its publication in the Official Journal of the European Union.		This Regulation shall enter into force on the twentieth day following that of its publication in the Official Journal of the European Union.	<b><i>Tentatively agreed text.</i></b> This Regulation shall enter into force on the twentieth day following that of its publication in the Official Journal of the European Union.
456.			<b>It shall apply from [OJ: add the date on entry into force + 24 months]</b>	<b><i>C,</i></b> <b><i>PCY compromise proposal (June): maintain GA, application date needed to adopt the system to changes in new legislation</i></b>
457.	This Regulation shall be binding in its entirety and directly applicable in all Member States.		This Regulation shall be binding in its entirety and directly applicable in all Member States.	<b><i>Tentatively agreed text.</i></b> This Regulation shall be binding in its entirety and directly applicable in all Member States.
458.	Done at Brussels,  For the European Parliament The President		For the Council The President	

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
459.	ANNEX I Extract from Uniform Rules concerning the contract for international carriage of passengers and luggage by rail (CIV)		ANNEX I Extract from Uniform Rules concerning the contract for international carriage of passengers and luggage by rail (CIV)	
460.	[...]		[...]  TITLE I <b>GENERAL PROVISIONS</b>  <i>Article 3</i> <b>Definitions</b>  <b>For purposes of these Uniform Rules, the term</b>  a) “carrier” means the contractual carrier with whom the passenger has concluded the contract of carriage pursuant to these Uniform Rules, or a successive carrier who	<b><i>B, Tentatively agreed text.</i></b> [...]  TITLE I <b>GENERAL PROVISIONS</b>  <i>Article 3</i> <b>Definitions</b>  <b>For purposes of these Uniform Rules, the term</b>  a) “carrier” means the contractual carrier with whom the passenger has concluded the contract of carriage pursuant to these Uniform Rules, or a successive carrier who is liable on the basis of this contract;

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
			<p>is liable on the basis of this contract;</p> <p>b) “substitute carrier” means a carrier, who has not concluded the contract of carriage with the passenger, but to whom the carrier referred to in letter a) has entrusted, in whole or in part, the performance of the carriage by rail;</p> <p>c) “General Conditions of Carriage” means the conditions of the carrier in the form of general conditions or tariffs legally in force in each Member State and which have become, by the conclusion of the contract of carriage,</p>	<p>b) “substitute carrier” means a carrier, who has not concluded the contract of carriage with the passenger, but to whom the carrier referred to in letter a) has entrusted, in whole or in part, the performance of the carriage by rail;</p> <p>c) “General Conditions of Carriage” means the conditions of the carrier in the form of general conditions or tariffs legally in force in each Member State and which have become, by the conclusion of the contract of carriage, an integral part of it;</p> <p>d) “vehicle” means a motor vehicle or a trailer carried on the occasion of the carriage of passengers.</p> <p>[...]</p>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
			<p><b>an integral part of it;</b>  <b>d) “vehicle” means a  motor vehicle or a  trailer carried on the  occasion of the  carriage of  passengers.</b></p> <p>[...]</p>	

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
461.	ANNEX II  <b>MINIMUM INFORMATION TO BE PROVIDED BY RAILWAY UNDERTAKINGS AND TICKET VENDORS</b>		ANNEX II  <b>MINIMUM INFORMATION TO BE PROVIDED BY RAILWAY UNDERTAKINGS AND TICKET VENDORS</b>	
462.	[... <i>not reproduced here</i> ]			
463.		Amendment 125 Annex II – part I – indent 3		
464.	- Time schedules and conditions for the lowest <i>fares</i>	- Time schedules and conditions for <i>all available fares, including</i> the lowest <i>fares-ones</i>	- Time schedules and conditions for the lowest fares	<b><i>B, Tentatively agreed text.</i></b> - Time schedules and conditions for <i>all available fares, highlighting</i> the lowest <i>ones</i>
465.	- Accessibility, access conditions and availability on board of facilities for persons with disabilities and persons with reduced mobility in accordance with the accessibility requirements laid down in Directive XXX		- Accessibility, access conditions and availability on board of facilities for persons with disabilities and persons with reduced mobility in accordance with the accessibility requirements laid down in Directive (EU) 2019/882 and in	<b><i>B, Tentatively agreed text:</i></b> – Accessibility, access conditions and availability on board of facilities for persons with disabilities and persons with reduced mobility in accordance with the <u>provision of accessibility requirements laid down in Directive (EU) 2019/882 and in Commission Regulations (EU) 454/2011 and</u>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
			<b>Commission Regulations (EU) 454/2011 and 1300/2014</b>	<b>1300/2014</b>



