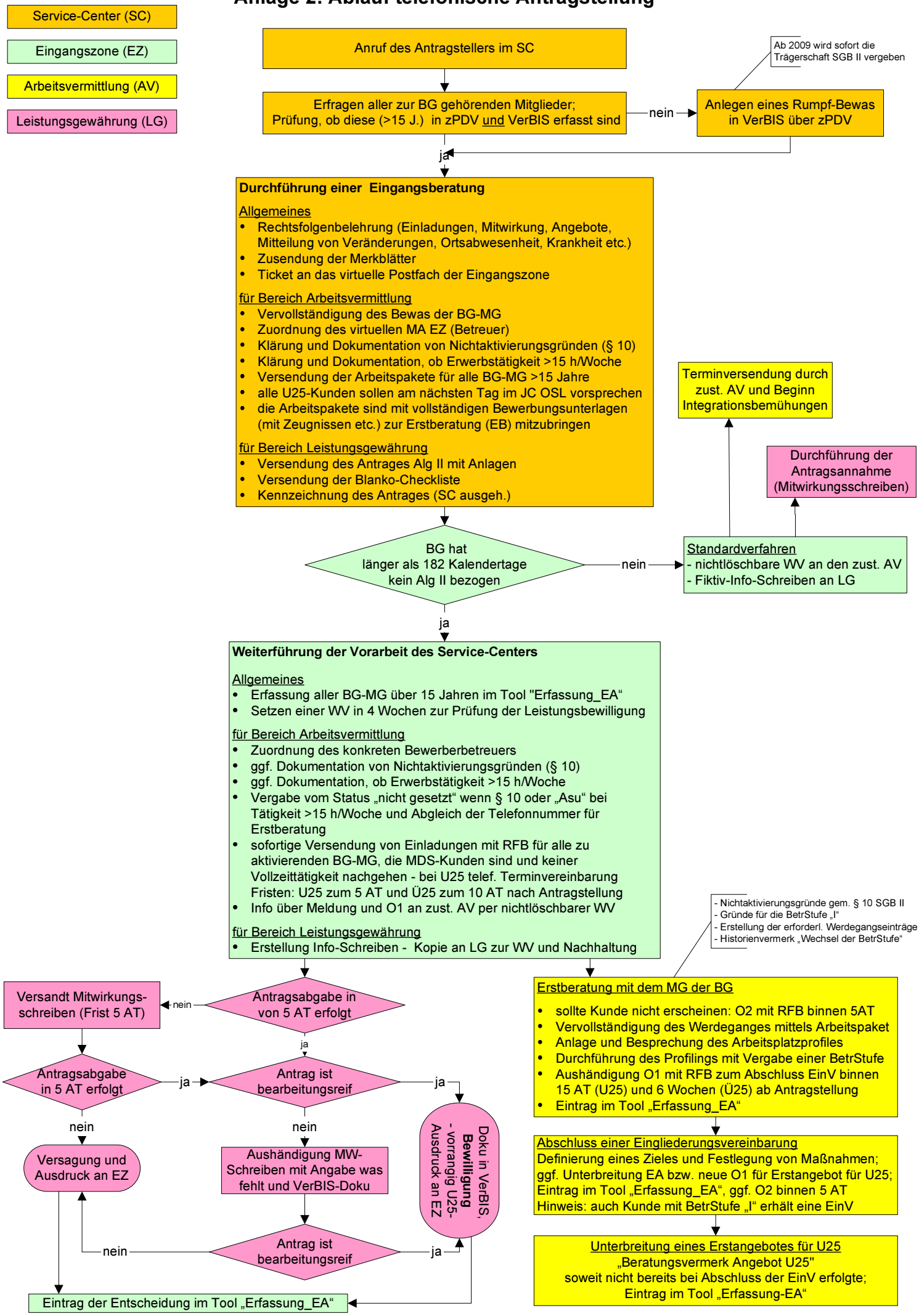Anlage 2: Ablauf telefonische Antragstellung