European Ombudsman



Unit 2 - Coordination of Public Interest Inquiries

Mr Arne Semsrott

E-mail:

Strasbourg, 22/05/2019 Complaint 877/2019/MIG

Dear Mr Semsrott,

On 15 May 2019, you submitted a complaint to the European Ombudsman against the European Commission. I have been assigned responsibility for your case.

Your complaint concerns the Commission's failure to register and deal with your request for public access to "all valid E-DOMEC training course manuals and all manuals on registration, filing and preservation of information", which you made in electronic form using the FragDenStaat-website.

The Commission refused to register your request and asked you to resend it using its online form. You would like the Commission to register your request and to deal with it under Regulation 1049/2001.

On the Ombudsman's behalf, I have contacted the Commission to explore the possibility of resolving your complaint swiftly. This is in line with the principle, set out in Regulation 1049/2001, that applications for access to documents should be handled promptly.

I will get back to you as soon as I am in a position to update you on the progress of the case.

If you have any questions, please feel free to contact me at the following telephone number: at the following telephone number:

Yours sincerely,

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Fergal Ó Regan Coordination of Public Interest Inquiries - Unit 2