	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
466.		Amendment 126 Annex II – part I – indent 5		
467.	- Access conditions for bicycles	- Access <del>conditions</del> <b>arrangements</b> for bicycles	- <b>Availability and</b> access conditions for bicycles	<b>B, Tentatively agreed text:</b> - <b>Availability and</b> access conditions for bicycles
468.		Amendment 127 Annex II – part I – indent 6		
469.	- Availability of seats in <b>smoking and</b> non-smoking, first and second class as well as couchettes and sleeping carriages	- Availability of seats <b>for all applicable fares</b> in <del>smoking and in</del> non-smoking ( <b>and, where applicable, smoking</b> ), first and second class as well as couchettes and sleeping carriages	- Availability of seats in <del>smoking and non-smoking</del> , first and second class as well as couchettes and sleeping carriages	<b>B, Tentatively agreed text:</b> - Availability of seats in first and second class as well as couchettes and sleeping carriages
470.		Amendment 128 Annex II – part I – indent 7		
471.	- <b>Any activities likely to disrupt or delay services</b>	- <del>Any activities likely to disrupt or delay services</del> <b>Disruptions and delays (planned and in real time)</b>	- Any activities likely to disrupt or delay services	<b>B, PCY compromise proposal (June): Accept EP text</b>  see line 478
472.		Amendment 129 Annex II – part I – indent 8		

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
473.	- Availability of on-board services	- Availability of on-board services, <i>including Wi-Fi and toilets</i>	- Availability of on-board services, <b>including the availability of staff to assist passengers</b>	<b><i>B, Tentatively agreed text:</i></b>  <b><i>- Availability of on-board facilities, including Wi-Fi and toilets, and of on-board services, including the assistance passengers are provided with by staff.</i></b>

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
474.			- Information prior to purchase on whether the ticket or the tickets constitute a through-ticket	<b>C,</b> <b>PCY compromise proposal (June):</b> <b>maintain GA</b>
475.		Amendment 130 Annex II – part II – indent 1		
476.	- On-board services	- On-board services, <b>including Wi-Fi</b>	- On-board services	<b>B, Tentatively agreed text:</b> - On-board services and <b>facilities,</b> <b>including Wi-Fi</b>
477.		Amendment 131 Annex II – part II – indent 3		
478.	- <b>Delays</b>	- <del>Delays</del> <b>Disruptions and delays (planned and in real time)</b>	- Delays	<b>B,</b> <b>PCY compromise proposal (June):</b>  <b>accept EP text and add new Part III of the annex (see new text proposed in Article 9a, line 200), in line with TAP TSI (Regulation 454/2011):</b>  “Part III: Operations regarding reservation systems: - requests for availability of rail transport services, including applicable tariffs

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
				<ul style="list-style-type: none"> <li>- requests for reservation of rail transport services</li> </ul> requests for partial or full cancellation of a reservation”

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
479.	ANNEX III  <b>MINIMUM SERVICE QUALITY STANDARDS</b>		ANNEX III  <b>MINIMUM SERVICE QUALITY STANDARDS</b>	
480.			<ul style="list-style-type: none"> <li>- <b>Information and tickets</b></li> <li>- <b>Punctuality of services, and general principles to cope with disruptions to services</b></li> <li>- <b>Cancellations of services</b></li> <li>- <b>Cleanliness of rolling stock and station facilities (air quality and temperature control in carriages, hygiene of sanitary facilities, etc.)</b></li> <li>- <b>Customer satisfaction survey</b></li> <li>- <b>Complaint handling, refunds and compensation for non-compliance with service</b></li> </ul>	<p><b>C</b> <i>PCY compromise proposal (June):</i></p> <p>-Information and tickets</p> <p>-Punctuality of services, and general principles to cope with disruptions to services</p> <p><u>delays</u></p> <p><u>(i) overall average delay of services as a percentage per category of service ([...] long-distance, regional and urban/suburban);</u></p> <p><u>(ii) percentage of delays caused by circumstances from paragraph 8 Art 17</u></p> <p><u>(iii) percentage of services delayed at departure;</u></p>

