

Mr [REDACTED]
[REDACTED]@ [REDACTED]

Your ref: CMP-2019-00005

Warsaw, 24 May 2019

Dear Mr [REDACTED],

On 20 May 2019 the Frontex Fundamental Rights Officer (FRO) received your complaint that was registered under the reference number CMP-2019-00005. In reference to it, we would like to inform you that based on Article 72 (4) of the Regulation 2016/1624 on European Border and Coast Guard¹ the FRO has reviewed the complaint. According to Article 8 of the Agency's Rules on the Complaints Mechanism² your complaint cannot be considered as admissible due to the following reason:

-The actions that allegedly violated your fundamental rights were not performed by Frontex staff or within the framework of any Agency activity.

We kindly inform you that irrespective of this inadmissibility decision in relation to the Frontex's involvement in your claim, you may wish to contact UNHCR, which is present in the [REDACTED] camp and forward your complaint to them. Please find below the contact details:

UNHCR
[REDACTED]@unhcr.org
Tel: +30 [REDACTED]

Despite the inadmissibility of your complaint, the FRO will inform the Frontex Senior Management of the issues complained about in order to raise awareness of the situation in the [REDACTED] camp on the island [REDACTED].

We of course remain at your disposal in case of any further needed clarification.

Yours sincerely,

[REDACTED]
Fundamental Rights Officer *ad interim*
European Border and Coast Guard Agency

¹ Regulation (EU) 2016/1624 of 14 September 2016 on the European Border and Coast Guard (OJ L 251, 16.9.2016, p. 1).

² ED Decision No R-ED-2016-106 on the Complaints Mechanism of 6 October 2016.