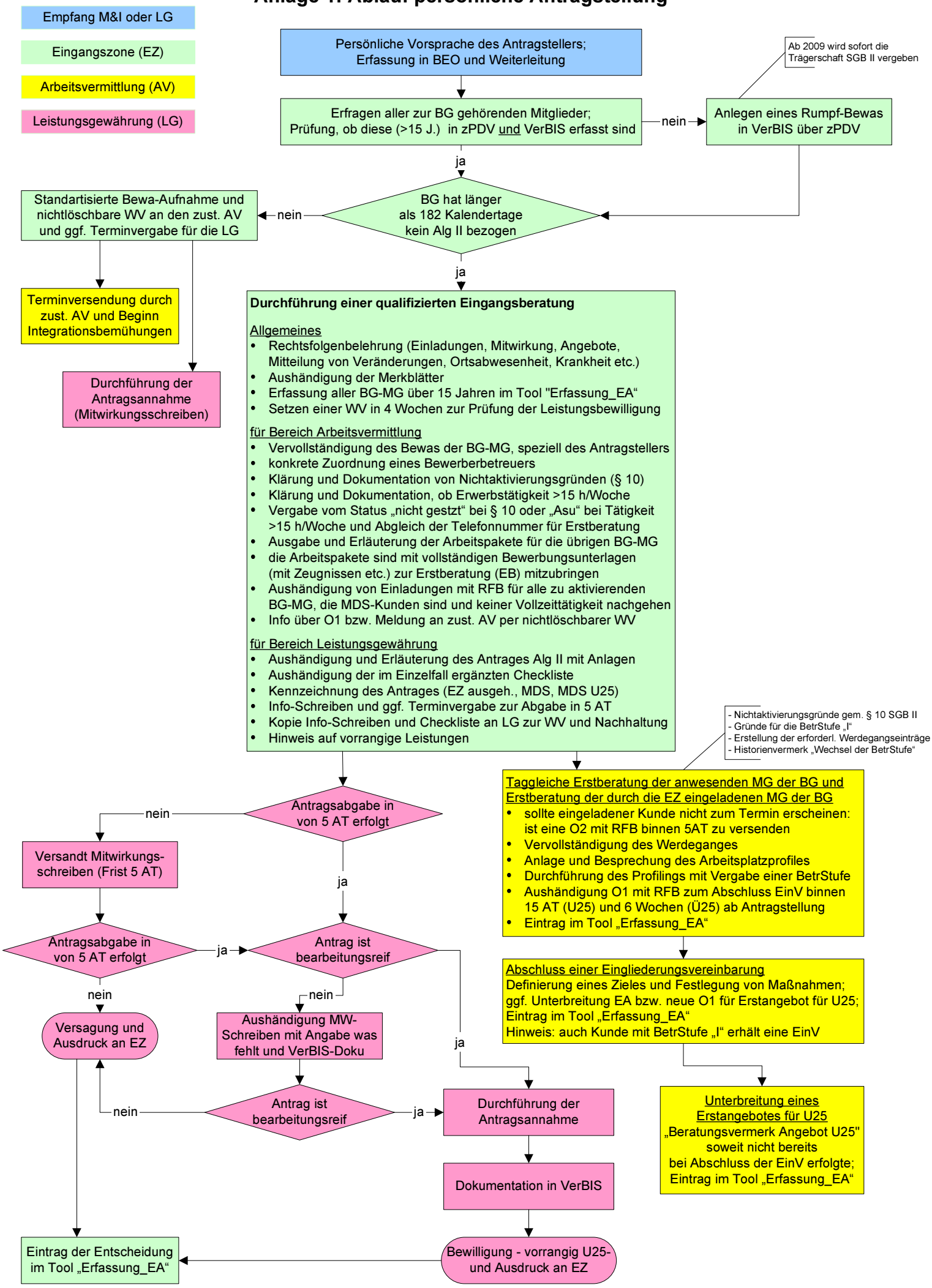Anlage 1: Ablauf persönliche Antragstellung