	Commission proposal, COM(2017) 548 final	European Parliament, P8_TA(2018)0462	Council, ST 5176/20	Presidency compromise proposal / remarks
			<p><b>quality standards</b></p> <ul style="list-style-type: none"> <li>- <b>Assistance provided to disabled persons and persons with reduced mobility.</b></li> </ul>	<p><b>(iv) <u>percentage of services delayed at arrival:</u></b></p> <ul style="list-style-type: none"> <li>- <b><u>percentage of delays of less than 60 minutes;</u></b></li> <li>- <b><u>percentage of delays of 60-119 minutes;</u></b></li> <li>- <b><u>percentage of delays of 120 minutes or more;</u></b></li> </ul> <p><b>-Cancellations of services</b></p> <ul style="list-style-type: none"> <li>- <b><u>cancellation of services as a percentage per category of service (international, domestic long-distance, regional and urban/suburban);</u></b></li> <li>- <b><u>cancellation of services as a percentage per category of service (international, domestic long-distance, regional and</u></b></li> </ul>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
				<p><b><u>urban/suburban) caused by circumstances from paragraph 8 Art 17</u></b></p> <p><b>-Cleanliness of rolling stock and station facilities (air quality and temperature control in carriages, hygiene of sanitary facilities, etc.)</b></p> <p><b>-Customer satisfaction survey</b></p> <p><b>-Complaint handling, refunds and compensation for non-compliance with service quality standards</b></p> <p><b>-Assistance provided to persons with disability and persons with reduced mobility <u>and dialogue on this assistance with representative organisations and, where relevant, representatives of persons with disabilities and persons with reduced mobility .</u></b></p>
481.	[... <i>not reproduced here</i> ]			

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
482.		Amendment 132 Annex III – part I – paragraph 2 – point 1 – point a – point iii – indent 2		
483.	- percentage of delays of <b>60-119</b> minutes;	- percentage of delays of <del>60-119</del> <b>91-120</b> minutes;	[ <i>deleted</i> ]	<b><i>C, PCY compromise proposal (June): maintain GA, see line 480</i></b>



	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
484.		Amendment 133 Annex III – part I – paragraph 2 – point 2 – indent 1 – point vii		
485.	(vii) provision of useful information throughout the journey;	(vii) provision of useful information throughout the journey, <b>including in relation to Wi-Fi and other on-board services;</b>	<b>[deleted]</b>	<b>C, PCY compromise proposal (June): maintain GA, see line 480</b>
486.		Amendment 134 Annex III – part II – paragraph 1 – point 4 – indent 1 – point vii		
487.	(vii) accessibility of station and station facilities.	(vii) accessibility of station and station facilities, <b>including step-free access, escalators, elevators and luggage ramps.</b>	<b>[deleted]</b>	<b>C, PCY compromise proposal (June): maintain GA, see line 480</b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
488.	ANNEX IV  <b>COMPLAINT-HANDLING PROCEDURE FOR NATIONAL ENFORCEMENT BODIES</b>		[ <i>deleted</i> ]	<b>C,</b> <b><i>PCY compromise proposal (June): Maintain GA (see line 427)</i></b>
489.		Amendment 135 Annex IV – paragraph 1		
490.	In complex cases such as cases involving multiple claims or a number of operators, cross-border travel or accidents on the territory of a Member State other than that which granted the undertaking's licence, in particular where it is unclear which national enforcement body is competent, or where it would facilitate or accelerate the resolution of the complaint, national enforcement bodies shall cooperate to identify a 'lead' body, which shall serve as	In complex cases such as cases involving multiple claims or a number of operators, cross-border travel or accidents on the territory of a Member State other than that which granted the undertaking's licence, in particular where it is unclear which national enforcement body is competent, or where it would facilitate or accelerate the resolution of the complaint, national enforcement bodies shall cooperate to identify a 'lead' body, which shall serve as	[ <i>deleted</i> ]	<b>C,</b> <b><i>PCY compromise proposal (June): Maintain GA (see line 427)</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
	single point of contact for passengers. All national enforcement bodies involved shall cooperate to facilitate the resolution of the complaint (including by sharing information, assisting with the translation of documents and providing information on the circumstances of incidents). Passengers shall be informed which body is acting as 'lead' body.	single point of contact for passengers. All national enforcement bodies involved shall cooperate to facilitate the resolution of the complaint (including by sharing information, assisting with the translation of documents and providing information on the circumstances of incidents). Passengers shall be informed which body is acting as 'lead' body. <b><i>In addition, in all cases, national enforcement bodies shall in any event ensure compliance with Regulation 2017/2394/EU of the European Parliament and of the Council.</i></b>		
491.	ANNEX V  <b>CORRELATION TABLE</b>			
492.	[... <b><i>not reproduced here</i></b> ]			<b><i>[to be revised after the negotiations]</i></b>

	<b>Commission proposal, COM(2017) 548 final</b>	<b>European Parliament, P8_TA(2018)0462</b>	<b>Council, ST 5176/20</b>	<b>Presidency compromise proposal / remarks</b>
493.	- o -			